

40th Annual Meeting November 6, 2025





David Whitaker

President & CEO
Greater Miami
Convention & Visitors Bureau





Austin Bagwell
Executive Vice President
Hospitality Sales,
Fontainebleau Development





32nd Annual H.O.T. Challenge Sponsors

PLATINUM - \$10,000







SILVER - \$5,000

American Airlines Carnival Cruise Line **Embassy Suites by Hilton** Miami Airport **Encore Global**

Fontainebleau Miami Beach rbb Communications Republica Havas **Sunny Isles Tourism & Marketing Council**

BRONZE \$3,800

ANDAZ Miami Beach

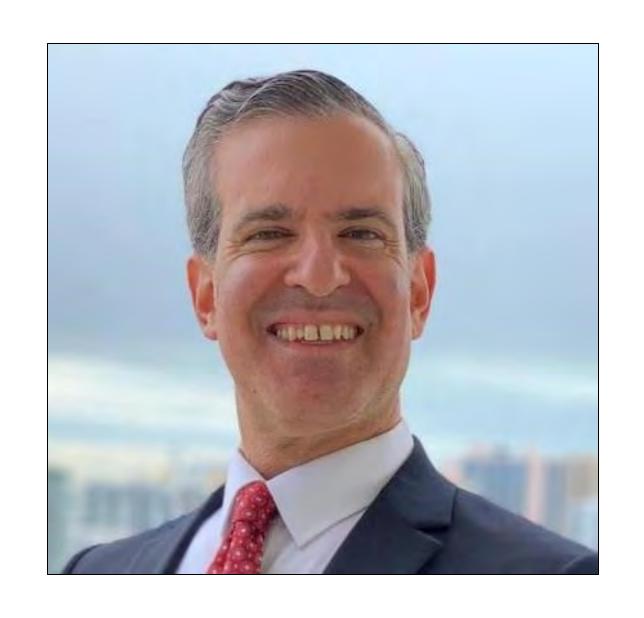
Show Technology Inc.

The Beacon Council Foundation The Betsy Hotel **Black Owned Media Alliance Brown & Brown Insurance EAST Miami** Eden Roc + NOBU Miami Beach **Expedia Group** First Horizon **FIU Chaplin School of Hospitality Goldman Properties** Greater Miami & the Beaches Hotel Assoc. **Greater Miami Chamber of Commerce**

Greenberg Traurig Homestead Miami Speedway Hyatt Regency Miami Intercontinental Hotel Miami Joe's Stone Crab **JRM Construction Management** Kiwanis Club of Little Havana Loews Miami Beach Hotel **Logan Capital Management** Miami Beach Convention Center Miami Dolphins Miami Lakes Hotel

Miami Marlins Miami Marriott Biscayne Bay Hotel Ocean Bank **Orange Bowl Committee** Overtown Children & Youth Coalition Pinnacle Live! **Royal Palm South Beach Hotel Think Hospitality United Airlines Vaughan Nelson**





Mayor

Steven Meiner

City of Miami Beach





Mayor

Daniella Levine Cava

Miami-Dade County





Senator
Ana Maria Rodriguez
State of Florida - District 40
Chair - Miami-Dade Delegation





DAVID WHITAKER

President & CEO
Greater Miami
Convention & Visitors Bureau





Julissa Kepner
Chair
GMCVB Board of Directors

General Manager Marriott Miami Biscayne Bay



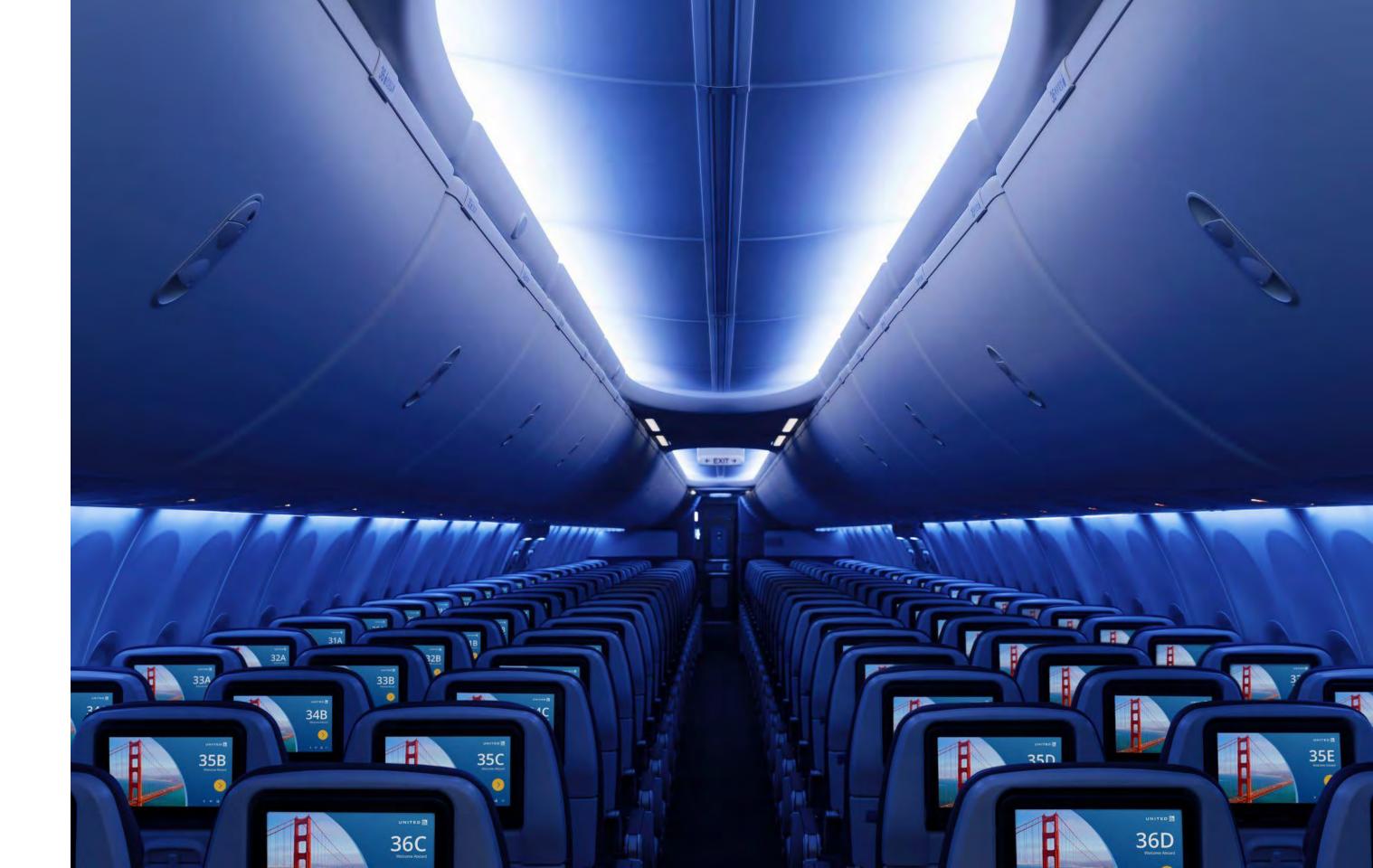
GMCVB Annual Meeting Call to Order





Christine VallsChair, Nominating Committee

Director of Sales, Latin America and Caribbean United Airlines



GMCVB Nominating Committee



Rodney Barreto
Barreto Group



Rick Beasley
CareerSource South
Florida



Julissa KepnerMarriott Miami Biscayne Bay



Bruce OroszACT Productions, Inc.



