Greater Miami & Miami Beach 2021 Visitor Industry Overview

Visitor Profile • Economic Impact • Hotel Performance • Jobs



Presented by:



with data collected by:



INTEGRATED INSIGHT



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Overview and Executive Summary



Overview



The **Greater Miami Convention & Visitors Bureau (GMCVB)** is proud to serve as Greater Miami and Miami Beach's official destination sales and marketing organization, representing the destination globally with offices in major cities throughout the world.

As the top industry for Greater Miami and Miami Beach, the travel sector's performance is closely monitored by the GMCVB. Research insights are an essential element of the GMCVB's work and serve as the strategic driver for marketing programs to promote leisure tourism (including cruising) as well as meetings and conventions business. Following such an unforeseen year of travel disruption, understanding travel trends becomes critical to developing plans for the ongoing recovery.

The following pages represent the 2021 Visitor Profile for Greater Miami and Miami Beach. Building off of recent years' reports, we continue to profile three broad segments (International, Domestic and Florida Resident) with trending from the prior years. In segmenting Greater Miami and Miami Beach's visitor profile in three categories, the GMCVB is able to better understand the shifts in behavior and develop strategic sales and marketing programs to attract visitors back to the area.

Executive Summary



As the tourism industry faced substantial challenges throughout the pandemic, Greater Miami and Miami Beach tourism experienced a phenomenal recovery. In 2021, 15.9 million overnight visitors and an additional 8.3 million day visitors totaling 24.2 million came to the area, which essentially matched the total volume of tourists seen in 2019. Furthermore, visitor spending rebounded and tourists spent an estimated \$19.2 billion, an increase of 8% over 2019.

- The beginning of the year saw continued growth from the latter part of 2020. Starting in March, tourism fueled mostly by domestic visitors began to build momentum and by June, Miami International Airport, hotels and restaurants were full again. The cruise industry also started welcoming passengers back in the summer and has since slowly gained traction; albeit, not where it was prior to the pandemic.
- The influx of tourists was driven by domestic visitation and, to some extent, international visitors from countries mainly in the Caribbean and Latin America. International travel restrictions continued to hamper European and Canadian visitors from visiting, and these restrictions were in place for most of the year. Brazil, normally one of the largest feeder markets into Greater Miami and Miami Beach, faced more stringent travel restrictions, which undoubtedly affected their return.
- Florida residents made a comeback and many more came in 2021 than the year prior, yet they have not quite returned back to pre-pandemic levels. Residents of the West Palm Beach area made the most trips, particularly with day excursions. With the cruise industry stalled for much of the year and other destinations opening up, substantial numbers of Florida residents likely chose other destinations.

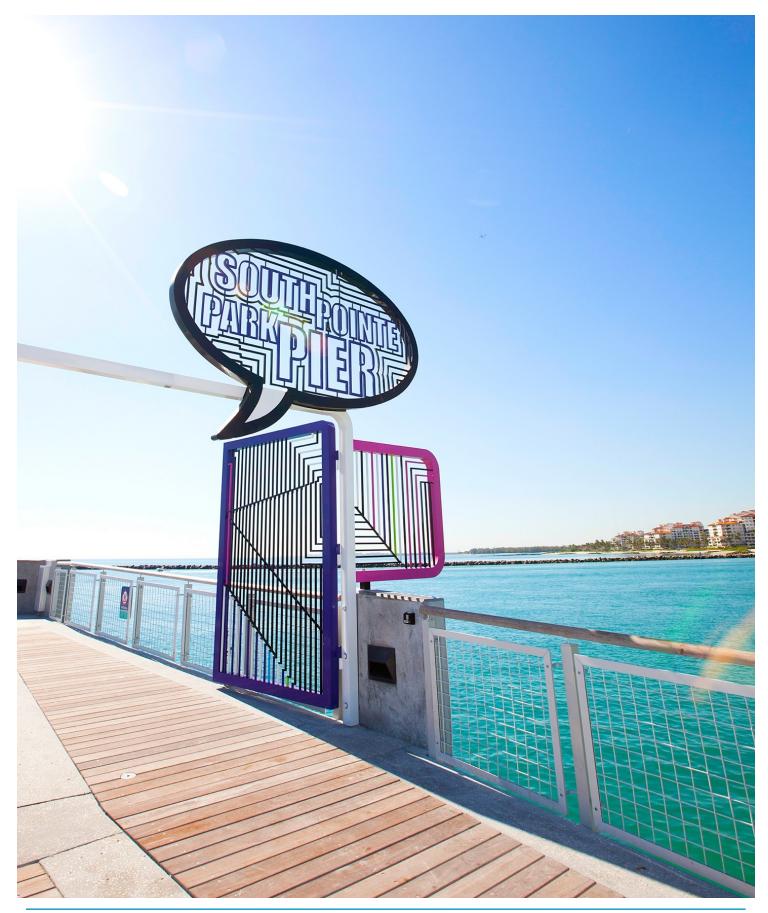
Domestic visitation made up much of the overall deficit created by a lack of visitors from Europe and Canada, but Latin American markets filled in a sizable gap in international visitation. The primary purpose of visits for tourists continued to be leisure-driven. However, similar to trends in the latter half of 2020, more visitors were coming to the area to visit friends and relatives, as well as to shop and take part in outside leisure activities. This was particularly true for Florida residents, who were twice as likely to say they were visiting friends and family as they did just a few years prior.

Executive Summary

- The New York City area contributed tremendous gains in visitors, both in 2020 as well as 2019. Overnight visitors from the New York City area increased by 22% as compared to pre-pandemic levels. Those who were staying outside of Miami-Dade County but came into the area for a day trip increased even more, by 58% as compared to 2019.
- Comparing domestic markets versus pre-pandemic levels, almost all of the top 20 domestic markets increased their visitation over 2019. Dallas and Houston, two of the largest feeder markets from Texas, were among the highest percent increases, both in terms of overnight and day visitation. Conversely, visitors from the Los Angeles area did not visit quite as often in 2021 as they did in 2019, although they certainly improved dramatically from 2020.
- Floridians returned to the area after many visitors took a hiatus in 2020. However, overall visitation from Florida residents has not yet returned to pre-pandemic levels and trends 14-16% down from 2019. The largest Florida overnight visitor market was Orlando. Interestingly, visitors from Orlando may not have stayed overnight as much as they did in 2019 but there was a sizable increase in day trips from that market.
- While other Florida resident visitor markets did not stay overnight to the extent they have done in the past, one exception was visitors from the Naples/Fort Myers area, whose visits were up 25% from 2019. The strongest day trip market continued to be from the Palm Beach region, which has traditionally been the largest day trip market to Greater Miami and Miami Beach.
- Most major Latin American feeder markets faced relatively few pandemic travel restrictions and, because of this, most of the international visitors were from those areas. In particular, Colombians set an all-time record for visitation in 2021, going from 374,000 overnight visitors in 2019 to 505,000 overnight visitors in 2021, a net increase of 35%. Ecuador ranked second in visitation at 169,000 overnight visitors, but still fell below the 205,000 visitors that came in 2019. Peru (+67,000), Dominican Republic (+96,000), Honduras (+27,000) and others all increased from 2019.
- Brazil faced many challenges in 2021, with travel restrictions which hampered their ability to come to Greater Miami and Miami Beach. Traditionally a top feeder market, Brazil ranked #9 in international market visitation for 2021.

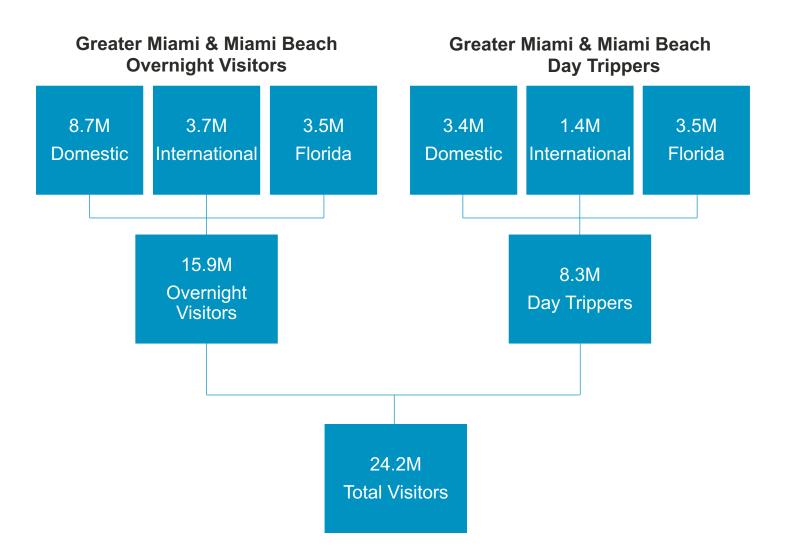
The hotel industry did an impressive turnaround in 2021, with room demand building in the second quarter. By April, recovery was well underway. Hotel room rates were particularly notable and achieved an all-time high, starting in April, and continued month after month through the end of the year. Occupancy was slightly below pre-pandemic levels as fewer visitors decided to use paid lodging. Given many visitors were visiting friends and family, many opted to stay with them instead and spend their money on other things such as shopping and entertainment. For the year, strong room demand along with premium hotel room rates resulted in a boon for Greater Miami and Miami Beach hoteliers, with hotel revenue per available room going above and beyond what many had initially forecasted.

Greater Miami & Miami Beach Visitor Volume



24.2 Million Total Visitors in 2021

Visitation to Greater Miami and Miami Beach rivaled 2019, with overnight visitors estimated at 15.9 million and day trip visitors at 8.3 million. All told, 24.2 million visitors traveled to the area.

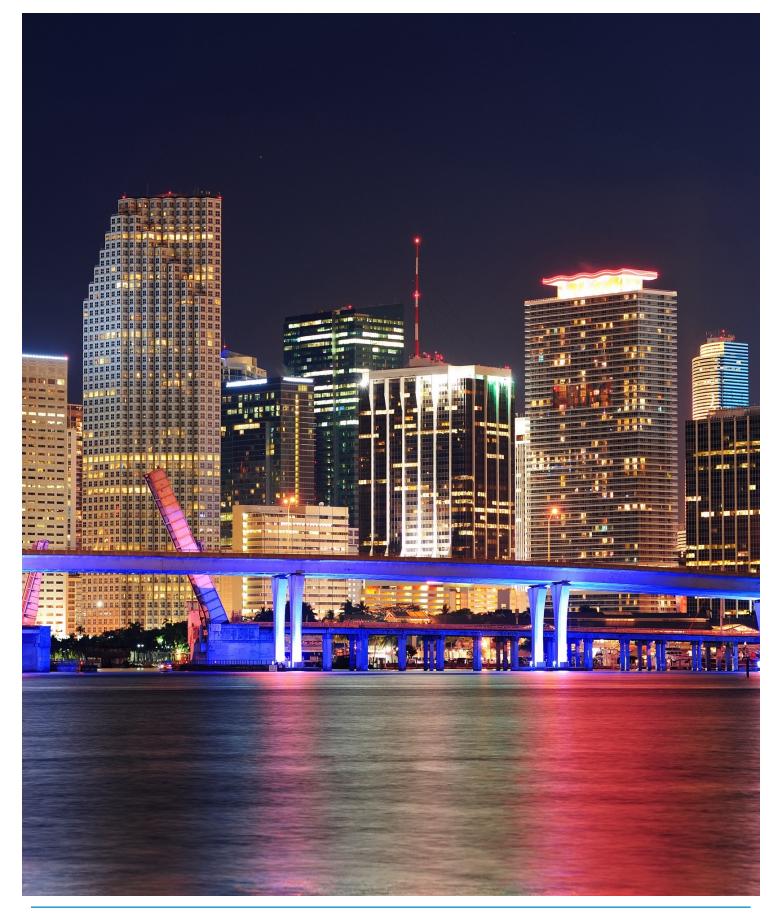


2021 Greater Miami & Miami Beach Visitation

Despite the absence of tourists from Europe and Canada for most of the year, the total volume of visitors to the area was on par with 2019, which was previously the best year ever. This was driven by a booming volume of domestic visitors who reside outside of Florida, particularly during the second half of the year.

Greater Miami & Miami Beach Visitors (000s)							
	2019	2020	2021	2021 v 2020	2021 v 2019		
Domestic Overnight Visitors	6,897	4,328	8,719	101%	26%		
International Overnight	5,337	1,842	3,747	103%	-30%		
Florida Resident Overnight Visitors	4,089	1,708	3,450	102%	-16%		
Total Miami Overnight Visitors	16,323	7,877	15,915	102%	-2%		
Domestic Day Visitors	2,213	1,421	3,355	136%	52%		
International Day Visitors	1,568	614	1,442	135%	-8%		
Florida Resident Day Visitors	4,064	1,682	3,508	109%	-14%		
Total Day Visitors	7,845	3,717	8,304	123%	6%		
Total	24,168	11,594	24,220	109%	0%		

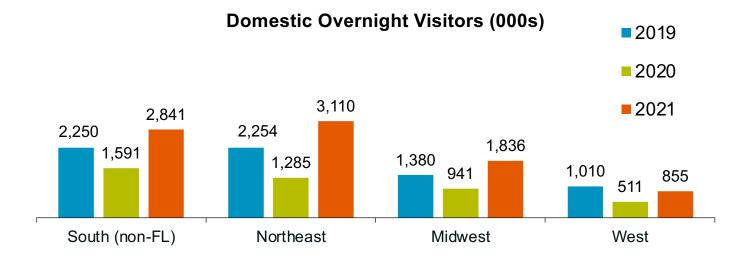
Overnight Visitor Market Visitation



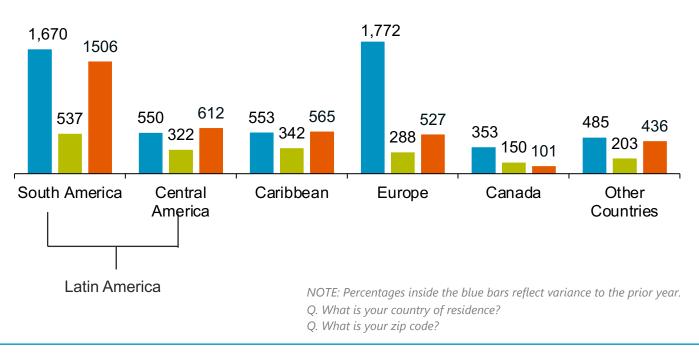
Regional Visitation

In the Domestic markets, every region contributed greatly to the overall volume. Of all regions, the Northeast contributed the greatest number of overnight visitors, driven largely by the New York area. With the exception of the West, all other regions had higher representation in Greater Miami and Miami Beach than they did in 2019.

While travel bans continued to be in place in many regions across the globe, relatively few existed in the Caribbean, Central and South America. Collectively, these markets made up the bulk of international visitation



International Overnight Visitors (000s)



Top 20 Domestic Markets – Overnight Visitors

The rankings of the top markets hardly change from year to year. However, several markets grew from pre-pandemic levels. In many cases, individual markets like New York, Atlanta, Chicago and others had volumes higher than in 2019.

Every state had its own COVID-related restrictions and their effects were unique to each state. Some markets are recovering a little slower, such as Los Angeles. Still, it is clear that visitation to Greater Miami and Miami Beach is well on its way to pre-pandemic levels.