Ibis Romero
Sunny Isles Beach Tourism and Marketing
Council



Grisette Roque-Marcos
Miami Beach Visitor and Convention
Authority

Welcome New GMCVB Board Members



Mickael Damelincourt

Managing Director

Trump National Doral Miami



Christine Duffy
President
Carnival Cruise Line



Robin Jacobs
Chair
Miami Beach Convention Center
Advisory Board



Florencia Tabeni
Chief Operating Officer
MDM Hotel Group



Austin Bagwell Executive Vice President, Hospitality Sales Fontainebleau Development



Rodney Barreto President and CEO Barreto Group



Rick Beasley Executive Director CareerSource South Florida



General Manager

Hyatt Regency Miami

Wayne Brackin President and CEO **KIDZ Medical Services**



Anthony Brunson President and CEO Anthony Brunson, P.A.



Silvia Camarota Senior Director, Hotel Market Partnerships, North America Expedia Group



Eric Carpenter

City Manager

Michael Cheng, Ph.D., CHE Dean, Chaplin School of Hospitality City of Miami Beach and Tourism Management Florida International University



Curtis Crider President and CEO Greater Miami and Beaches Hotel Association



Ralph Cutie Director and CEO Miami-Dade Aviation Department Trump National Doral Miami



Managing Director

Laura Dominguez Commissioner City of Miami Beach



Carnival Cruise Line



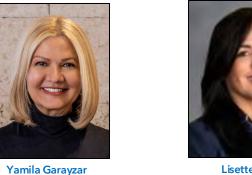
Vice Mayor City of Homestead



Teresa Foxx Chief Operating Officer Banco de Credito e Inversiones



Suzette Espinosa Fuentes VP, Communications Adrienne Arsht Center for the Performing Arts of Miami-Dade County



Lisette Garcia Executive Director Greater Miami LGBTQ Chamber of Commerce



Patrick Goddard Chief Executive Officer Brightline



Jorge Gonzalez Village Manager Bal Harbour Village



Yvette Harris Commissioner President Chair, Tourism Development Council Harris Public Relations Miami-Dade County



Marlon Hill Partner Weiss Serota Helfman Cole & Bierman



Robin Jacobs Clavel Jacques-Louis Chair General Manager Miami Beach Convention Center Embassy Suites by Hilton Advisory Board Miami International Airport



Julissa Kepner Christine King General Manager Chairwoman and Commissioner Marriott Miami Biscayne Bay City of Miami



Eric Knowles President and CEO Miami-Dade Chamber of Commerce



Mutluhan Kucuk Complex Managing Director Loews Miami Beach Hotel



Senior Vice President,

Marketing, Sponsorship & Retail

Turnberry

Raul Leal

Chief Executive Officer

Starwood Hotels



Vice President, Miami Hub Operations

American Airlines



Liliam Lopez President & CEO

South Florida Hispanic Chamber of Commerce Business Development



Vice President,

Pinnacle Live

Navin Mahtani

Managing Partner

Think Hospitality

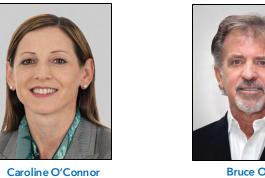




President & Chief Executive Officer

Miami-Dade Beacon Council







President and CEO

ACT Productions, Inc.



Miami Beach Convention Center

OVG360 Venue Management







Chief Executive Officer Orange Bowl Committee



James Kohnstamm

Director of Economic Development

Miami-Dade County

President The Biltmore Hotel



Miami-Dade College

Olga Ramudo SVP, Florida and Latin America

Express Travel

Chris Rollins Chief Executive Officer

CR Development



Sunny Isles Beach Tourism and Marketing

Council

Grisette Roque-Marcos Executive Director Miami Beach Visitor and

Convention Authority





Alfred Sanchez President and CEO MSC Cruises Greater Miami Chamber of Commerce





Chief Communications Officer

President, Business Operations

Miami Marlins

Southern Glazer's Wine & Spirits



John Sullivan Market Vice President, Luxury, U.S. East Chief Operating Officer Luxury Group Marriott International MDM Hotel Group



Christine Valls Director of Sales, Latin America and Caribbean United Airlines

Miami Dolphins



PortMiami

Hotel Industry



Austin Bagwell
Executive Vice President, Hospitality Sales
Fontainebleau Development



Amir Blattner
General Manager
Hyatt Regency Miami



Curtis Crider
President and CEO
Greater Miami and Beaches Hotel Association



Mickael Damelincourt

Managing Director

Trump National Doral Miami



Clavel Jacques-Louis
General Manager
Embassy Suites by Hilton - MIA



Julissa Kepner
General Manager
Marriott Miami Biscayne Bay



Mutluhan Kucuk
Complex Managing Director
Loews Miami Beach Hotel



Raul Leal
Chief Executive Officer
Starwood Hotels



Navin Mahtani Managing Partner Think Hospitality



Jonathan Plutzik Owner The Betsy - South Beach



Gene Prescott
President
The Biltmore Hotel



John Sullivan

Market Vice President, Luxury, U.S. East
Luxury Group Marriott International



Florencia Tabeni
Chief Operating Officer
MDM Hotel Group

Airlines, Cruise Lines & Transportation



Ralph Cutie
Director and CEO
Miami-Dade Aviation Department



Christine Duffy
President
Carnival Cruise Line



Patrick Goddard
Chief Executive Officer
Brightline



Juan Carlos Liscano
Vice President
Miami Hub Operations
American Airlines



Richard "Rick" Sasso
Chairman
MSC Cruises



Christine Valls
Director of Sales,
Latin America and Caribbean
United Airlines



Hydi Webb Port Director PortMiami

Travel & Meetings Partners



Silvia Camarota
Senior Director, Hotel Market Partnerships, North America
Expedia Group



Yamila Garayzar
Senior Vice President, Marketing, Sponsorship & Retail
Turnberry



Robin Jacobs
Chair,
Miami Beach Convention Center Advisory Board



Paul Lowenthal
Vice President, Business Development
Pinnacle Live



Freddie Peterson

General Manager - Miami Beach Convention Center

OVG360 Venue Management



Olga Ramudo
SVP, Florida and Latin America
Express Travel



Ibis Romero
Executive Director
Sunny Isles Beach Tourism and Marketing Council



Grisette Roque-Marcos

Executive Director

Miami Beach Visitor and Convention Authority

Sports, Culture & Entertainment



Suzette Espinosa Fuentes
VP, Communications
Adrienne Arsht Center for the
Performing Arts of Miami-Dade County



Caroline O'Connor
President, Business Operations
Miami Marlins



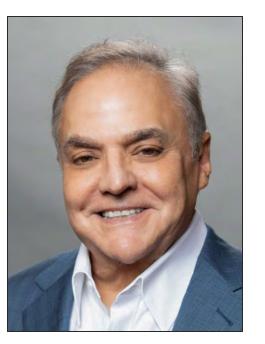
Bruce Orosz
President and CEO
ACT Productions, Inc.