Greater	Miami & Mia	mi Beach – C	Overnight D	omestic Visit	ors
Market	2019 Volume (000s)	2020 Volume (000s)	2021 Volume (000s)	Variance to 2020 (%)	Variance to 2019 (%)
New York City	1,364	752	1,663	121%	22%
Atlanta	380	237	485	105%	28%
Chicago	385	234	461	97%	20%
Dallas	223	149	330	122%	48%
Philadelphia	349	164	323	97%	-7%
Houston	191	125	306	145%	60%
Washington, DC	299	135	281	108%	-6%
Boston	208	142	271	91%	30%
Los Angeles	276	139	221	59%	-20%
Detroit	141	106	208	96%	47%
Charlotte	86	77	157	104%	82%
Denver	104	66	140	113%	35%
Baltimore	77	48	111	130%	44%
Minneapolis	110	69	109	58%	-1%
Raleigh	85	55	107	95%	26%
Cleveland	100	53	104	97%	4%
New Orleans	57	36	98	172%	72%
Nashville	105	43	92	115%	-12%
Hartford	86	38	91	140%	6%
Kansas City	56	43	88	104%	56%

Q. What is your zip code?

Top 20 Domestic Markets – Day Tripper Visitors

Visitors who come to Greater Miami and Miami Beach often stay outside of the area for any number of reasons. Domestic feeder markets were even stronger in 2021 than in previous years and in some cases, the shift was quite substantial.

New Yorkers have always loved Greater Miami and Miami Beach, and their enthusiasm was very apparent in 2021.

Grea	ter Miami & I	Miami Beach	– Day Dom	estic Visitors	
Market	2019 Volume (000s)	2020 Volume (000s)	2021 Volume (000s)	Variance to 2020 (%)	Variance to 2019 (%)
New York City	441	247	640	159%	45%
Atlanta	118	78	187	140%	58%
Chicago	125	77	177	131%	42%
Dallas	74	49	127	160%	72%
Philadelphia	112	54	124	130%	11%
Houston	60	41	118	187%	98%
Washington, DC	96	44	108	144%	12%
Boston	65	47	104	123%	60%
Los Angeles	99	46	85	87%	-14%
Detroit	55	35	80	130%	47%
Charlotte	22	25	60	139%	168%
Denver	34	22	54	149%	59%
Baltimore	25	16	43	170%	73%
Minneapolis	35	23	42	85%	21%
Raleigh	29	18	41	129%	45%
Cleveland	30	17	40	131%	32%
New Orleans	18	12	38	218%	107%
Nashville	29	14	36	152%	21%
Hartford	29	12	35	181%	23%
Kansas City	18	14	34	138%	85%

Q. What is your zip code?

Top 15 International Markets – Overnight Visitors

International visitation continued to be disrupted in 2021 and with many restrictions on travel, most of Greater Miami and Miami Beach's top feeder markets were greatly impacted. However, Colombians came to the area in record numbers and therefore took the top position.

Most notably, travel to the area improved substantially towards the last quarter of 2021 and markets like Canada and other European countries began to make a comeback. Furthermore, some of the lesser volume markets such as Peru, Dominican Republic, Honduras and others all exhibited strength that surpassed 2019.

Greater Miami &	& Miami Be	ach – Over	night Inter	national Vi	sitors
Country	2019 Volume (000s)	2020 Volume (000s)	2021 Volume (000s)	Variance to 2020 (%)	Variance to 2019 (%)
Colombia	374	144	505	251%	35%
Ecuador	205	70	169	141%	-18%
Argentina	285	79	161	104%	-43%
Mexico	203	79	160	102%	-21%
Peru	90	39	157	303%	74%
Dominican Republic	92	60	136	127%	48%
Canada	351	150	101	-33%	-71%
Venezuela	169	37	95	157%	-44%
Brazil	440	118	94	-20%	-79%
Chile	102	52	93	79%	-9%
Honduras	62	23	89	287%	44%
Bahamas	163	51	86	69%	-47%
Costa Rica	67	35	85	143%	27%
Guatemala	45	19	85	347%	89%

Q. In what country do you reside? Note: Due to smaller sample sizes, only overnight visitor volumes can be reported (no day visitors)

32

77

66

Panama

17%

141%

Top Florida Resident Markets

Floridians have many options to travel to destinations nearby but Greater Miami and Miami Beach draws a lot of interest. While the visitation of Florida residents increased dramatically from 2020, it was still lagging as compared to years past. This could be attributable to factors such as increased competition from other destinations as well as the delayed restart of the cruise industry.

The biggest growth for overnight stays came from residents of the Naples/Fort Myers area. Interestingly, visitors from Orlando came in droves. With theme parks limiting the capacity of visitors much of the year, Greater Miami and Miami Beach remained open and very accessible.

Greater Miami & Miami Beach – Overnight Florida Resident Visitors						
Market	2019 Volume (000s)	2020 Volume (000s)	2021 Volume (000s)	Variance to 2020 (%)	Variance to 2019 (%)	
Orlando	1,078	631	964	53%	-11%	
Tampa/St. Petersburg	1,001	398	809	103%	-19%	
Palm Beach	1,059	287	689	140%	-35%	
Naples/Fort Myers	310	141	387	175%	25%	
Jacksonville	401	188	328	75%	-18%	
Other	240	62	271	338%	13%	

Greater Miami & Miami Beach – Day Trip Florida Resident Visitors						
Market	2019 Volume (000s)	2020 Volume (000s)	2021 Volume (000s)	Variance to 2020 (%)	Variance to 2019 (%)	
Palm Beach	1,946	643	1,354	111%	-30%	
Orlando	542	425	780	84%	44%	
Naples/Fort Myers	585	124	532	329%	-9%	
Tampa/St. Petersburg	520	334	405	21%	-22%	
Jacksonville	268	129	282	119%	5%	
Other	203	27	154	472%	-24%	

Q. What is your zip code?

Domestic Overnight Visitors



Purpose of Visit – Domestic Overnight Visitors

Vacationing for pleasure continues to be the most often cited reason for a trip to Greater Miami and Miami Beach. However, due to the pandemic, reasons for visiting have shifted to a higher mix of people who were in the area to visit friends. Business travel and meetings/conventions have not yet recovered. Understandably, with the cruise lines stalled for most of the year, very few visitors to the area said they intended to go on a cruise.

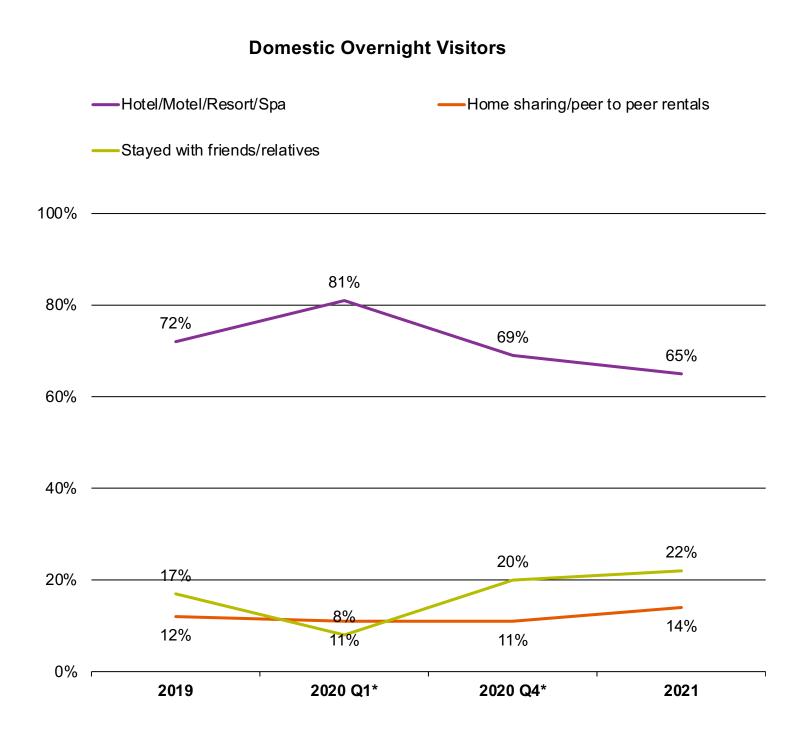
All Reasons for Visit – Domestic Overnight Visitors						
	2019	2020 Q1*	2020 Q4*	2021		
Vacation/Pleasure	65%	49%	59%	61%		
Visit friends	15%	11%	13%	17%		
Business	19%	32%	15%	13%		
Visit relatives	13%	6%	13%	13%		
Food/Gastro-tourism	4%	2%	7%	6%		
Shopping	3%	2%	8%	5%		
Cruise	15%	25%	0%	1%		
Meeting/Convention	3%	5%	0%	1%		

Q. What was the **MAIN** *purpose of your visit to the Greater Miami Area?*

Q. Were there any **OTHER** purposes of your visit to the Greater Miami Area?

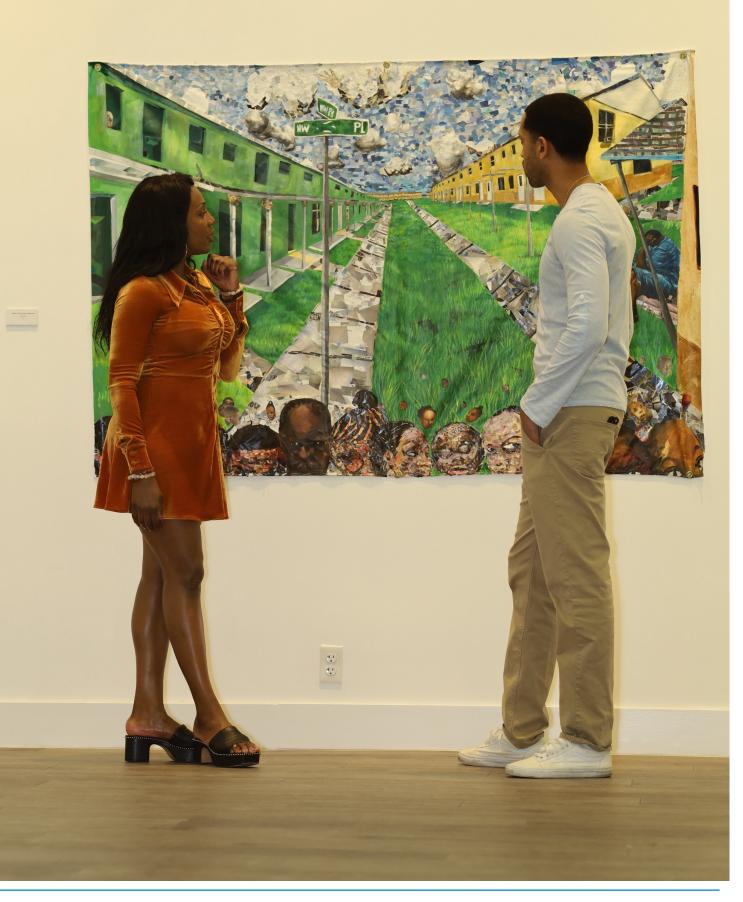
Type of Lodging – Domestic Overnight Visitors

While hotels are the preferred lodging of domestic visitors, fewer visitors said they were using one while staying in Greater Miami and Miami Beach than in the past several years. A greater proportion than in years past said they stayed with friends and relatives instead.



NOTE: Only includes accommodation types with more than 3% in each segment

Q. What type of lodging have you used during this visit?



Accommodations Area – Domestic Overnight Visitors

Miami Beach remains the most popular area for domestic visitors to stay. Downtown Miami/Brickell is also popular and apparently became a little more desired in 2021.

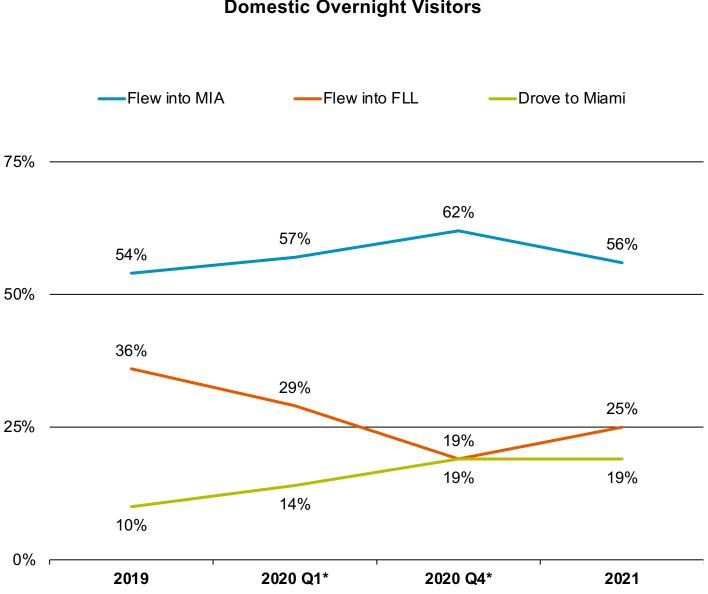
Visitors seemed to have less interest in the Airport Area than they have had in past years, while accommodations in North Dade appear to have been utilized more than in the recent past.

Domestic Overnight Visitors							
Area	2019	2020 Q1*	2020 Q4*	2021			
Miami Beach	38%	38%	49%	53%			
Downtown Miami/Brickell	15%	12%	13%	18%			
Airport Area	17%	25%	12%	9%			
South Miami	9%	7%	8%	7%			
Coral Gables	4%	4%	6%	6%			
North Dade	2%	1%	1%	5%			
Aventura	4%	4%	3%	4%			
Sunny Isles	2%	1%	1%	4%			
Doral	4%	7%	5%	3%			
Coconut Grove	3%	1%	3%	3%			
Kendall	2%	1%	3%	3%			
Key Biscayne	3%	2%	2%	2%			
South Dade	3%	2%	3%	1%			

Q. In what area(s) did you stay? Select all that apply.

Mode of Transportation – Domestic Overnight Visitors

Coinciding with the passenger volume recovery at Miami International Airport, domestic overnight visitors have returned to air travel. While MIA is the largest feeder airport for Greater Miami and Miami Beach, domestic visitors also utilize Fort Lauderdale-Hollywood International Airport. However, they have not returned to FLL like what was seen in the past.



Domestic Overnight Visitors

Q. Which modes of transportation did you use to get to the Greater Miami Area?

Q. At what airport did you arrive?

Neighborhoods Visited – Domestic Overnight Visitors

Miami Beach remains the most popular area for domestic visitors to visit. Downtown Miami/Brickell is also popular. Other areas of interest continue to attract these visitors, including South Dade, Wynwood, Little Havana, Aventura and others.

Domestic Overnight Visitors						
Neighborhood	2019	2020	2021			
Miami Beach	44%	49%	50%			
Downtown Miami/Brickell	27%	21%	19%			
South Dade	13%	14%	14%			
Wynwood	13%	15%	13%			
Little Havana	14%	9%	12%			
Aventura	7%	5%	12%			
Key Biscayne	14%	11%	9%			
Coconut Grove	8%	7%	9%			
Coral Gables	8%	10%	8%			
Design District	3%	4%	6%			
Doral	7%	6%	5%			
Little Haiti	5%	4%	5%			
Historic Overtown	6%	8%	5%			
Bal Harbour	3%	5%	5%			
Homestead	5%	7%	4%			
Miami Gardens	4%	3%	4%			
South Miami	6%	5%	3%			
Everglades	1%	1%	1%			

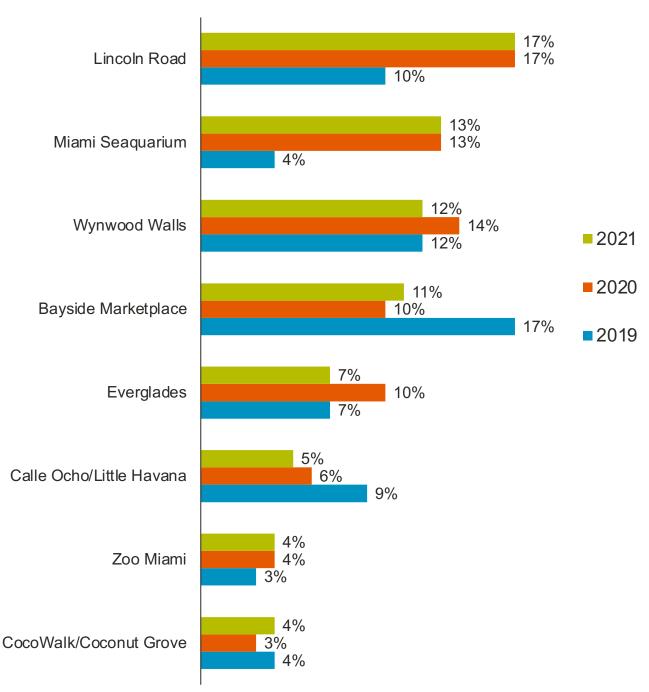
Q. Did you visit (or do you plan to visit) any of the following places during **THIS** visit to the Greater Miami Area?

NOTE: Percentages indicate the % of respondents that visited a particular neighborhood and do not reflect if a respondent made multiple visits to that neighborhood on that trip.

Data supplemented with mobile devices that were present in specific areas of Miami-Dade County during the specified year.

Top Places of Interest – Domestic Overnight Visitors

Popular areas such as Lincoln Road, Miami Seaquarium and Wynwood Walls continue to attract attention from overnight visitors, along with Bayside Marketplace and others.



Areas/Attractions Visited

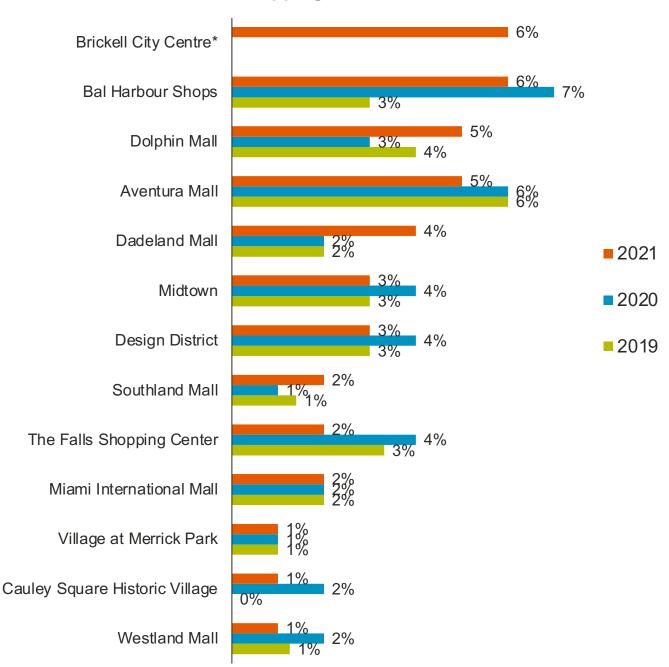
Q. Did you visit (or do you plan to visit) any of the following places during **THIS** visit to the Greater Miami Area?

NOTE: Percentages indicate the % of respondents that visited a particular neighborhood and do not reflect if a respondent made multiple visits to that neighborhood on that trip.

Data supplemented with mobile devices that were present in specific areas of Miami-Dade County during the specified year.

Shopping Areas Visited – Domestic Overnight Visitors

Day trippers frequent many shopping destinations in Greater Miami and Miami Beach, among them Brickell City Centre, Bal Harbour Shops and other popular shopping malls. Luxury shopping is an activity enjoyed by many visitors to the area.



Shopping Areas Visited

Q. Did you visit (or do you plan to visit) any of the following places during **THIS** visit to the Greater Miami Area?

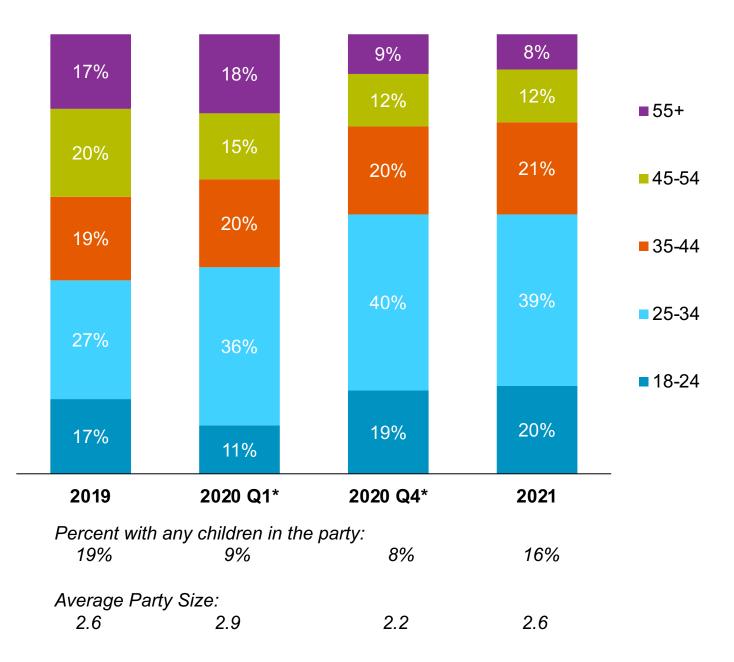
NOTE: Percentages indicate the % of respondents that visited a particular neighborhood and do not reflect if a respondent made multiple visits to that neighborhood on that trip.

Data supplemented with mobile devices that were present in specific areas of Miami-Dade County during the specified year. *Not asked in 2019/2020

Age and Party Size – Domestic Overnight Visitors

The age makeup of domestic visitors was almost the same in 2021 as it was in the last part of 2020, signaling a shift from older visitors before the pandemic to a crowd that skewed more towards the 25 to 34-year-old age bracket.

There was also a shift in the percent of travel parties with children as compared to 2020, which appears to be a return to what we saw pre-pandemic.

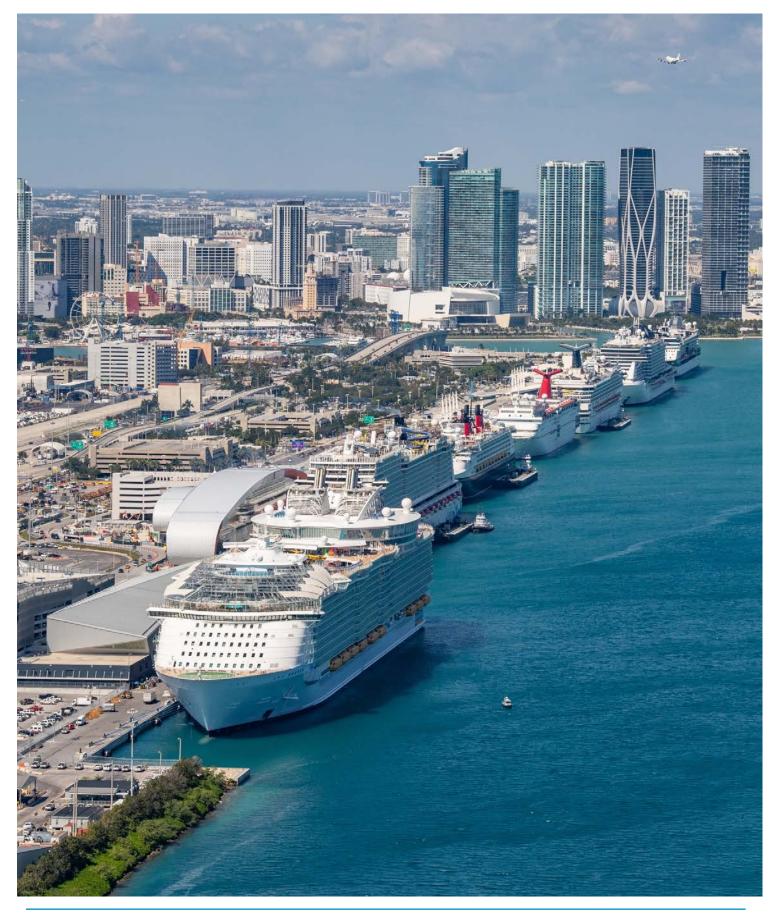


Domestic Overnight Visitors - Age

Q. Which of the following age groups are you in?

Q. <u>Including yourself</u>, how many people from each of the following age categories were in your immediate travel party? *Surveying took place in Q1 and Q4 of 2020. Data collection was halted at the start of the pandemic and resumed in October 2020.

International Overnight Visitors



Purpose of Visit – International Overnight Visitors

While international visitors continue to visit for vacations and pleasure, shopping was a bit more popular in 2021 than before the pandemic. Reconnecting with friends and relatives was also important, given many travelers were unavailable to come due to COVID restrictions.

A fair amount of travelers were here to get a COVID vaccine in the beginning of the year but travel restrictions enacted during the year stopped this reason for visiting.

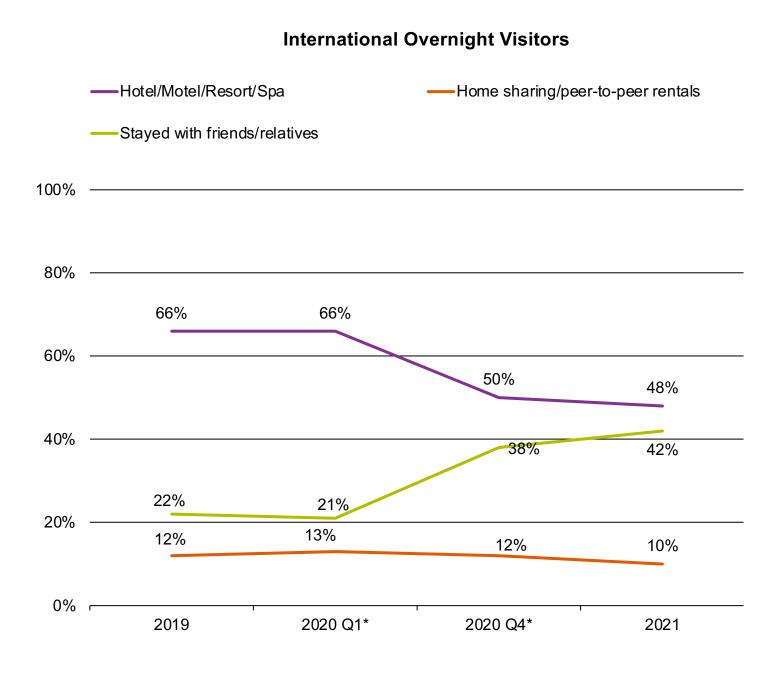
All Reasons for Visit – International Overnight Visitors						
	2019	2020 Q1*	2020 Q4*	2021		
Vacation/Pleasure	78%	75%	54%	50%		
Shopping	19%	17%	30%	24%		
Visit relatives	14%	16%	22%	21%		
Visit friends	15%	15%	19%	19%		
Business	11%	16%	11%	15%		
Food/Gastro-tourism	4%	4%	4%	4%		
Cruise	8%	13%	1%	2%		
Meeting/Convention	3%	4%	1%	1%		

Q. What was the **MAIN** purpose of your visit to the Greater Miami Area?

Q. Were there any **OTHER** purposes of your visit to the Greater Miami Area?

Type of Accommodations – International Overnight Visitors

There was shift away from hotel accommodations for international visitors, who tended to stay with friends and family more so than in the past. Home sharing appears to be consistent year to year.



NOTE: Only includes accommodation types with more than 3% in each segment Q. What type of lodging have you used during this visit?

Accommodations Area – International Overnight Visitors

Miami Beach continues to maintain the most popularity for lodging among international travelers, followed by the Airport Area and Downtown Miami/Brickell. North Dade become considerably more popular in 2021 than it was in the past.

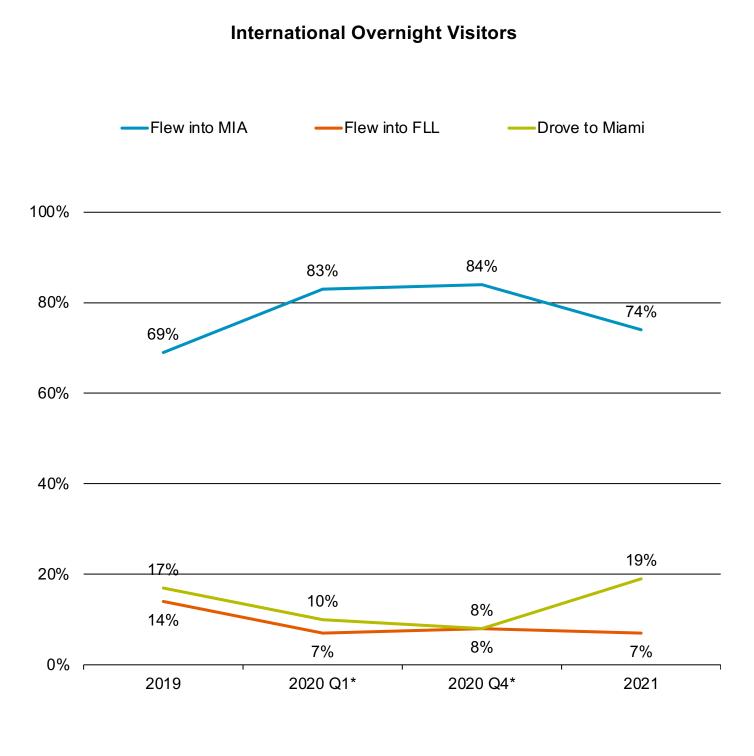
Some other areas saw a bit more visitation by these visitors than in past years, particularly Aventura and Kendall.

Accommodations Area –	Internationa	al Overnigi	ht Visitors	
Area	2019	2020 Q1*	2020 Q4*	2021
Miami Beach	39%	38%	37%	32%
Airport Area	16%	16%	11%	13%
Downtown Miami/Brickell	14%	15%	12%	11%
Doral	10%	9%	10%	10%
North Dade	5%	2%	2%	10%
Aventura	7%	4%	9%	9%
Kendall	4%	6%	9%	8%
Coral Gables	5%	5%	4%	7%
Key Biscayne	3%	4%	3%	3%
South Miami	9%	4%	3%	3%
Sunny Isles	2%	2%	2%	3%
Coconut Grove	2%	3%	3%	2%
Homestead	2%	1%	2%	1%
South Dade	1%	1%	2%	1%

Q. In what area(s) did you stay? Select all that apply.

Mode of Transportation – International Overnight Visitors

Miami International Airport always contributes the greatest amount of international travelers into Greater Miami and Miami Beach, and this rebounded from 2020. Fort Lauderdale-Hollywood International Airport is also an option, but considerably less visitors opted to use it.

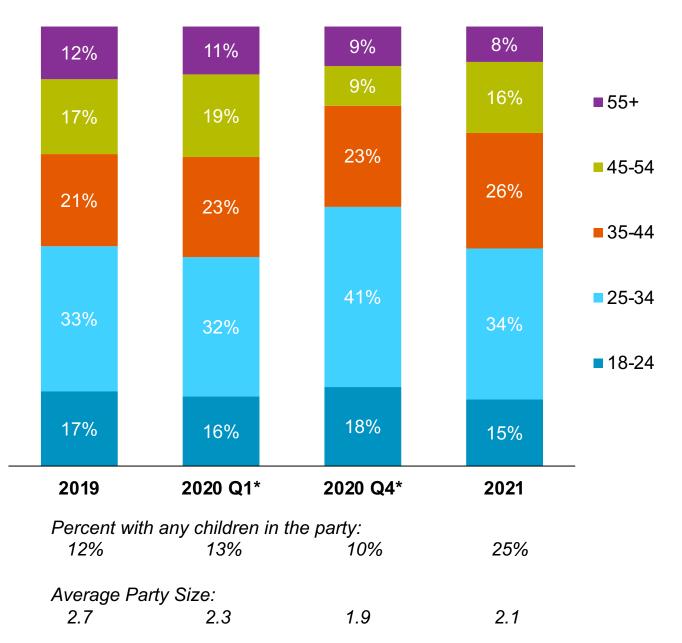


Q. Which modes of transportation did you use to get to the Greater Miami Area?

Q. At what airport did you arrive?

Age and Party Size – International Overnight Visitors

The age of international travelers remained relatively consistent with previous years. However, a greater percentage of international travelers also brought their children.