Myles Pistorius
SVP General Counsel
Miami Dolphins



Eric PomsChief Executive Officer
Orange Bowl Committee



Lee SchragerChief Communications Officer
Southern Glazer's Wine & Spirits

Community Organizations & Educational Institutions



Rick Beasley
Executive Director
CareerSource South Florida



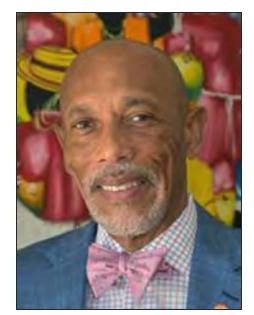
Wayne Brackin
President and CEO
KIDZ Medical Services



Michael Cheng, Ph.D., CHE
Dean, Chaplin School of Hospitality
and Tourism Management
Florida International University



Lisette Garcia
Executive Director
Greater Miami LGBTQ Chamber of Commerce



Eric Knowles
President and CEO
Miami-Dade Chamber of Commerce



Liliam Lopez
President & CEO
South Florida Hispanic Chamber of Commerce



Rodrick Miller
President & Chief Executive Officer
Miami-Dade Beacon Council



Madeline Pumariega
President
Miami-Dade College



Alfred Sanchez
President and CEO
Greater Miami Chamber of Commerce

Community Leaders



Rodney Barreto
President and CEO
Barreto Group



Anthony Brunson
President and CEO
Anthony Brunson, P.A.



Teresa Foxx
Chief Operating Officer
Banco de Credito e Inversiones



Yvette Harris
President
Harris Public Relations



Marlon Hill
Partner
Weiss Serota Helfman
Cole & Bierman



Chris Rollins
Chief Executive Officer
CR Development

Elected & Appointed Officials



Eric CarpenterCity Manager
City of Miami Beach



Commissioner
City of Miami Beach



Sean Fletcher
Vice Mayor
City of Homestead



Jorge Gonzalez
Village Manager
Bal Harbour Village



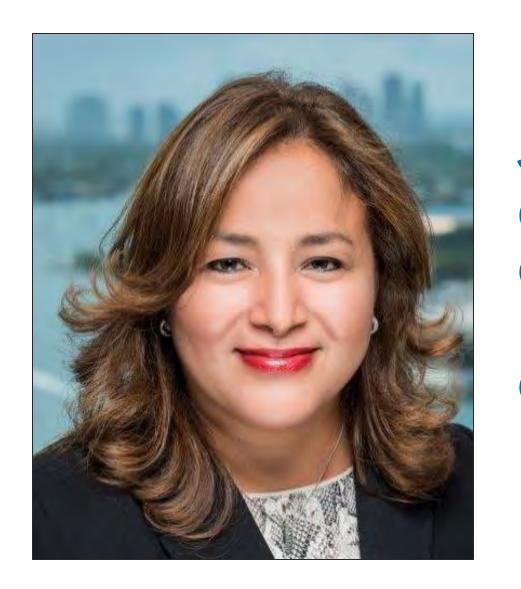
Keon Hardemon
Commissioner
Chair, Tourism Development Council
Miami-Dade County



Christine King
Chairwoman and Commissioner
City of Miami



James Kohnstamm
Director of Economic Development
Miami-Dade County



JULISSA KEPNER
Chair
GMCVB Board of Directors

General Manager Marriott Miami Biscayne Bay



GMCVB Corporate Partners

























































Celebrity Cruises

































Celebrating 65 Years of Hope & Compassion







Celebrating 65 Years of Hope & Compassion

Date: NOV 6, 2025

Pay to the

Camillus House

\$26,105

Twenty-six thousand one hundred five DOLLARS

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David Whitaker

GMCVB Annual Report & Business Plan





Major Sporting Events



January 1, 2026



March 5 - 17, 2026



May 1 - 3, 2026



January 2, 2026



March 12 - 15, 2026



June 11 - July 19, 2026



January 19, 2026



March 15 - 29, 2026



August, 2026



January 25, 2026



April 30 - May 3, 2026



November 6 - 8, 2026



Adobe Max

The Creativity Conference November 5 - 13, 2026

4,600 on peak 16,400 total room nights 10,000 attendees

Event Definites



IGLTA Annual Meeting

September 24 - October 5, 2027

500 on peak 2,222 total room nights 2,400 attendees



Delta Sigma Theta

Southern Regional Conference August 18 - 23, 2028

4,500 on peak 14,425 total room nights 5,000 attendees

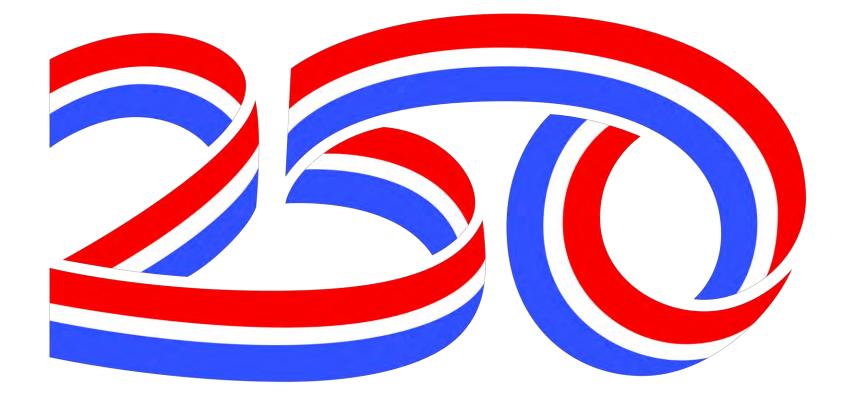


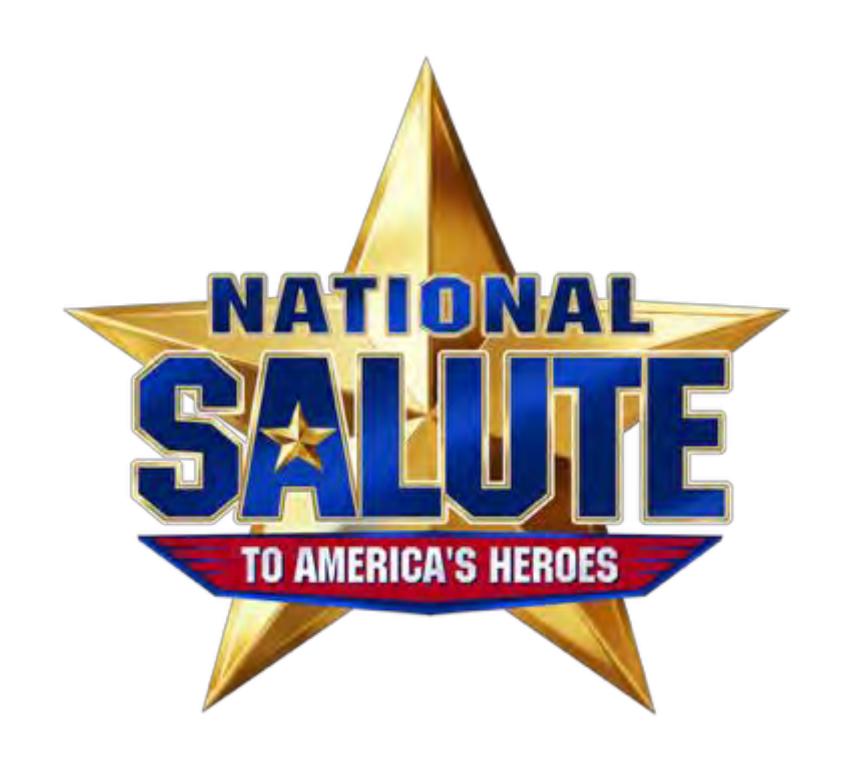
January 11 - 14, 2026 Philadelphia



May 17 - 21, 2026, Greater Fort Lauderdale

AMERICA





Cities Celebrating Centennials (2025-2026)









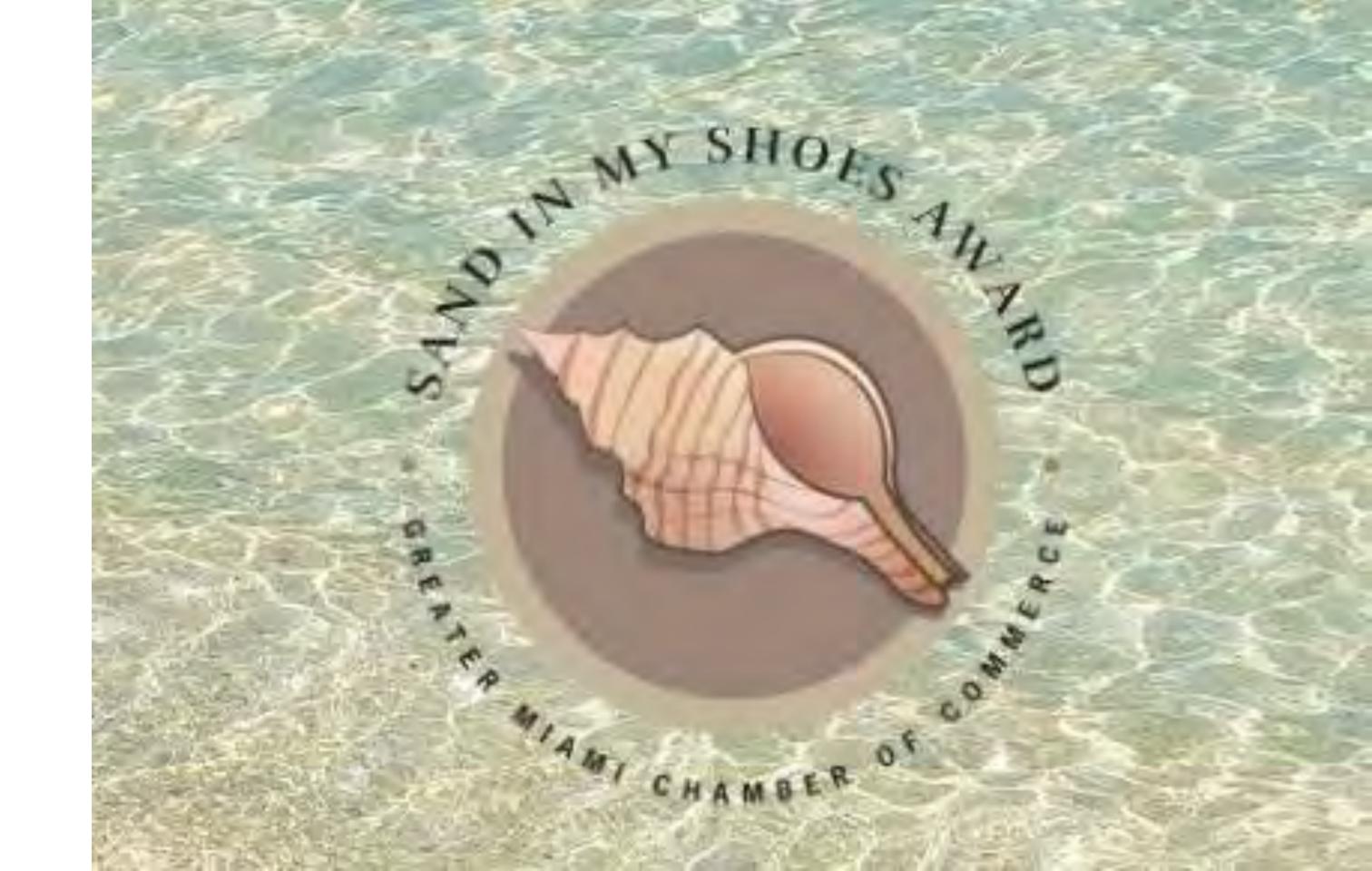




In Loving Memory ...