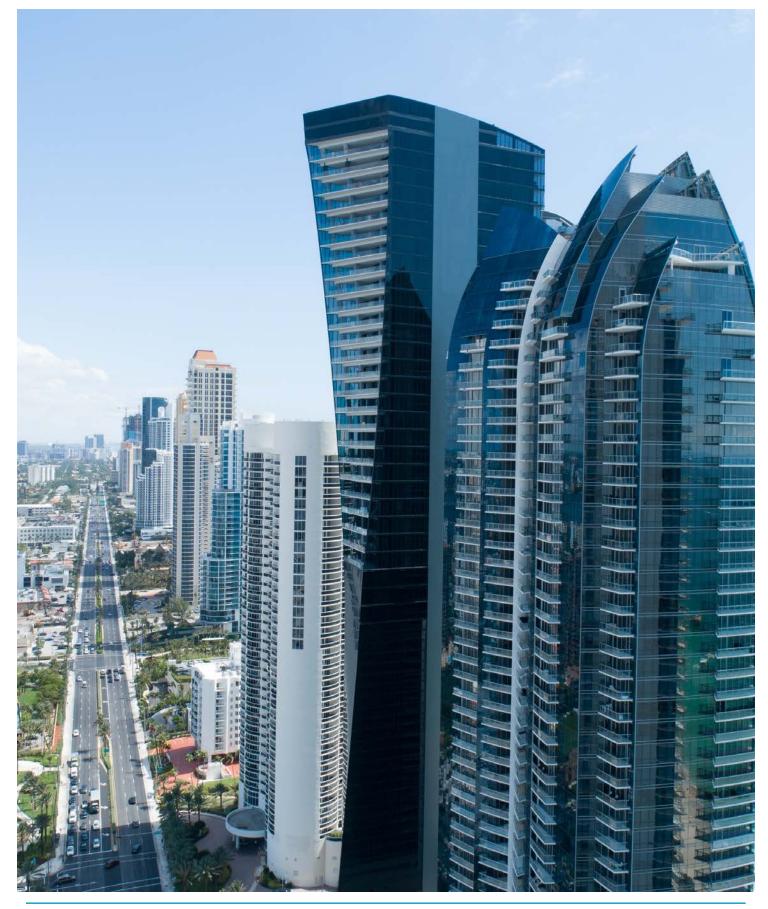


International Overnight Visitors - Age

Q. Which of the following age groups are you in?

Q. <u>Including yourself</u>, how many people from each of the following age categories were in your immediate travel party? *Surveying took place in Q1 and Q4 of 2020. Data collection was halted at the start of the pandemic and resumed in October 2020.

Florida Resident Overnight Visitors



Purpose of Visit – Florida Resident Overnight Visitors

While Florida residents come to the area primarily for vacation and pleasure, visiting friends and family is very popular and this continues to increase year after year. Shopping is also a popular activity.

While the cruise industry was down most of the year, cruising resumed in the late summer and some residents were able to sail out of PortMiami for a getaway.

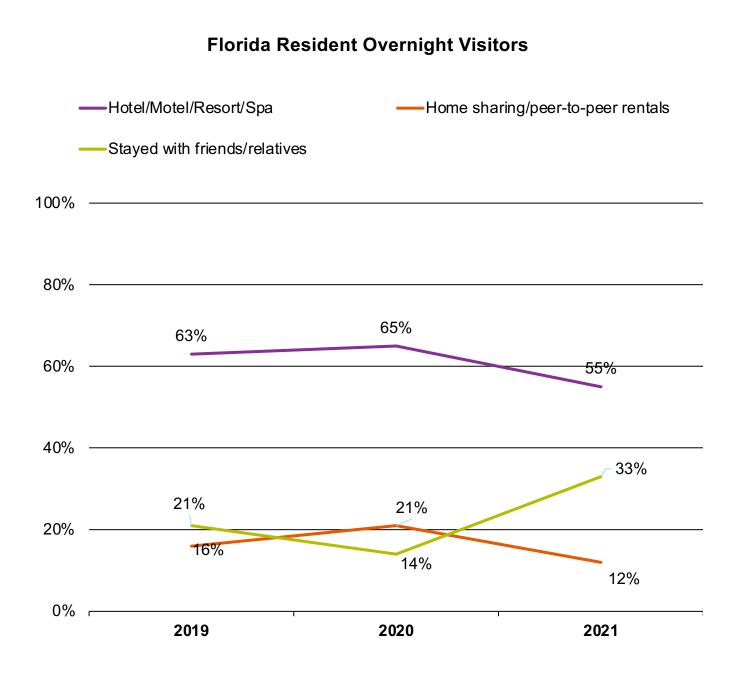
All Reasons for Visit – Florida Resident Overnight Visitors				
	2019	2020	2021	
Vacation/Pleasure	62%	63%	58%	
Visit friends	26%	38%	40%	
Visit relatives	24%	26%	31%	
Shopping	16%	23%	29%	
Business	10%	19%	20%	
Food/Gastro-tourism	13%	14%	13%	
Special Events	15%	14%	13%	
Sports	8%	8%	7%	
Meeting/Convention	5%	5%	7%	
Cruise	7%	6%	6%	

Q. What was the **MAIN** purpose of your visit to the Greater Miami Area?

Q. Were there any **OTHER** purposes of your visit to the Greater Miami Area?

Type of Lodging – Florida Resident Overnight Visitors

Hotel stays among Florida residents did fall in 2021 as compared to prior years, while staying with friends and family increased substantially. Home sharing became a bit more popular in 2020, possibly due to social distancing, but returned to what was prior to the pandemic.



Q. What type of lodging have you used during this visit?

Accommodations Area – Florida Resident Overnight Visitors

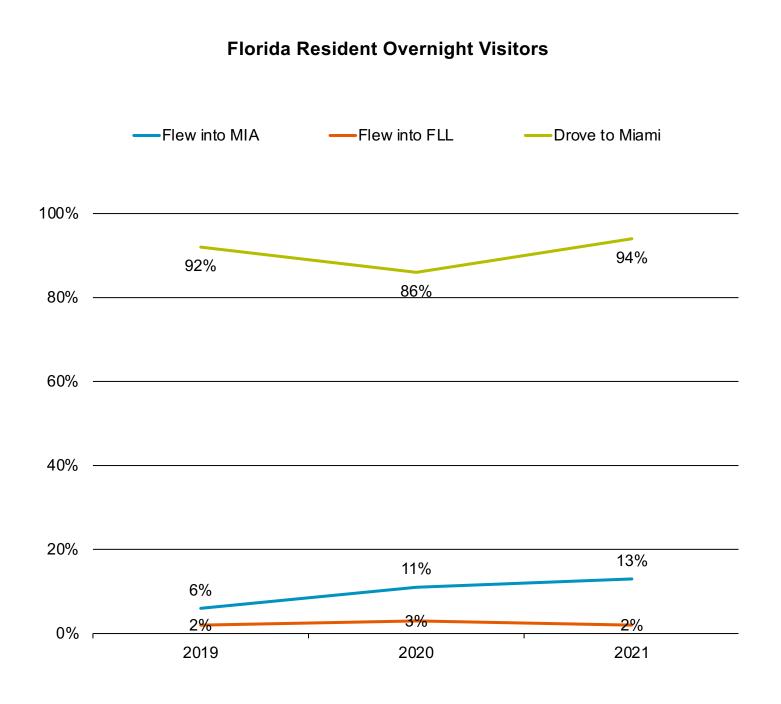
Miami Beach is normally one of the most popular places to stay for Florida residents and this past year was no exception, with more Floridians saying they stayed there than in previous years. South Miami and Downtown Miami/Brickell have both gained in popularity over the past few years as well.

Florida Resident Overnight Visitors					
Area	2019	2020	2021		
Miami Beach	35%	37%	53%		
South Miami	12%	14%	17%		
Downtown Miami/Brickell	10%	13%	16%		
Airport Area	11%	18%	14%		
Coral Gables	9%	11%	12%		
Coconut Grove	6%	10%	10%		
Aventura	6%	7%	8%		
South Dade	6%	7%	7%		
Doral	6%	7%	6%		
Kendall	4%	7%	6%		
Key Biscayne	5%	6%	5%		
North Dade	3%	5%	4%		
Sunny Isles	4%	5%	3%		

Q. In what area(s) did you stay? Select all that apply.

Mode of Transportation – Florida Resident Overnight Visitors

Florida residents almost exclusively drive to Greater Miami and Miami Beach for their trips. While relatively few fly, the proportion of Floridians who used Miami International Airport grew from a few years ago.



Q. Which modes of transportation did you use <u>to get to</u> the Greater Miami Area? Q. At what airport did you <u>arrive</u>?

Areas Visited – Florida Resident Overnight Visitors

Visitation to the area was consistent with 2020, with the bulk of Florida Resident overnight visitors going to Miami Beach, followed by Downtown Miami/Brickell and South Miami. Coral Gables, Coconut Grove, Miami Gardens and Aventura also rank higher in popularity than in 2020.

Florida Resident Overnight Visitors							
Neighborhood	2019	2020	2021				
Miami Beach	35%	44%	42%				
Downtown Miami/Brickell	34%	35%	36%				
South Miami	15%	23%	21%				
Coral Gables	14%	19%	19%				
Coconut Grove	15%	19%	17%				
Miami Gardens	10%	16%	17%				
Aventura	9%	20%	16%				
Bal Harbour	6%	12%	11%				
South Dade	6%	11%	11%				
Little Havana	11%	13%	10%				
Doral	9%	12%	10%				
Key Biscayne	10%	10%	8%				
Design District	4%	9%	8%				
Hialeah	*	*	8%				
Homestead	*	*	8%				
Wynwood	7%	7%	7%				
Everglades	*	*	7%				
Little Haiti	6%	7%	6%				
Historic Overtown	*	*	6%				

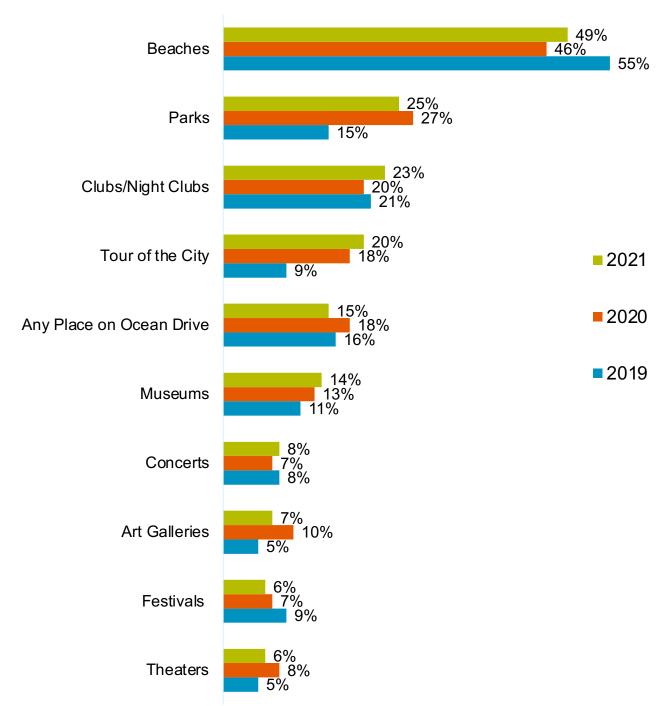
Q. Did you visit (or do you plan to visit) any of the following places during **THIS** visit to the Greater Miami Area?

NOTE: Percentages indicate the % of respondents that visited a particular neighborhood and do not reflect if a respondent made multiple visits to that neighborhood on that trip.

*Not asked in 2019/2020

Top Places of Interest – Florida Resident Overnight Visitors

In 2021, beaches remained in the top places they visited. During the past two years, interest in parks and tours of the destination have gained popularity.

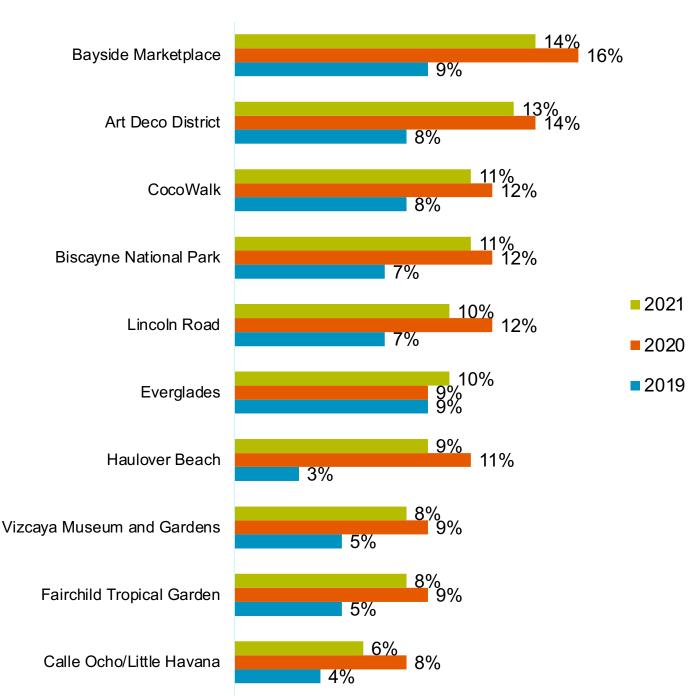


Florida Resident Overnight Visitors

Q. Did you visit (or do you plan to visit) any of the following places during **THIS** visit to the Greater Miami Area?

Top Places of Interest – Florida Resident Overnight Visitors

Attractions like Bayside Marketplace, Miami Beach's Art Deco District, CocoWalk, Biscayne National Park and Lincoln Road generally attract the most Floridians who are staying overnight.

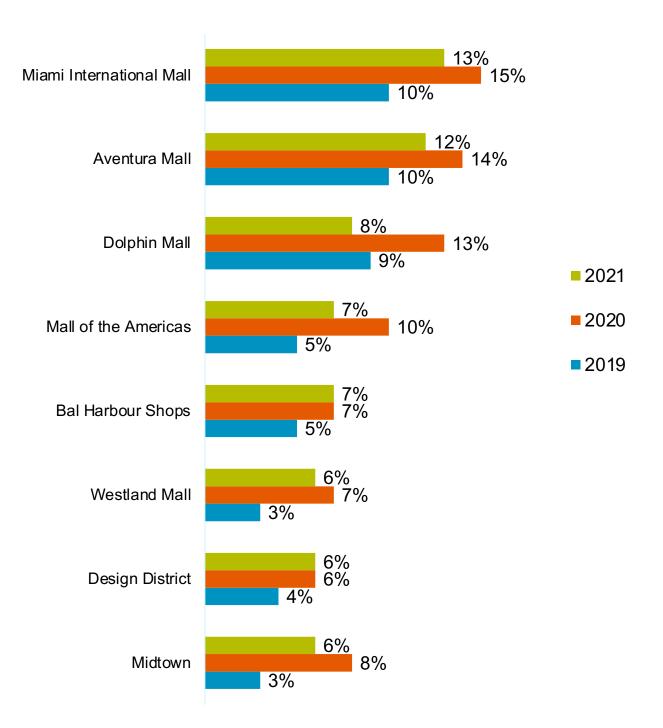


Florida Resident Overnight Visitors

Q. Did you visit (or do you plan to visit) any of the following places during **THIS** visit to the Greater Miami Area? Entertainment, attractions, parks

Shopping Areas Visited – Florida Resident Overnight Visitors

Shopping has become a more popular activity for Floridians who visit the area over the past few years. Miami International Mall and Aventura Mall were among the most frequented shopping areas for Floridians.

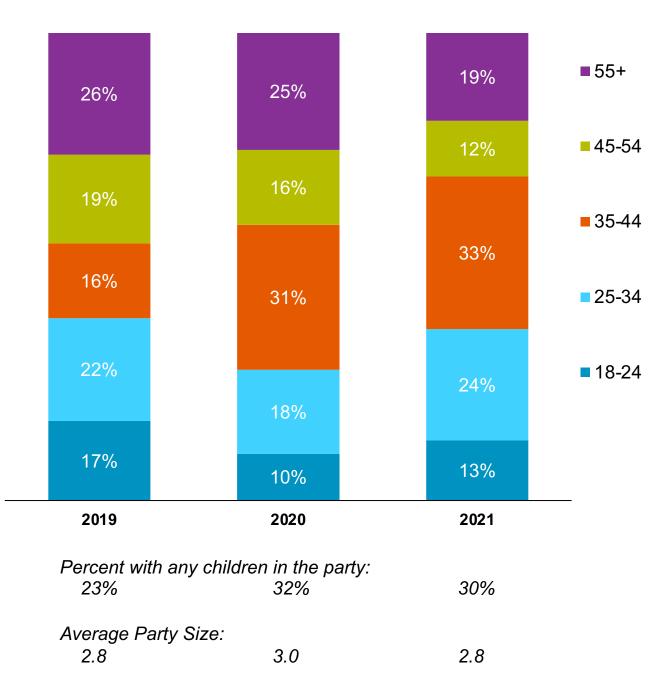


Florida Resident Overnight Visitors

Q. Did you visit (or do you plan to visit) any of the following places during **THIS** visit to the Greater Miami Area? Shopping areas

Age and Party Size – Florida Resident Overnight Visitors

The age of the Florida resident visitor spending the night in the area has become younger, mostly under 45 years of age. Almost a third come to the area with their children.



Florida Residents Overnight Visitors – Age

Q. Which of the following age groups are you in?

Q. Including yourself, how many people from each of the following age categories were in your immediate travel party?

Domestic Day Trip Visitors



Purpose of Visit – Domestic Day Trip Visitors

The pandemic has prevented many from visiting their friends and families, and domestic day trip visitors often said they were here to reconnect with loved ones. They still enjoy traveling for vacation and pleasure.

PortMiami opened for cruising in July and has since resumed at a limited capacity. Cruising is often a reason to visit but, due to the shutdown of the industry for the first half of the year, very few visitors were here for this activity.

All Reasons for Visit – Domestic Day Trip Visitors						
	2019	2020 Q1*	2020 Q4*	2021		
Vacation/Pleasure	68%	78%	57%	41%		
Visit relatives	4%	24%	15%	35%		
Visit friends	19%	16%	24%	26%		
Shopping	24%	3%	14%	21%		
Business	14%	14%	12%	9%		
Special Event	5%	0%	0%	9%		
Food/Gastro-tourism	7%	8%	6%	5%		
Sporting Event	4%	8%	3%	2%		
Cruise	8%	8%	3%	1%		
Meeting/Convention	2%	0%	1%	0%		

Q. What was the **MAIN** purpose of your visit to the Greater Miami Area?

Q. Were there any **OTHER** purposes of your visit to the Greater Miami Area?

*Surveying took place in Q1 and Q4 of 2020. Data collection was halted at the start of the pandemic and resumed in October 2020.

Neighborhoods Visited – Domestic Day Trip Visitors

Day visitors from other parts of the U.S. often head over to the beach and, not surprisingly, Miami Beach is among the most often visited neighborhoods. Downtown Miami/Brickell, Wynwood and South Dade also continue to be popular.

Domestic Day Visitors						
Neighborhood	2019	2020	2021			
Miami Beach	28%	26%	23%			
Downtown Miami/Brickell	23%	25%	22%			
South Dade	17%	17%	16%			
Wynwood	12%	14%	12%			
Aventura	11%	10%	11%			
Key Biscayne	9%	7%	6%			
Coral Gables	8%	9%	6%			
Miami Design District	5%	7%	5%			
South Miami	5%	5%	5%			
Little Havana	9%	6%	4%			
Miami Gardens	3%	2%	4%			
Doral	7%	7%	3%			
Bal Harbour	3%	4%	3%			
Coconut Grove	7%	5%	2%			
Little Haiti	3%	2%	1%			

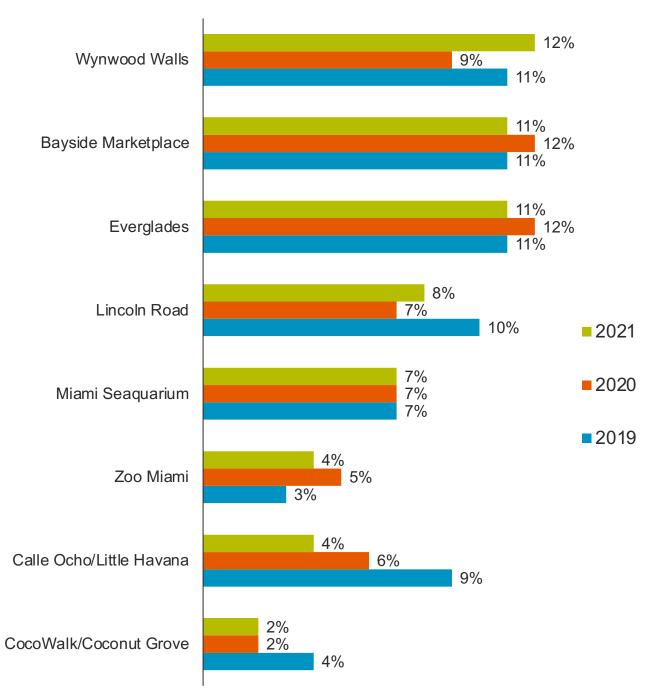
Q. Did you visit (or do you plan to visit) any of the following areas during **THIS** visit to the Greater Miami Area?

NOTE: Percentages indicate the % of respondents that visited a particular neighborhood and do not reflect if a respondent made multiple visits to that neighborhood on that trip.

Data supplemented with mobile devices that were present in specific areas of Miami-Dade County during the specified year.

Top Places of Interest – Domestic Day Trip Visitors

Areas like Bayside Marketplace, Wynwood Walls and Lincoln Road continued to be popular for day excursions, along with trips to the Everglades and Miami Seaquarium.



Areas/Attractions Visited

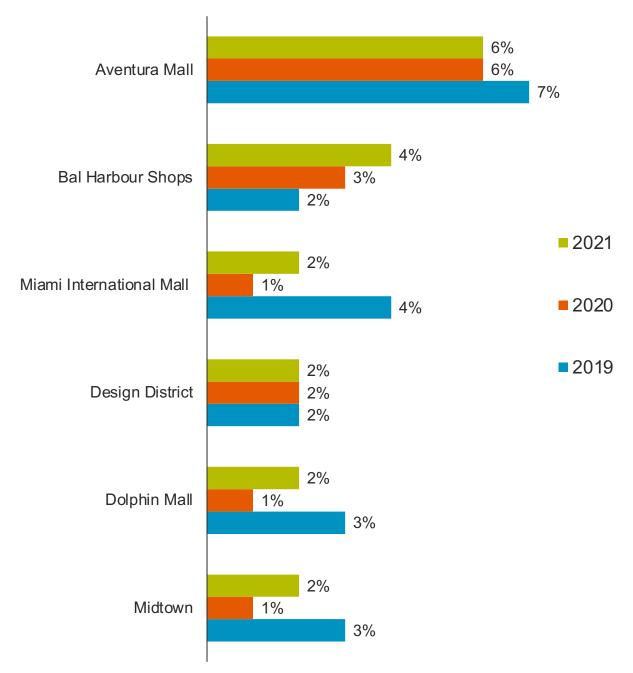
Q. Did you visit (or do you plan to visit) any of the following places during **THIS** visit to the Greater Miami Area?

NOTE: Percentages indicate the % of respondents that visited a particular neighborhood and do not reflect if a respondent made multiple visits to that neighborhood on that trip.

Data supplemented with mobile devices that were present in specific areas of Miami-Dade County during the specified year.

Shopping Areas Visited – Domestic Day Trip Visitors

Aventura Mall continued to see sizable proportions of domestic day trip visitors, who also went to other locations such as Bal Harbour Shops, Miami International Mall and others.



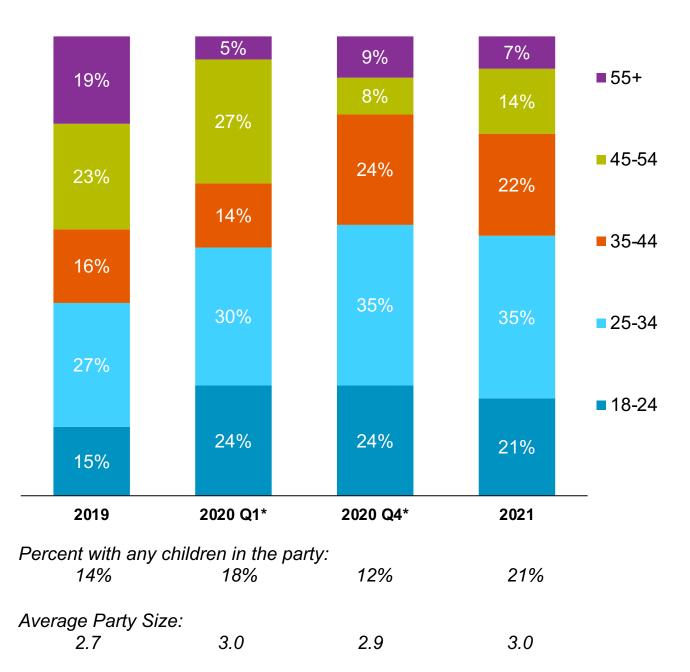
Shopping Areas Visited

Q. Did you visit (or do you plan to visit) any of the following places during **THIS** visit to the Greater Miami Area? NOTE: Percentages indicate the % of respondents that visited a particular neighborhood and do not reflect if a respondent made multiple visits to that neighborhood on that trip.

Data supplemented with mobile devices that were present in specific areas of Miami-Dade County during the specified year.

Age and Party Size – Domestic Day Trip Visitors

The age breakdown of Domestic day trippers has started to skew younger and younger, with those in the 25–34 year-old age bracket increasing year after year. Along with this, more visitors are bringing their children than in previous years.



Domestic Day Trip Visitors – Age

Q. Which of the following age groups are you in?

Q. <u>Including yourself</u>, how many people from each of the following age categories were in your immediate travel party? *Surveying took place in Q1 and Q4 of 2020. Data collection was halted at the start of the pandemic and resumed in October 2020.

International Day Trip Visitors



Purpose of Visit – International Day Trip Visitors

Much like domestic visitors, international visitors who come to the area for the day were more likely than in the past to reconnect with friends and family during their trip. One in five international day trippers said they were in the area to shop, which is consistent with years prior to the start of the pandemic.

All Reasons for Visit – International Day Trip Visitors						
	2019	2020 Q1*	2020 Q4*	2021		
Vacation/Pleasure	66%	87%	57%	41%		
Visit relatives	18%	10%	19%	35%		
Visit friends	15%	18%	19%	26%		
Shopping	16%	26%	50%	21%		
Business	8%	9%	12%	9%		
Special Event	3%	6%	0%	9%		
Food/Gastro-tourism	4%	6%	12%	5%		
Sporting Event	3%	8%	0%	2%		
Cruise	5%	10%	0%	1%		
Meeting/Convention	2%	3%	0%	0%		

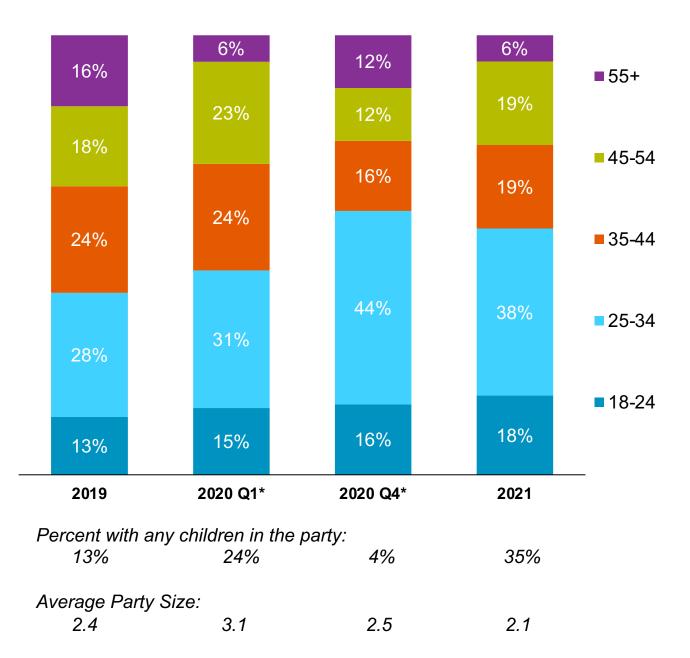
Q. What was the **MAIN** purpose of your visit to the Greater Miami Area?

Q. Were there any **OTHER** purposes of your visit to the Greater Miami Area?

*Surveying took place in Q1 and Q4 of 2020. Data collection was halted at the start of the pandemic and resumed in October 2020.

Age and Party Size – International Day Trip Visitors

The age of international day visitors has started to skew younger than in the past, starting towards the end of 2020 and continuing throughout 2021. More than half were under the age of 45 and a solid third were traveling with children.

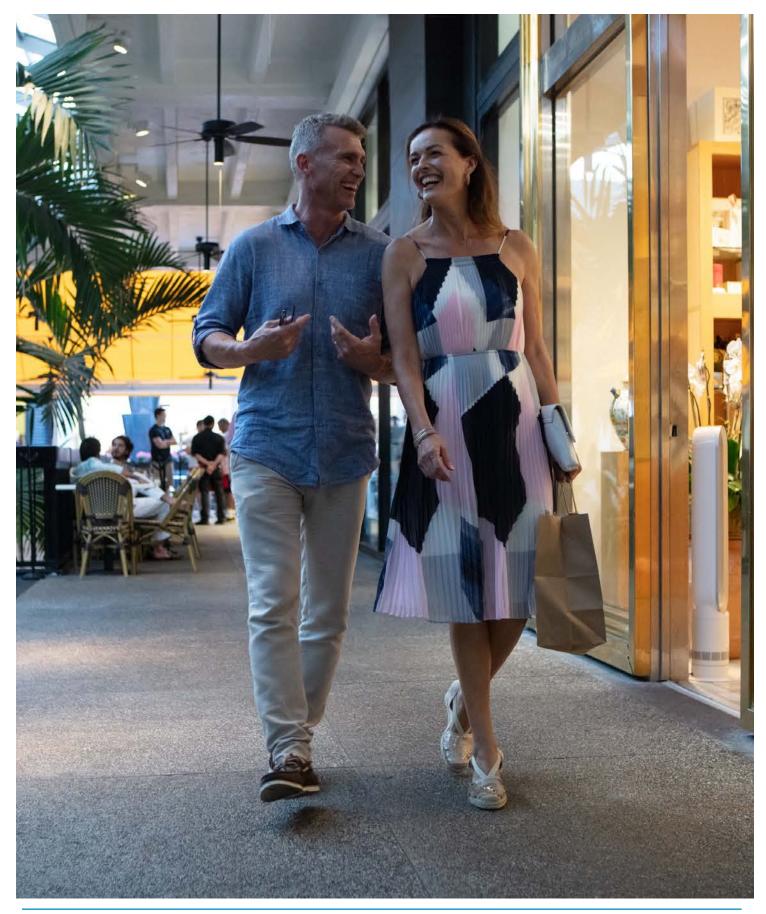


International Day Trip Visitors – Age

Q. Which of the following age groups are you in?

Q. Including yourself, how many people traveled in your IMMEDIATE party on this trip to the Greater Miami area? Q. Including yourself, how many people from each of the following age categories were in your immediate travel party? *Surveying took place in Q1 and Q4 of 2020. Data collection was halted at the start of the pandemic and resumed in October 2020.