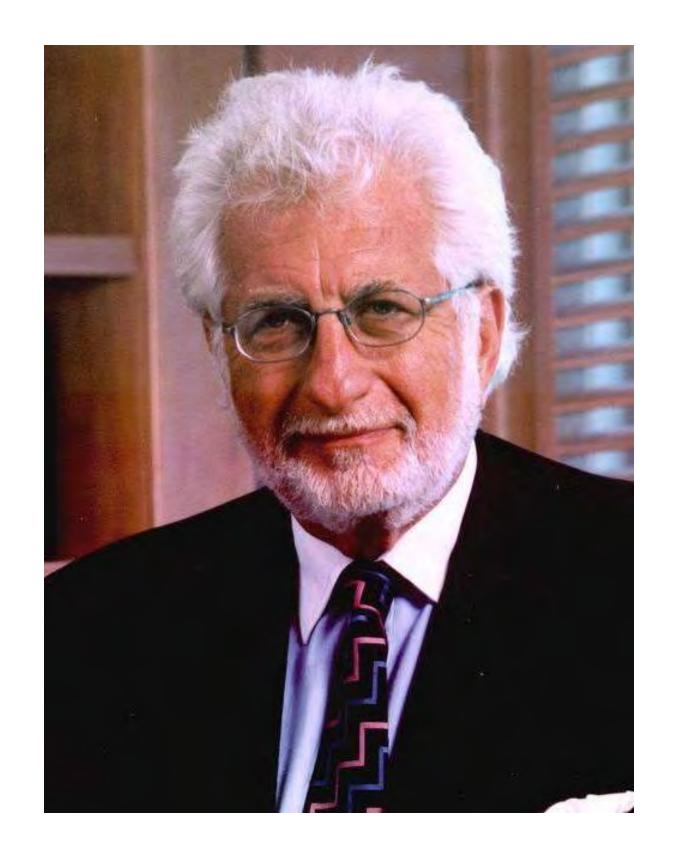
Bill Cullom





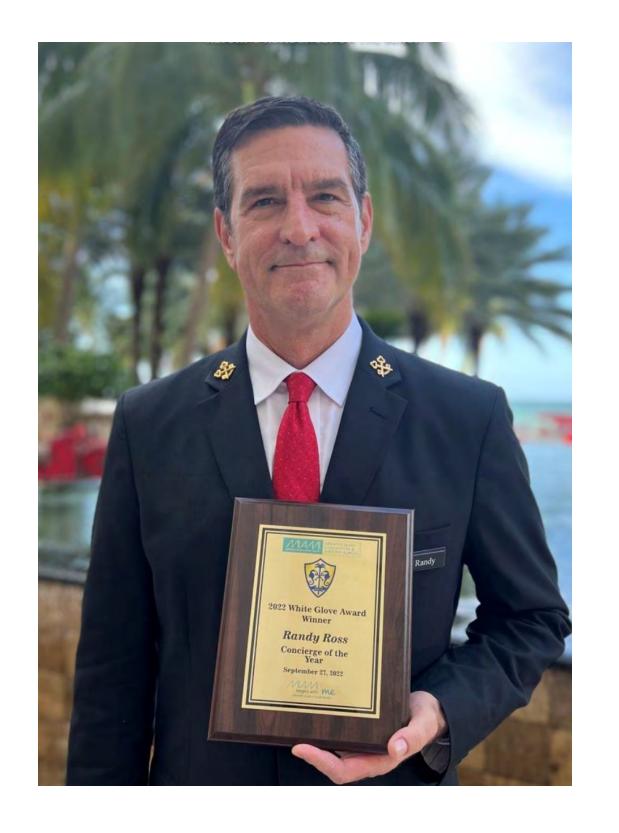
Luis Echezabal





Stephen Muss





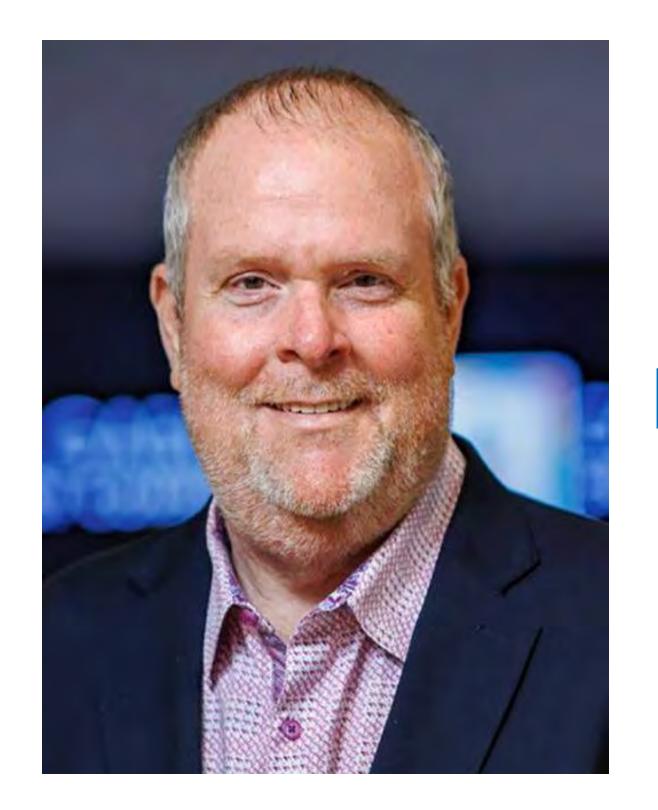
Randy Ross





Don Soffer





Mark Trowbridge





Rodrigo Trujillo



Our Future



GIVE MIAMI DAY

Save the Date and Donate Thursday, November 20 2025

Brought to you by, and in collaboration with

THE MIAMINATION





Add the event to your calendar













GMCVB Senior Management



Rolando Aedo
Chief Operating Officer



Joe Yarzabal, C.P.A.
Chief Financial Officer
& Senior Vice President



Carol Motley
Senior Vice President
Convention Sales & Services



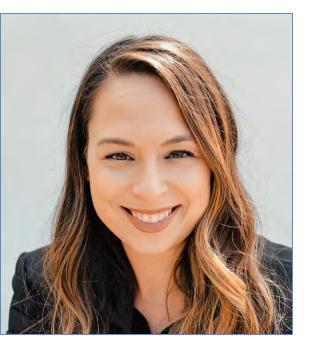
Connie Kinnard
Senior Vice President
Multicultural Tourism
& Development



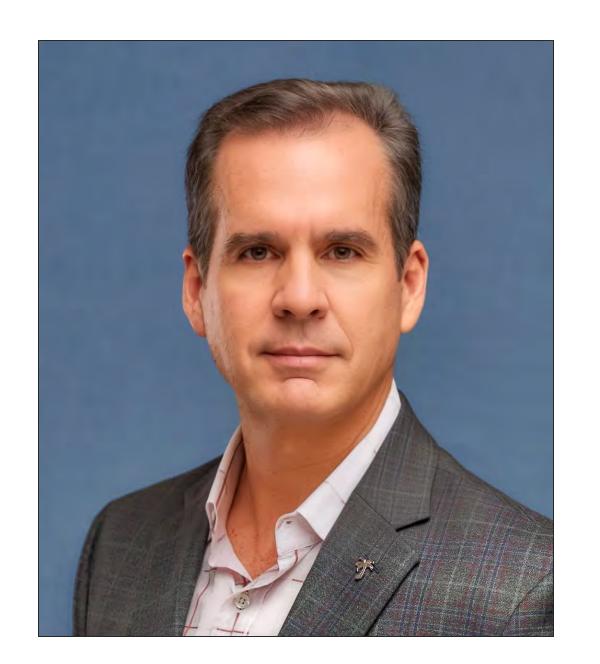
Gisela Marti
Senior Vice President
Tourism & Marketing



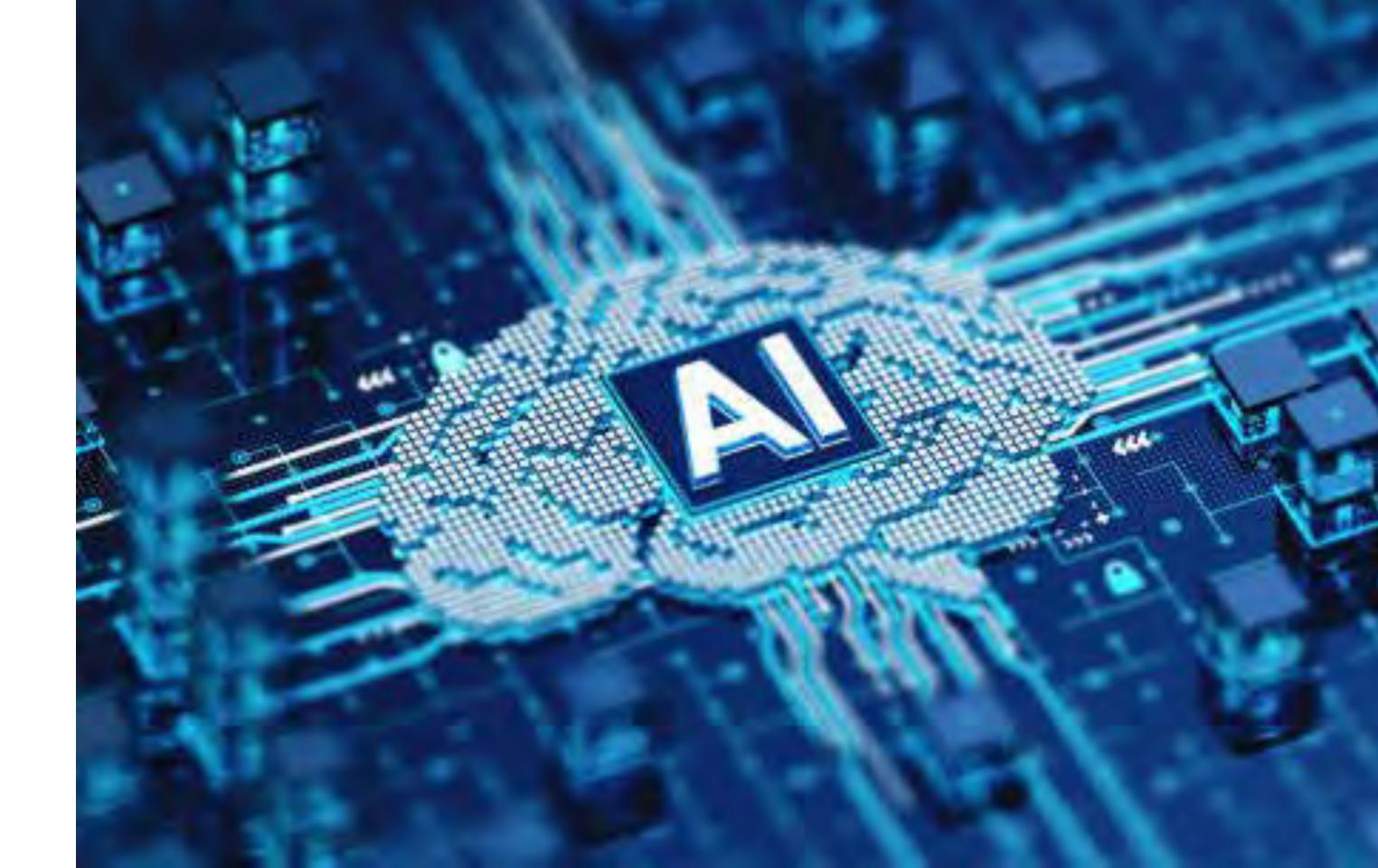
Alex Batista
Vice President
Convention Sales