Florida Resident Day Trip Visitors



Purpose of Visit – Florida Resident Day Trip Visitors

Florida resident day trippers came to Greater Miami and Miami Beach primarily for vacation and pleasure reasons. However, like many domestic and international visitors, more Floridians than in prior years have been saying they were in the area to see their friends and family, undoubtedly due to the inability to see them during the middle of the pandemic.

All Reasons for Visit – Florida Resident Day Trip Visitors						
	2019	2020	2021			
Vacation/Pleasure	41%	47%	49%			
Visit friends	18%	28%	32%			
Visit relatives	16%	26%	25%			
Shopping	20%	23%	25%			
Food/Gastro-tourism	13%	15%	16%			
Business	12%	17%	15%			
Special Event	10%	9%	11%			
Medical reasons	*	5%	8%			
Sporting Event	3%	7%	5%			
Cruise	9%	8%	4%			
Meeting/Convention	8%	5%	4%			

Q. What was the **MAIN** purpose of your visit to the Greater Miami Area?

Q. Were there any **OTHER** purposes of your visit to the Greater Miami Area?

*Not asked in prior years

Areas Visited – Florida Resident Day Trip Visitors

Florida Resident Day Trip visits are spread throughout the county, but Downtown Miami/Brickell and Miami Beach are clearly their top areas. Downtown Miami/Brickell continues to evolve into its own destination and an area that Floridians enjoy visiting.

Much like 2020, South Miami, Aventura, Miami Gardens, Coconut Grove and Coral Gables round out the rest of the most visited areas in 2021.

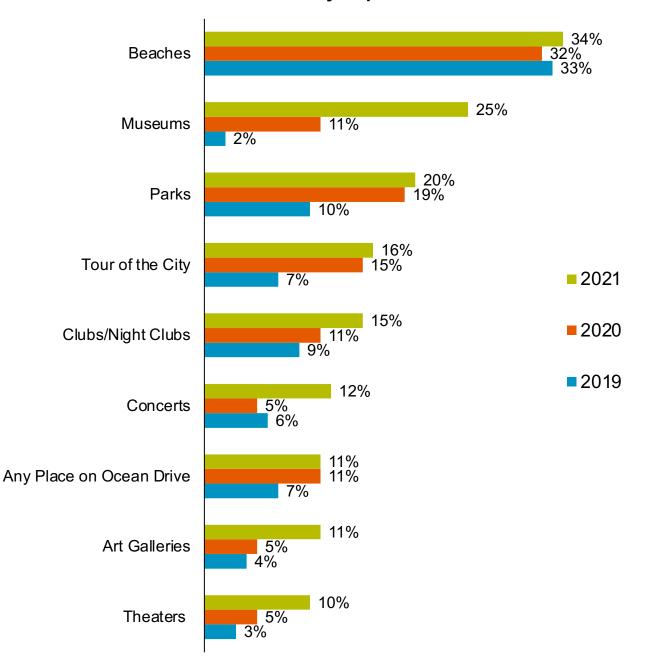
	Florida Resident Day	Trip Visitors	
Neighborhood	2019	2020	2021
Downtown Miami	29%	31%	34%
Miami Beach	22%	29%	30%
South Miami	12%	16%	18%
Aventura	13%	18%	16%
Miami Gardens	7%	13%	16%
Coconut Grove	9%	14%	13%
Coral Gables	11%	15%	13%
Bal Harbour	6%	8%	9%
Hialeah	*	9%	8%
Everglades	8%	8%	8%
Little Havana	8%	8%	8%
Doral	5%	9%	8%
Design District	4%	8%	7%
South Dade	3%	8%	7%
Homestead	*	7%	7%
Wynwood	6%	6%	6%
Historic Overtown	*	6%	6%
Key Biscayne	4%	6%	5%
Little Haiti	4%	4%	4%

Q. Did you visit (or do you plan to visit) any of the following places during **THIS** *visit to the Greater Miami Area?* NOTE: Percentages indicate the % of respondents that visited a particular neighborhood and do not reflect if a respondent made multiple visits to that neighborhood on that trip. *Not asked in 2019

Top Places of Interest – Florida Resident Day Trip Visitors

While a substantial proportion of travelers have been hesitant to visit many places, there was certainly a rebound this past year. While visiting beaches remains a high priority, Floridian day trippers showed a much greater interest in museums as opposed to prior years.

They also said they went to concerts, art galleries, theaters and clubs more often, signaling less fear of indoor spaces and a return to more normal times.



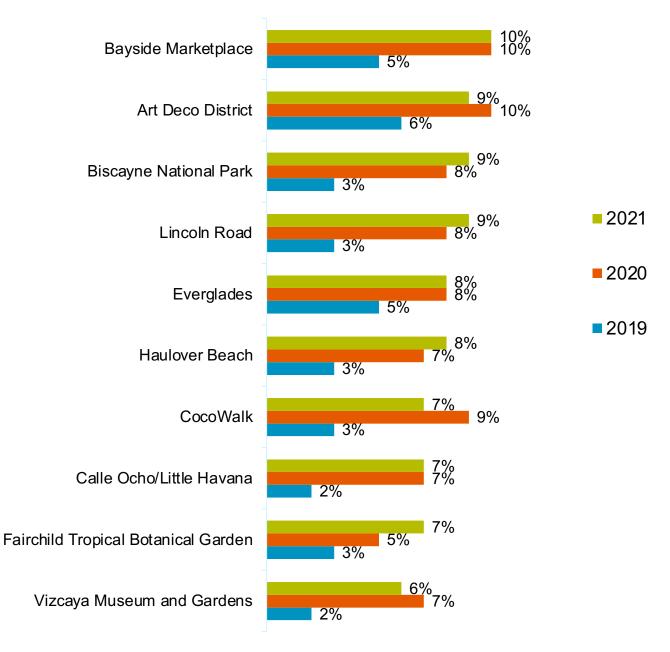
Florida Resident Day Trip Visitors

Q. Did you visit (or do you plan to visit) any of the following places during THIS visit to the Greater Miami Area?

Top Places of Interest – Florida Resident Day Trip Visitors

Top visited places by Florida resident day trippers were consistent with last year. Overall, there appears to be a greater interest in Greater Miami and Miami Beach's entertainment, attractions and parks as compared to just a few years ago.

Consistent with higher levels of shopping and dining, more Florida resident day trippers reported visiting the major retail and dining districts in the area.

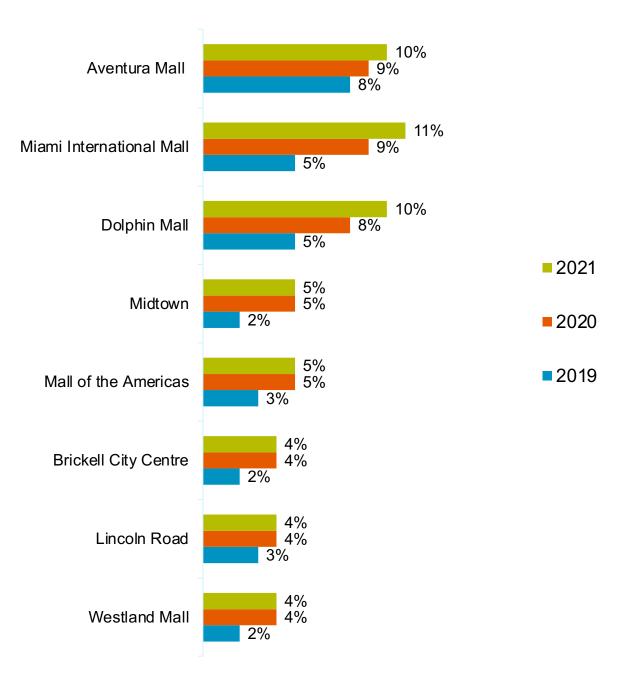


Florida Resident Day Trip Visitors

Q. Did you visit (or do you plan to visit) any of the following places during **THIS** visit to the Greater Miami Area? Entertainment, attractions and parks

Shopping Areas Visited – Florida Resident Day Trip Visitors

Floridians often came to the area to shop and their top spots included Aventura Mall, Miami International Mall, Dolphin Mall and a host of other excellent shopping areas.

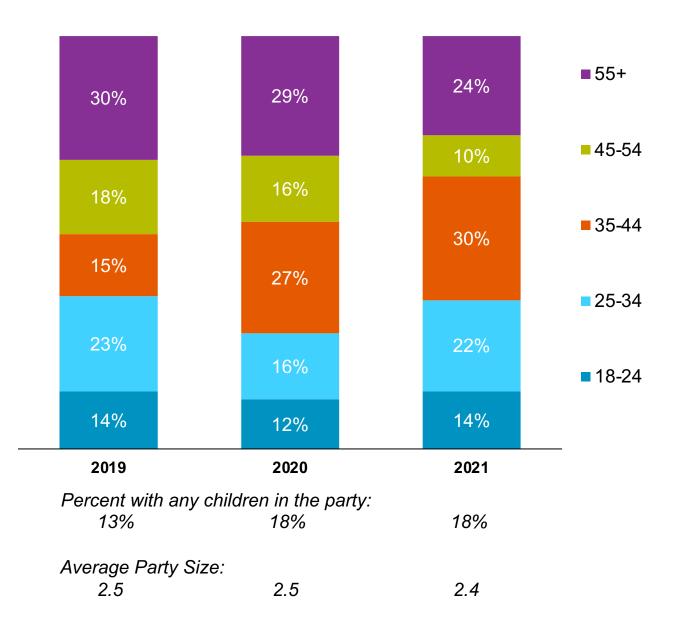


Florida Resident Day Trip Visitors

Q. Did you visit (or do you plan to visit) any of the following places during **THIS** *visit to the Greater Miami Area? Shopping areas*

Age and Party Size – Florida Resident Day Trip Visitors

Compared to 2019, there was a higher percentage of visitors in the 35-44 year-old age bracket. While those aged 45+ represented 48% of Florida resident day trippers in 2019, that group narrowed down to 34% in 2021. One in five were traveling with children.

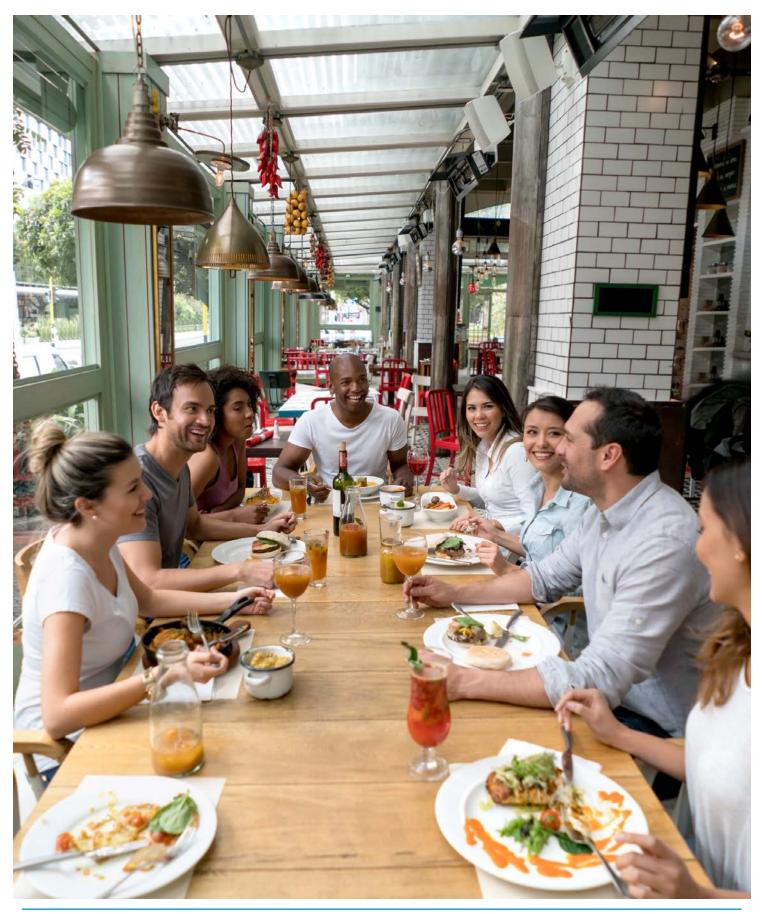


Florida Resident Day Trip Visitors – Age

Q. Which of the following age groups are you in?

Q. <u>Including yourself</u>, how many people from each of the following age categories were in your immediate travel party?

Economic Impact

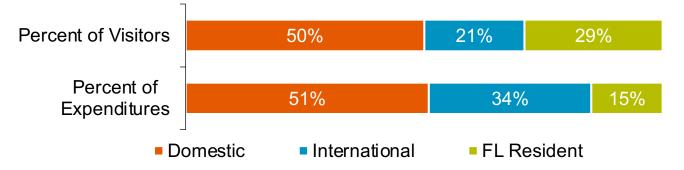


Total Visitor Spend

Overall spending eclipsed that of 2019, signaling a financial comeback of tourism in the region. Spending by domestic visitors filled the deficit left by a partial return of international visitors, exceeding what they spent as a group in 2019. All told, total expenditures increased by a healthy 8% as compared to 2019.

Total Visitor Spend							
Segment	2019 (\$M)	2020 (\$M)	2021 (\$M)	Variance to 2020 (%)	Variance to 2019 (%)		
Domestic	\$6,867	\$4,153	\$9,772	74%	42%		
International	\$8,378	\$2,501	\$6,495	63%	-22%		
FL Resident	\$2,614	\$1,262	\$2,955	75%	13%		
Total	\$17,860	\$7,916	\$19,222	70%	8%		

2021 Visitor Vs. Expenditure Mix



NOTE: Individual segments may not sum to total due to rounding.

Q. While visiting the Greater Miami Area, did anybody in your immediate group spend money on...

Q. For each of these please indicate how much money you spent **IN TOTAL ON YOUR TRIP**, specifically in the **GREATER MIAMI AREA.** Please include in your estimate the money spent by **EVERYONE** in your **IMMEDIATE** party on **YOUR TRIP**.

Visitor Spending – Total and Per Person

Spending in 2021 was buoyed by the record number of domestic visitors, who contributed almost \$9.8 billion into the local economy.

On a per person, per visit perspective, international travelers still spend far more than other visitors and this is particularly evident with how much they spend on shopping.