Jennifer Diaz-Alzuri
Vice President
Marketing Communications



Rolando Aedo
Chief Operating Officer
Greater Miami
Convention & Visitors Bureau







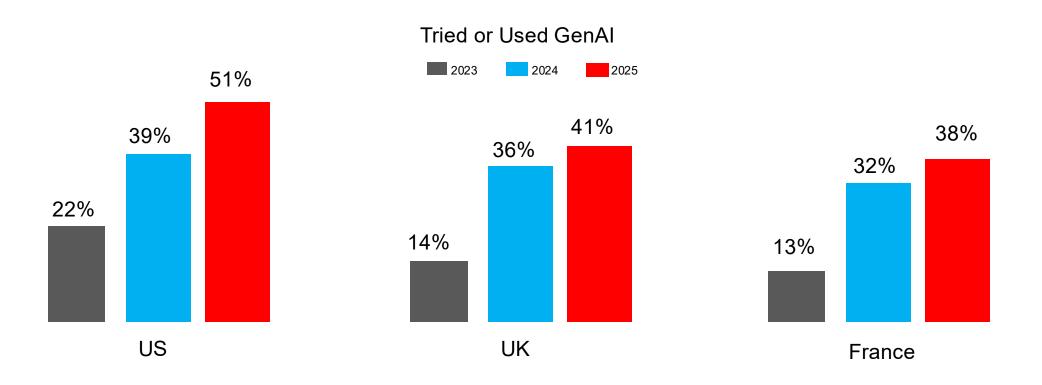
How are consumers using Al right now?



Consumers expect Al Tools as part of their travel planning process

37%
expect travel sites
to offer GenAl
tools for planning

General Usage of GenAl Among Travelers, U.S. vs. U.K. vs. France, 2023 - 2025



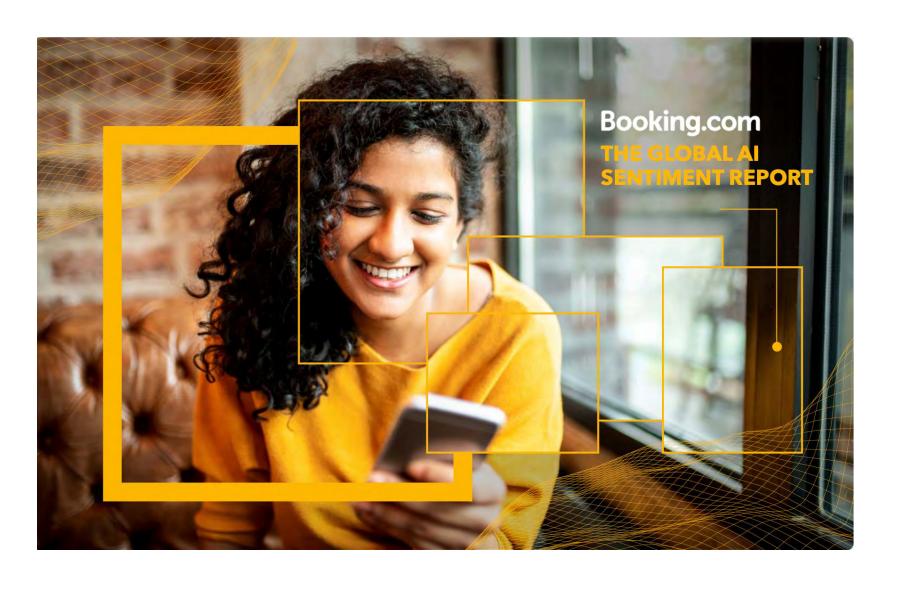
Source: Phocuswright's U.S. and Europe Consumer Travel Reports 2025

Majority of Travelers Have Used Al 62% to plan or book a trip to find and book flights to book accommodation to save time by automating parts of the journey

Al in our Industry

62% have **used AI** to book a trip

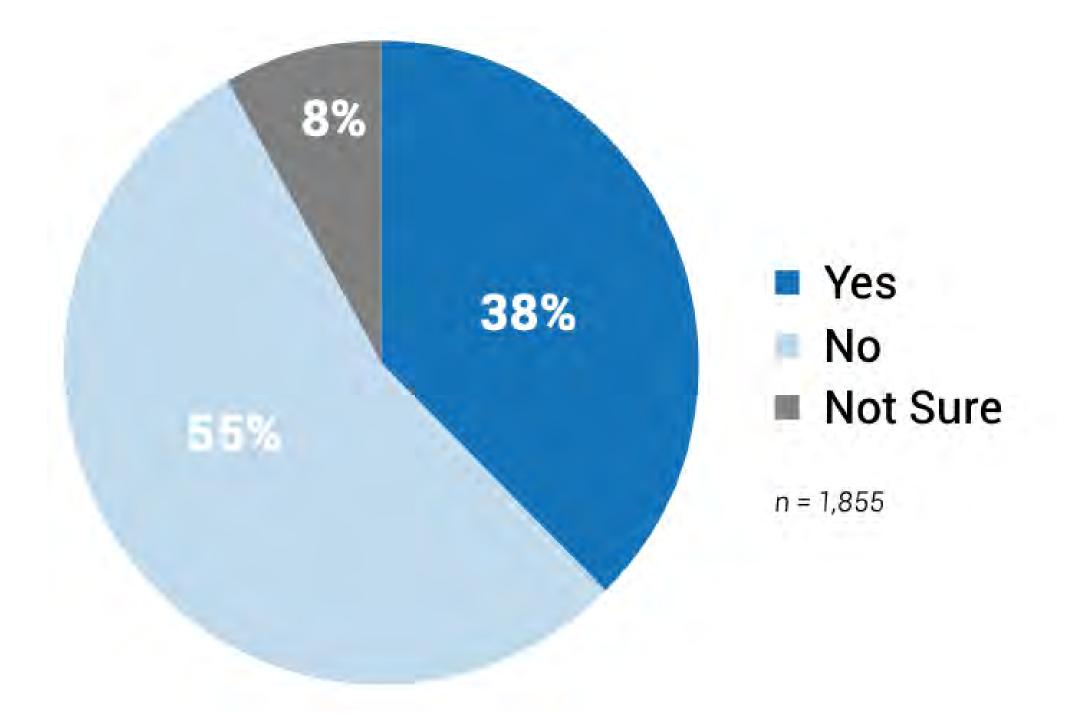
61% have used Al on a trip Booking.com's Global Al Sentiment report 2025



Q: "Does your organization have generative AI policies that guide the use of AI-generated text, images, video, audio, and/or code?"

Organizations are slow to implement Al.

62% do not have an Al policy or governance.



2025 State of Marketing Al Report

1,882 respondents, primarily in marketing, professional services or software businesses.



GMCVB Strategic Al Roadmap

- Scale Al capabilities across GMCVB's internal teams, empowering our people and delivering more value, faster for our visitors and partners.
- Comprehensive assessment of our people and our technology.

PARTNERSHIP

- Identified targeted opportunities
- Assembled governance, written policy
- Set aside budget for AI initiatives in FY2026.