Total Visitor Spending (\$M)								
Category	Dome % of ⁻		Interna % of		Florida Re % of T		Tota % of T	
Lodging	\$4,236	43%	\$2,330	36%	\$1,278	43%	\$7,844	41%
All Meals	\$2,057	21%	\$1,089	17%	\$507	17%	\$3,653	19%
Transportation	\$1,838	19%	\$1,494	23%	\$248	8%	\$3,580	19%
Entertainment	\$805	8%	\$366	6%	\$354	12%	\$1,524	8%
Shopping	\$836	9%	\$1,217	19%	\$568	19%	\$2,621	14%
Total	\$9,772	100%	\$6,495	100%	\$2,955	100%	\$19,222	100%

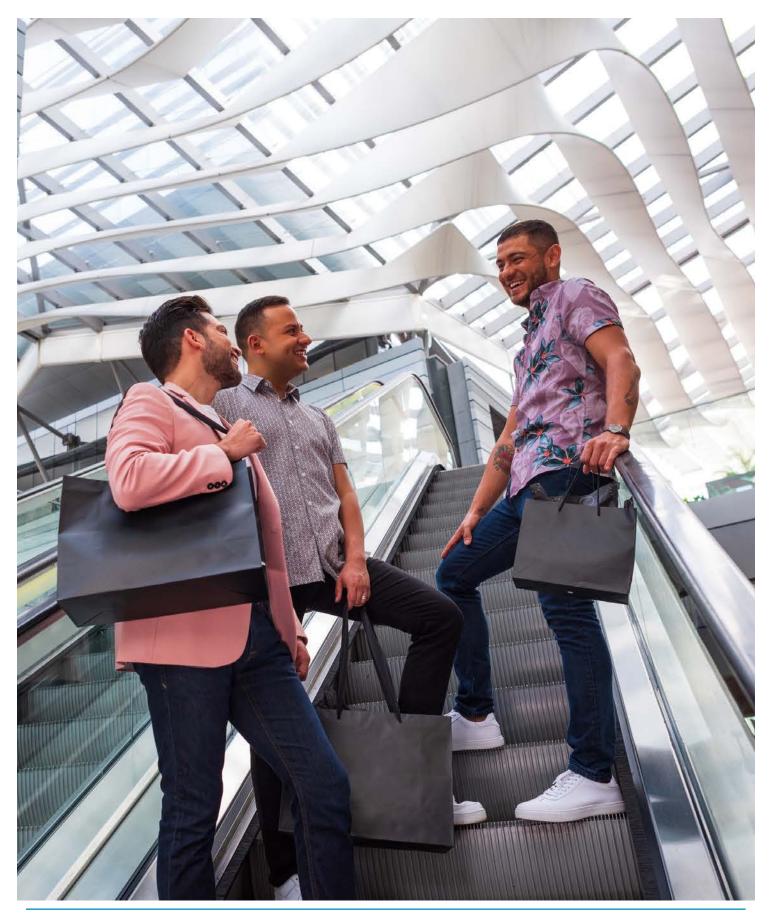
Per Person Per Visit Spending							
Category	Domestic	International	Florida Residents	Total			
Lodging	\$351	\$449	\$184	\$324			
All Meals	\$170	\$210	\$73	\$151			
Transportation	\$152	\$288	\$36	\$148			
Entertainment	\$67	\$71	\$51	\$63			
Shopping	\$69	\$235	\$82	\$108			
Total	\$809	\$1,252	\$425	\$794			

NOTE: Individual rows and columns may not sum to total due to rounding.

Q. While visiting the Greater Miami Area, did anybody in your immediate group spend money on...

Q. For each of these please indicate how much money you spent **IN TOTAL ON YOUR TRIP**, specifically in the **MIAMI AREA**. Please include in your estimate the money spent by **EVERYONE** in your **IMMEDIATE** party on **YOUR TRIP**.

Appendix



Methodology

The GMCVB partners with Integrated Insights Inc. to conduct surveys at Miami International Airport (MIA), Ft. Lauderdale-Hollywood International Airport (FLL) and throughout various attractions, retail outlets and visitor centers in Miami-Dade County. Florida Resident visitors are interviewed continuously throughout the year via online survey panels. Furthermore, a separate survey was fielded to domestic visitors through Longwoods International to collect additional profile data.

The 2021 study includes perspectives on the following:

- Total overnight visitors by market segment
- Purpose of visit, length of stay, party size, type and location of lodging used
- Demographic characteristics
- Expenditures by category

Visitor volume calculations are done using a statistical model, which uses the following additional data inputs:

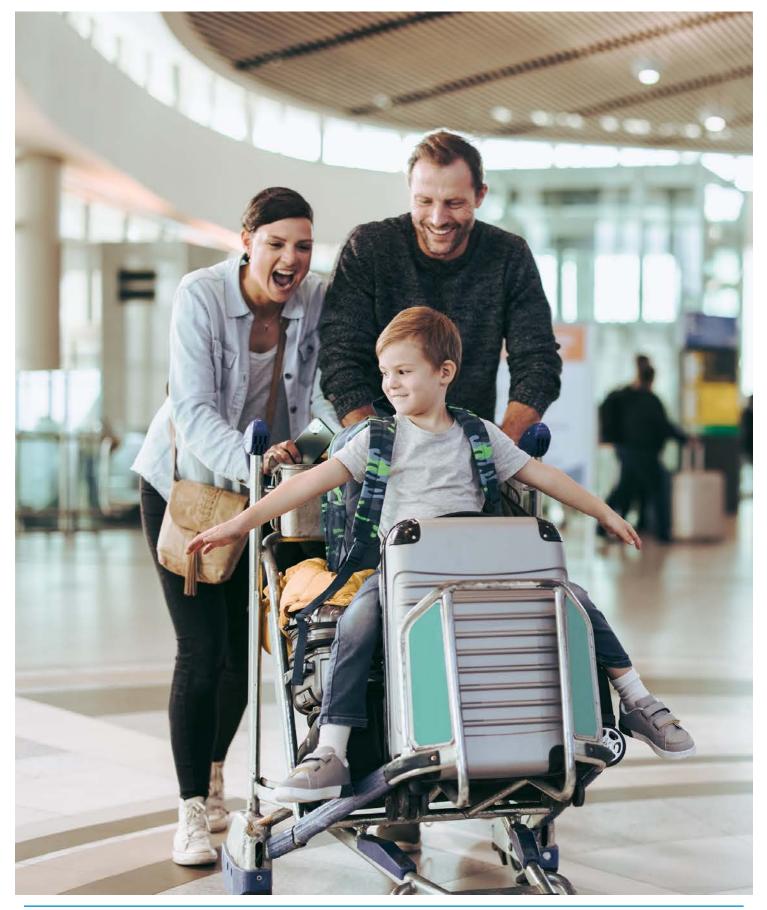
- Miami International Airport arrivals
- Fort Lauderdale-Hollywood International Airport arrivals
- Airlines Reporting Corporation/IATA ticket sales to MIA and FLL
- Mobile device data
- STR
- 194 Visitor Arrivals

The GMCVB now utilizes mobile device data through Zartico, a platform designed to provide extensive information on the movement of visitors to Greater Miami and Miami Beach. This data supports the main visitor research program by providing more precise information on the origin of travelers as well as where they go while in the area.

This research, along with supplemental information about travel and tourism jobs, hotel occupancy data, airline arrivals and departures, as well as Miami-Dade County tax receipts, forms the foundation for determining the direct economic impact of visitors on the Miami-Dade County economy.

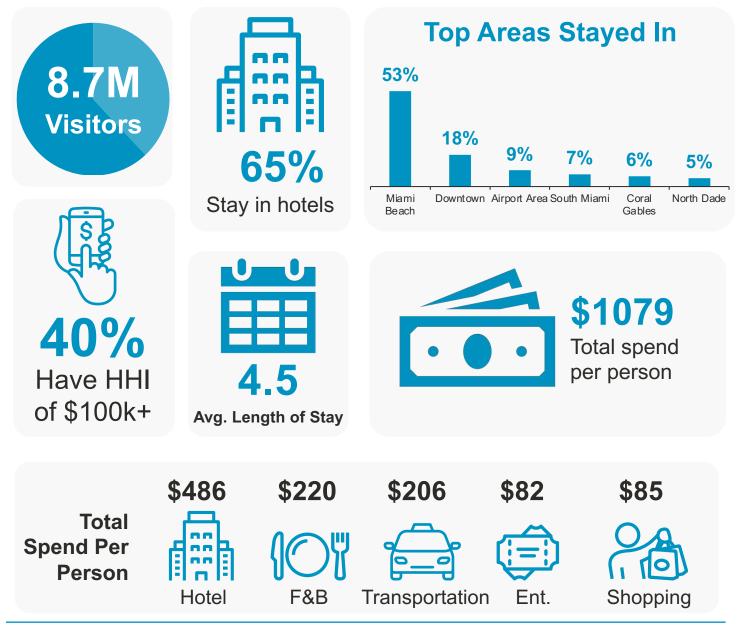
NOTE: Canada and Mexico I94 data based on those flying only.

Miami Overnight Visitor Segment Profiles



Domestic: Overnight Visitor Overview





Visitor Industry Overview 2021

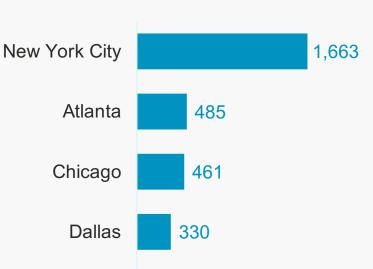
Domestic: Overnight Visitor Overview





16% Family2.6 Avg. Party Size





323

Top Visitor Markets (1,000s)

81% Fly

Vacation/

Leisure

Reasons for Visit:

Philadelphia



13% Business

Visitor Industry Overview 2021

61%

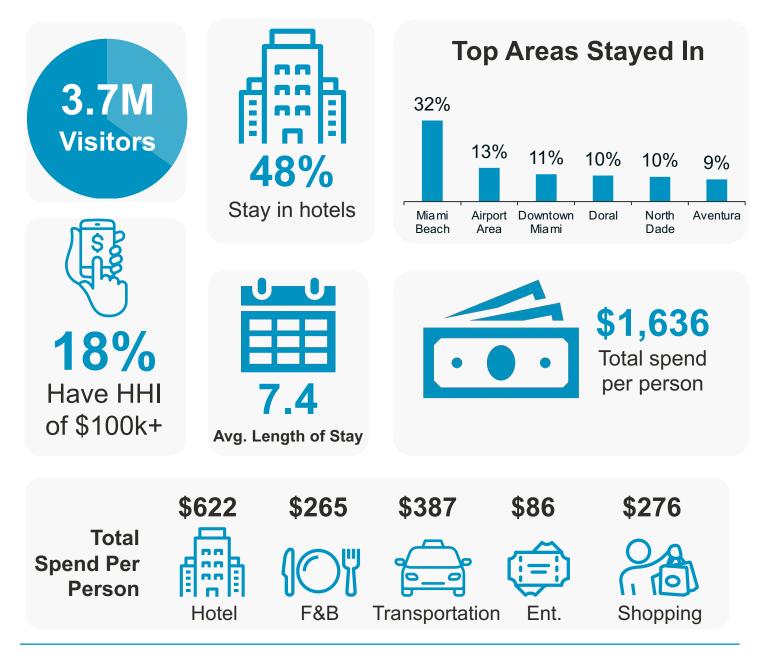
Family

30%

Visit Friends/

International: Overnight Visitor Overview





Visitor Industry Overview 2021

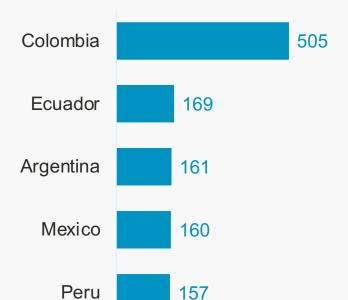
International: Overnight Visitor Overview





25% Family2.1 Avg. Party Size





Top Visitor Markets (1,000s)

81% Fly



Reasons for Visit:



40%

24% Shopping

Family

Visit Friends/

FL Residents: Overnight Visitor Overview





FL Residents: Overnight Visitor Overview

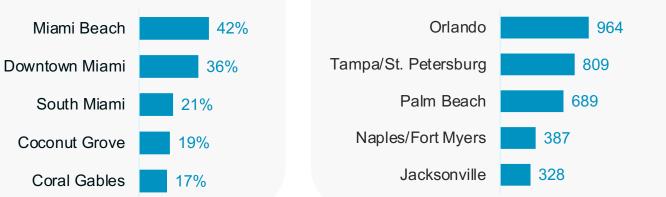






Top Neighborhoods Visited

Top Visitor Markets (1,000s)





Reasons for Visit:



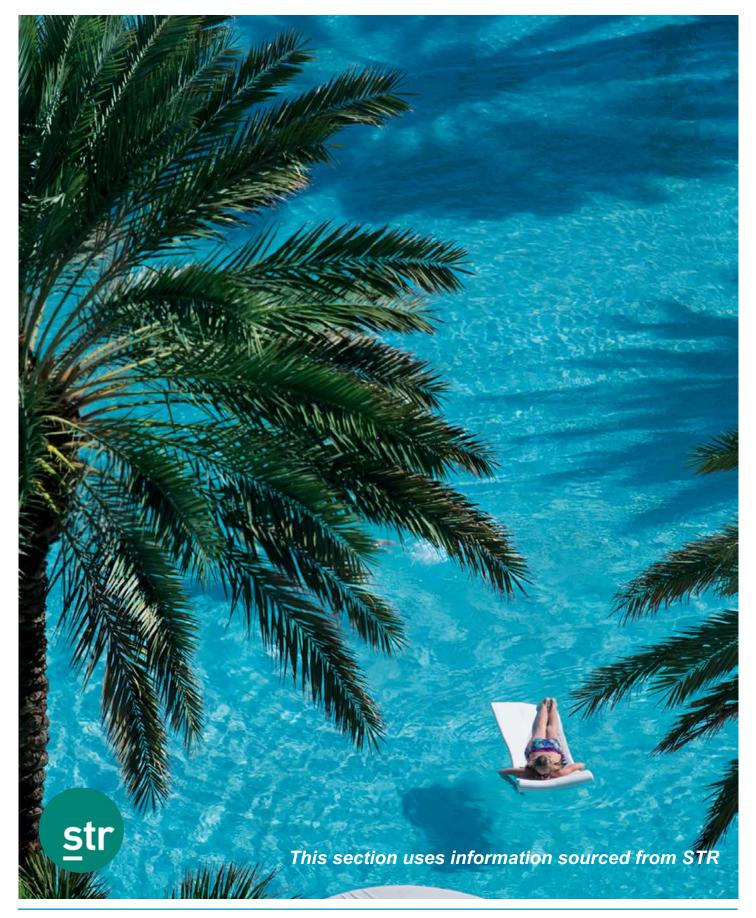
64%

Visit Friends/

Family



Hotel Industry Recap



2021 Hotel Industry Recap

Greater Miami and Miami Beach offer a diverse hotel product for leisure and business travelers alike. Whether it's a luxury resort or a quaint boutique hotel, visitors to Greater Miami and Miami Beach will find the right hotel to meet their travel needs. As one of the most-telling travel industry metrics, hotel performance for Miami-Dade County is closely monitored by the GMCVB and reported on regularly.