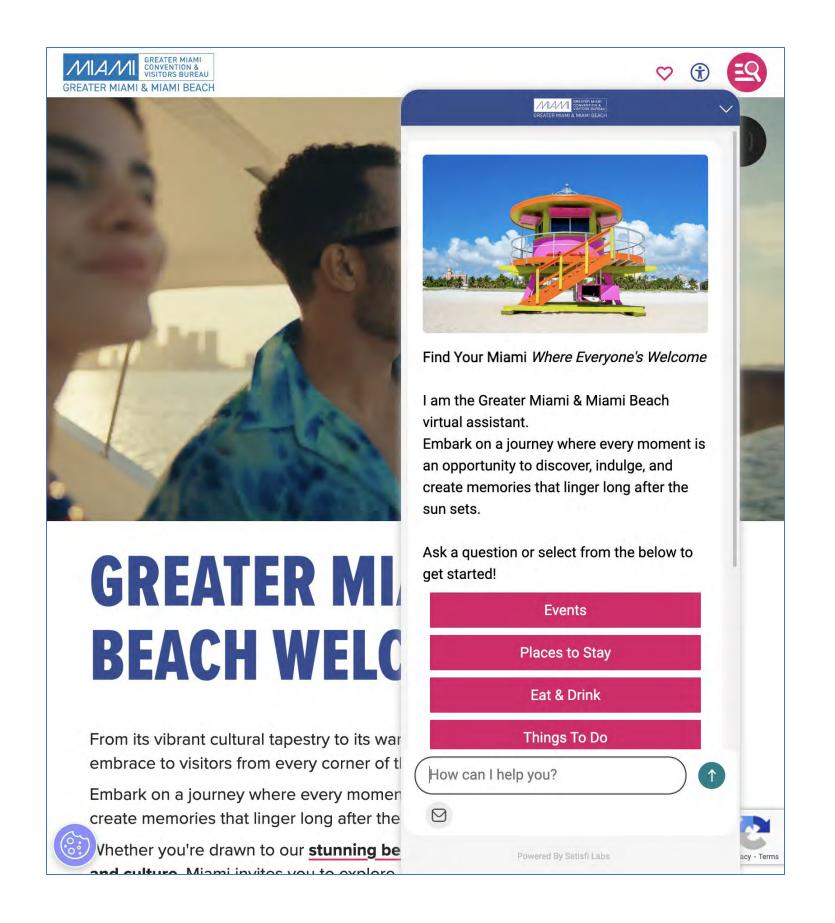


Where is the GMCVB at right now?



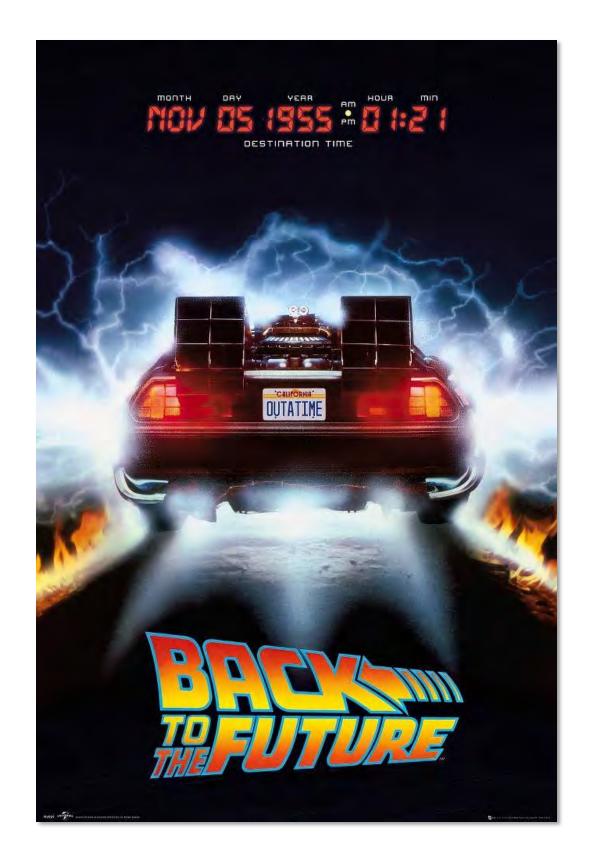
Some GMCVB Al uses today

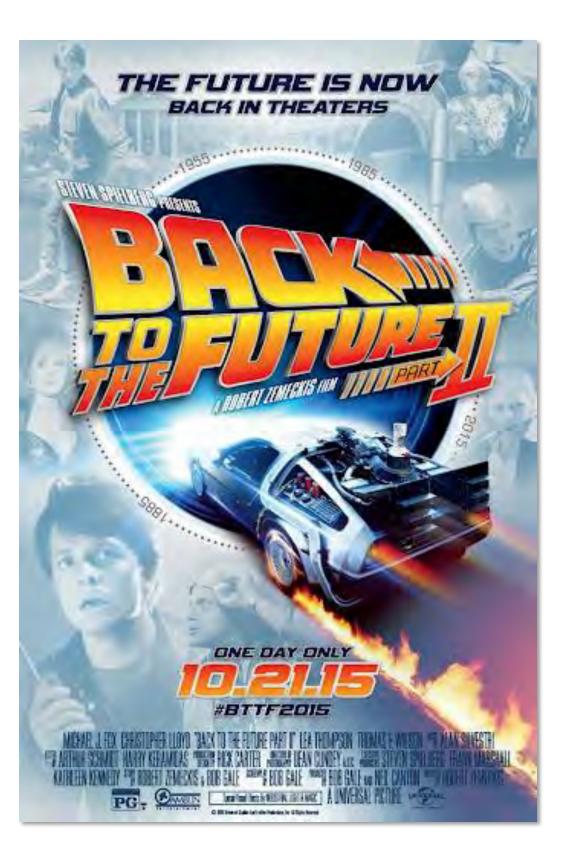
- Al-Powered chatbot
- Translate and analyze foreign media
- Analyze & Optimize campaigns and digital products
- Support **code** development
- Automate photo editing
- Curate news and updates
- Refine and research pitches



Where do we want to go?

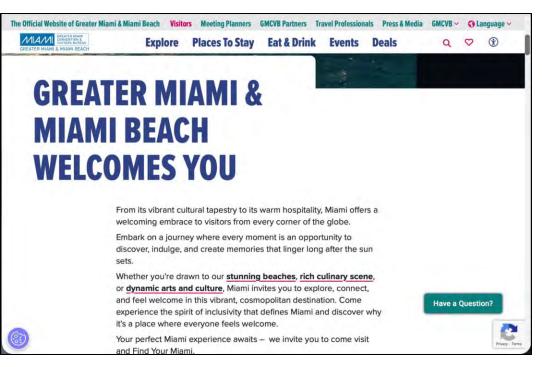






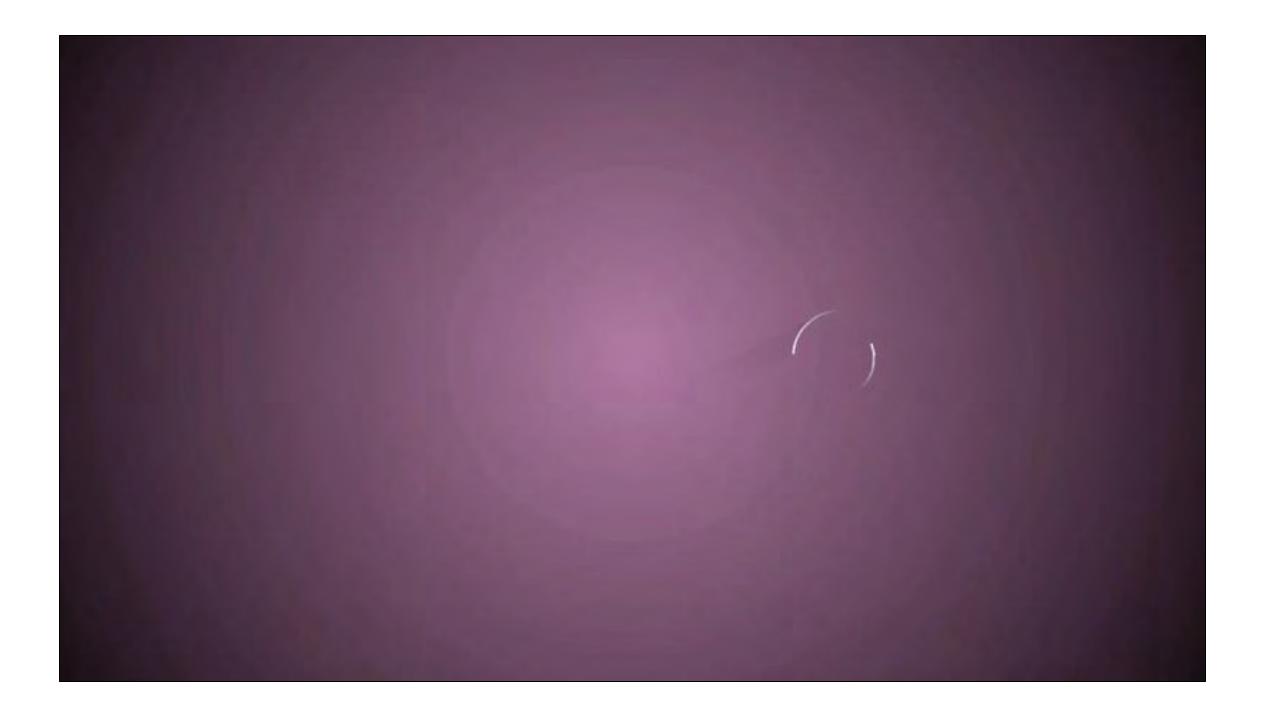


Hyper Personalized Visitor Experiences





- Fully dynamic, Al-personalized website adapting visuals, language, and content in real-time based on user data and past engagement.
- Al predicting visitor intent and curating itineraries aligned to brand personas
- Generative video tailored to demographics or origin markets.



Laser Targeted Pitches for Meetings and Conventions





- Al agents continuously scouring global meeting databases to identify events matching Greater Miami's size, need dates, and infrastructure.
- Automatically generate customized pitch decks with curated experiences, local subject matter experts, and destination synergies.
- Predict event economic impact in realtime by analyzing attendee movement and spend patterns.



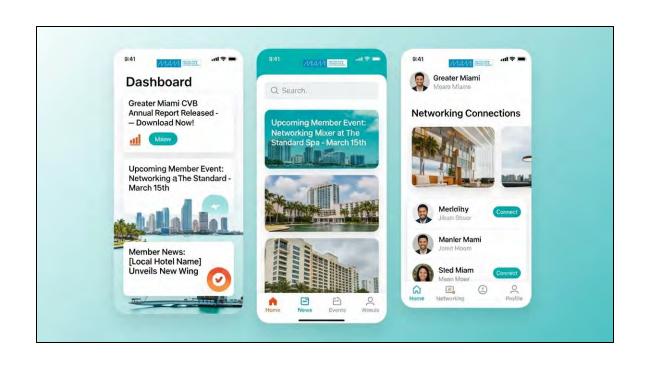
Transculturalization of PR Global Media Reach



- Al differentiates feature coverage vs. brief mentions and evaluates sentiment by culture and language.
- Virtual press room that suggests tailored story angles for each journalist or outlet.
- Al avatars of GMCVB leaders delivering multilingual pitches globally.

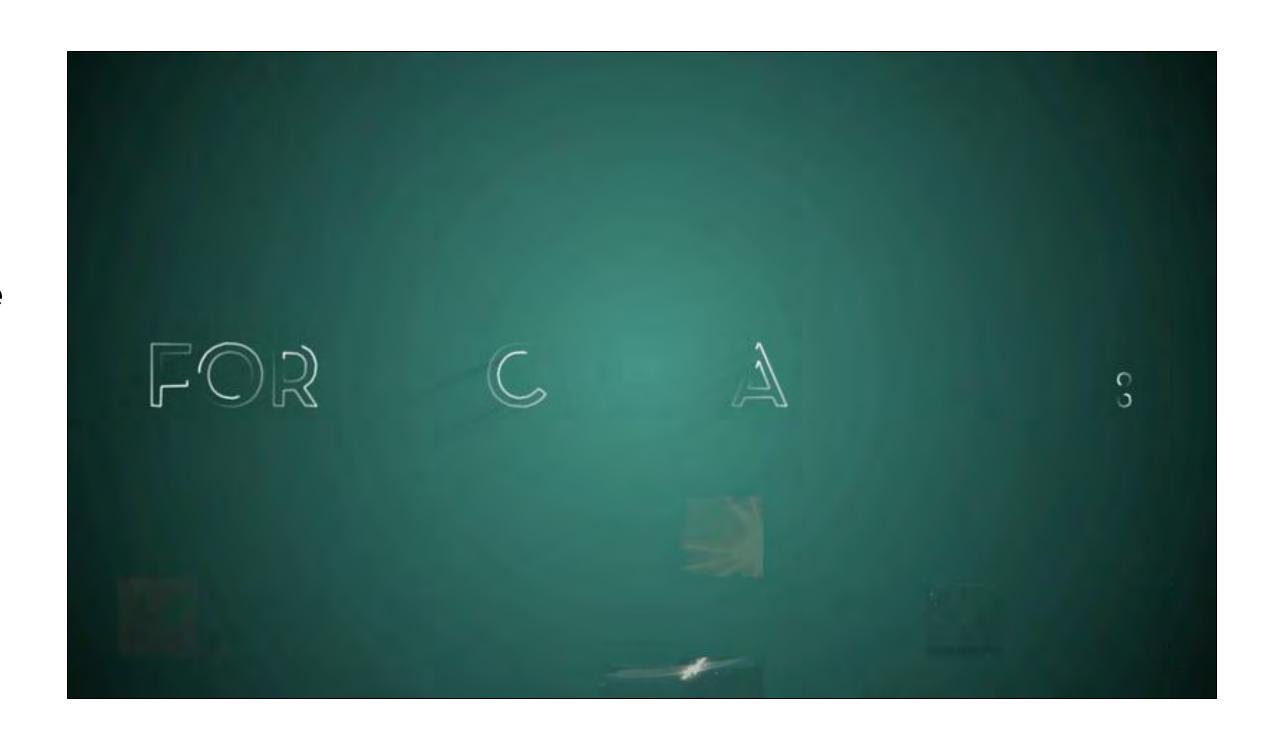


Expanding Partner Benefits





- Al-powered partner portal: "Miami Pulse" an intelligent assistant helping partners navigate GMCVB resources, training, and co-op opportunities.
- Custom content generator: Members can create branded flyers, social posts, and event listings via Al templates.
- Al identifies business synergies e.g., matching restaurants with event planners or local experiences.
- Al-powered dashboards deliver performance insights, news, and leads tailored to each partner.







DAVID WHITAKER

President & CEO
Greater Miami
Convention & Visitors Bureau



Door Prizes





October 31 - November 2, 2026





March 5 - 17, 2026













June 11 - July 19, 2026



Thank you to our production partners