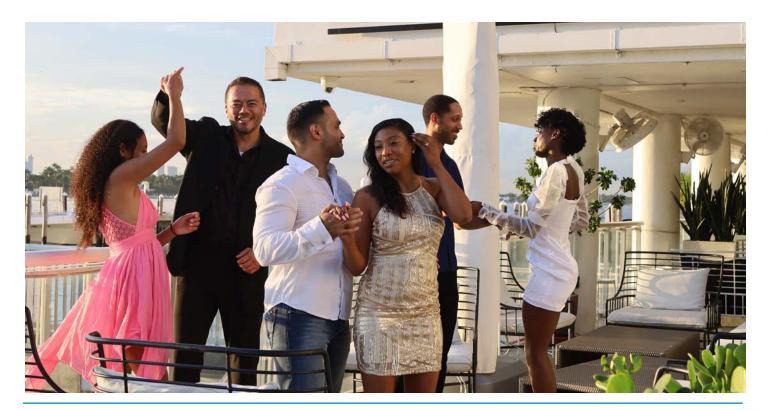
According to STR, the industry leader for hotel performance monitoring, Miami-Dade County did exceedingly well as compared to the other Top 25 U.S. Hotel Markets in 2021 as the industry recovered from the initial emergence of the COVID virus. While the state of Florida led among the fastest states to recover, Miami-Dade County ended the year with an average hotel Occupancy rate of 66.8%, an increase of +44.2% compared to 2020, and ADR of \$223.49, an increase of +20.4%. The changes in Occupancy and ADR resulted in RevPAR (revenue per available room) of \$149.24, a net increase of +73.7%.

Continuing from 2020, Airbnb and other home sharing platforms' inventory continued to grow and provide alternative lodging options to overnight visitors to Greater Miami and Miami Beach. Despite the sustained growth of Airbnb and other home sharing platforms, Greater Miami and Miami Beach's hotels continue to be favored by visitors to the area.

In 2021, Miami-Dade County ranked among the top 10 in all three major categories (Occupancy, ADR and RevPAR) when compared against the Top 25 U.S. Hotel Markets by STR.

Miami-Dade County:

- #1 Revenue Per Available Room (RevPAR)
- #2 Average Daily Room Rate (ADR)
- #2 Occupancy



TOP 25 HOTEL MARKETS

REVPAR

2021 Rank		Jan - Dec 2021	Jan - Dec 2020	% Change 21 vs 20
Marin				21 73 20
1	Miami-Dade	\$149.24	\$85.93	73.7%
2	New York	\$125.42	\$71.39	75.7%
3	Oahu Island	\$125.19	\$84.46	48.2%
4	Los Angeles	\$103.56	\$67.88	52.6%
5	San Diego	\$101.79	\$63.24	60.9%
6	Anaheim	\$97.47	\$60.06	62.3%
7	Татра	\$95.73	\$59.51	60.9%
8	Phoenix	\$80.72	\$57.90	39.4%
9	Nashville	\$80.57	\$42.85	88.1%
10	Boston	\$80.00	\$42.42	88.6%
11	San Francisco	\$72.97	\$73.80	-1.1%
12	Norfolk	\$72.31	. \$43.82	65.0%
	United States	\$71.87	\$86.63	-17.0%
13	Orlando	\$70.19	\$45.94	52.8%
14	Denver	\$68.93	\$40.83	68.8%
15	New Orleans	\$68.27	\$48.23	41.5%
16	Philadelphia	\$66.69	\$43.00	55.1%
17	Seattle	\$64.42	\$40.48	59.1%
18	Atlanta	\$60.45	\$41.30	46.4%
19	Chicago	\$60.33	\$32.52	85.5%
20	Washington, DC	\$57.86	\$41.49	39.5%
21	Dallas	\$55.90	\$37.20	50.3%
22	Detroit	\$52.76	\$37.35	41.2%
23	St. Louis	\$52.41	\$31.58	66.0%
24	Houston	\$49.91	\$34.33	45.4%
25	Minneapolis	\$44.68	\$28.93	54.4%

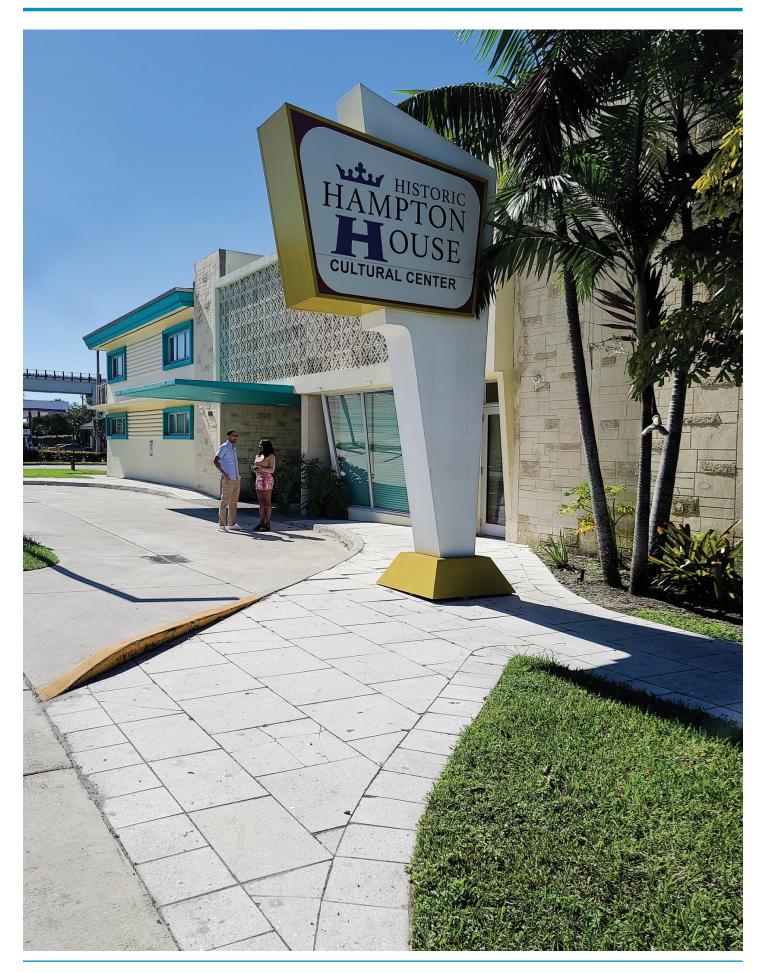
Source: STR

TOP 25 HOTEL MARKETS

ROOM RATE

2021 <u>Rank</u>		<u> Jan - Dec 2021</u>	<u> Jan - Dec 2020</u>	% Change <u>21 vs 20</u>
1	Oahu Island	\$225.31	\$215.65	4.5%
2	Miami-Dade	\$223.49	\$185.57	20.4%
3	New York	\$209.97	\$151.92	38.2%
4	Anaheim	\$167.68	\$135.54	23.7%
5	San Diego	\$164.54	\$129.89	26.7%
6	Los Angeles	\$162.59	\$137.72	18.1%
7	Boston	\$156.71	\$122.18	28.3%
8	San Francisco	\$153.06	\$176.15	-13.1%
9	Татра	\$139.87	\$116.81	19.7%
10	Nashville	\$136.29	\$104.46	30.5%
11	New Orleans	\$130.77	\$117.71	11.1%
12	Phoenix	\$128.17	· \$115.45	11.0%
	United States	\$124.67	\$103.25	20.7%
13	Seattle	\$123.13	\$106.71	15.4%
14	Orlando	\$121.40	\$110.28	10.1%
15	Philadelphia	\$120.83	\$98.63	22.5%
16	Chicago	\$120.69	\$91.46	32.0%
17	Washington, DC	\$120.29	\$113.47	6.0%
18	Norfolk	\$117.13	\$89.17	31.4%
19	Denver	\$116.75	\$94.76	23.2%
20	St. Louis	\$101.25	\$84.01	20.5%
21	Atlanta	\$100.86	\$86.49	16.6%
22	Minneapolis	\$100.51	\$86.41	16.3%
23	Detroit	\$96.13	\$83.64	14.9%
24	Dallas	\$95.77	\$85.57	11.9%
25	Houston	\$91.43	\$81.32	12.4%

Source: STR



TOP 25 HOTEL MARKETS

OCCUPANCY

2021				% Change
Rank	<u>City</u>	<u> Jan - Dec 2021</u>	<u> Jan - Dec 2020</u>	<u>21 vs 20</u>
1	Татра	68.4%	50.9%	34.4%
2	Miami-Dade	66.8%	46.3%	44.2%
3	Los Angeles	63.7%	49.3%	29.2%
4	Phoenix	63.0%	50.2%	25.6%
5	San Diego	61.9%	48.7%	27.1%
6	Norfolk	61.7%	49.1%	25.6%
7	Atlanta	59.9%	47.8%	25.5%
8	New York	59.7%	47.0%	27.1%
9	Nashville	59.1%	41.0%	44.1%
10	Denver	59.0%	43.1%	37.0%
11	Dallas	58.4%	43.5%	34.3%
12	Anaheim	58.1%	. 44.3%	31.2%
13	Orlando	57.8%	41.7%	38.8%
10	United States	57.6%	46.4%	24.1%
14	Oahu Island	55.6%	39.2%	41.9%
15	Philadelphia	55.2%	43.6%	26.6%
16	Detroit	54.9%	44.7%	22.9%
17	Houston	54.6%	42.2%	29.3%
18	Seattle	52.3%	37.9%	37.9%
19	New Orleans	52.2%	41.0%	27.4%
20	St. Louis	51.8%	37.6%	37.7%
21	Boston	51.1%	34.7%	47.0%
22	Chicago	50.0%	35.6%	40.6%
23	Washington, DC	48.1%	36.6%	31.5%
24	San Francisco	47.7%	41.9%	13.8%
25	Minneapolis	44.4%	33.5%	32.7%
	-			

Source: STR

FLORIDA CITIES HOTEL MARKETS REVENUE PER AVAILABLE ROOM									
2021	% Change								
<u>RANK</u>	AREA	<u>2021</u>	<u>2020</u>	<u>2021 vs 2020</u>					
1	Florida Keys	\$307.32	\$165.00	86.3%					
2	Miami-Dade, FL	\$149.24	\$85.93	73.7%					
3	Palm Beach, FL	\$130.97	\$84.20	55.6%					
4	Fort Myers, FL	\$115.33	\$76.73	50.3%					
5	Fort Lauderdale, FL	\$102.34	\$66.08	54.9%					
	Florida	\$102.18	\$63.37	61.2%					
6	Florida Panhandle	\$99.94	\$61.41	62.7%					
7	Tampa, FL	\$95.73	\$59.51	60.9%					
8	Daytona Beach, FL	\$88.40	\$56.71	55.9%					
9	Jacksonville, FL	\$85.06	\$53.62	58.6%					
	United States	\$71.87	\$45.44	58.2%					
10	Orlando, FL	\$70.19	\$45.94	52.8%					
11	Melbourne, FL	\$68.80	\$51.00	34.9%					

FLORIDA CITIES HOTEL MARKETS ROOM RATE								
2021				% Change				
<u>RANK</u>	AREA	<u>2021</u>	<u>2020</u>	<u>2021 vs 2020</u>				
1	Florida Keys	\$389.51	\$281.64	38.3%				
2	Miami-Dade, FL	\$223.49	\$185.57	20.4%				
3	Palm Beach, FL	\$204.26	\$182.66	11.8%				
4	Fort Myers, FL	Ayers, FL \$168.98	\$156.09	8.3%				
	Florida	\$158.36	\$132.14	19.8%				
5	Florida Panhandle	\$155.72	\$118.94	30.9%				
6	Fort Lauderdale, FL	\$148.57	\$130.09	14.2%				
7	Daytona Beach, FL	\$140.21	\$114.76	22.2%				
8	Tampa, FL	\$139.87	\$116.81	19.7%				
	United States	\$124.67	\$103.31	20.7%				
9	Jacksonville, FL	\$122.96	\$101.07	21.7%				
10	Orlando, FL	\$121.40	\$110.28	10.1%				
11	Melbourne, FL	\$113.45	\$107.24	5.8%				

FLORIDA CITIES HOTEL MARKETS										
	OCCUPANCY									
2021				% Change						
<u>RANK</u>	AREA	<u>2021</u>	<u>2020</u>	<u>2021 vs 2020</u>						
1	Florida Keys	78.9%	58.6%	34.7%						
2	Jacksonville, FL	69.2%	53.1%	30.4%						
3	Fort Lauderdale, FL	68.9%	50.8%	35.6%						
4	Tampa, FL	68.4%	50.9% 34.4%							
5	Fort Myers, FL	68.3%	49.2%	38.8%						
6	Miami-Dade, FL	66.8%	46.3%	44.2%						
	Florida	64.5%	48.0%	34.4%						
7	Florida Panhandle	64.2%	51.6%	24.3%						
8	Palm Beach, FL	64.1%	46.1%	39.1%						
9	Daytona Beach, FL	63.1%	49.4%	27.6%						
10	Melbourne, FL	60.6%	47.6%	27.5%						
11	Orlando, FL	57.8%	41.7%	38.8%						
	United States	57.6%	44.0%	30.9%						

Source: STR

Tourist-Related Taxes Collected in Miami-Dade County



	Analy	sis of Miami-Dade Tourist	Taxes Fiscal Year	2020/21		
Toy Date	Toy Nome	Where Tey is Collected		Amount Collected	GMCVB	CMCVD
Tax Rate	Tax Name	Where Tax is Collected All of Miami-Dade except	Who Collects Miami-Dade	Amount Collected	Allocation	GMCVB
3%	Convention Development Tax*	Bal Harbour and Surfside	County	\$81,732,070	\$0	0%
2%	Tourist Development Tax*	All of Miami-Dade except Bal Harbour, Miami Beach and Surfside	Miami-Dade County	\$28,306,669	\$14,775,305	52%
1%	Professional Sports Tax*	All of Miami-Dade except Bal Harbour, Miami Beach and Surfside	Miami-Dade County	\$14,153,335	\$0	0%
2%	Hotel Food & Beverage Tax: This tax is collected on all food and beverages sold in hotels.	All of Miami-Dade except Bal Harbour, Miami Beach and Surfside	Miami-Dade County	\$5,282,621	\$4,968,881	94%
1%	Non-Hotel Food & Beverage Tax: This tax is collected on food and beverages sold in restaurants not in hotels, with full liquor license and gross sales of over \$400,000 annually. (The Homeless Tax)	All of Miami-Dade except Bal Harbour, Miami Beach and Surfside	Miami-Dade County	\$30,449,896	\$0	0%
4%	Resort Tax			\$54,197,676		
2%	Food & Beverage Tax: This tax is collected on food and beverages sold in restaurants		City of Miami Beach	\$29,158,678	\$5,463,156	10%
4% Room Tax	Bal Harbour reports its Room					
4% Room Tax Bai Harbour reports its room Tax and F&B Tax combined. Its Food & Beverage Tax is collected on food and 2% F&B Tax beverages sold in restaurants in and out of hotels. This includes fast food establishments.		Bal Harbour	Village of Bal Harbour	\$4,809,596	\$0	0%
4% Room Tax	Surfside reports its Room Tax					
2% F&B Tax	and F&B Tax combined. Its Food & Beverage Tax is collected on food and beverages sold in restaurants in and out of hotels. This includes fast food establishments.	Surfside	Town of Surfside	\$4,352,604	\$0	0%
TOTAL TOURIST-	RELATED TAXES COLLECTED			\$252,443,145	\$25,207,342	
Miami-Dade .5% Transit Tax**	.5% Sales tax on all goods and services sold in Miami-Dade County which the state sales tax is collected on.	All of Miami-Dade County	Miami-Dade County	\$89,822,430		
Miami-Dade .5% JMH Tax**	.5% Sales tax on all goods and services sold in Miami-Dade County which the state sales tax is collected on.	All of Miami-Dade County	Miami-Dade County	\$89,822,430		
% FL State Sales Tax	6% Sales tax on all goods and services sold in Miami-Dade County which the state sales tax is collected on.	All of Miami-Dade County	Miami-Dade County	\$1,077,869,159		
TOTAL SALES TAXE	S COLLECTED			\$1,257,514,019		
TOTAL SALES AND	TOURIST-RELATED TAXES COLL	ECTED		\$1,509,957,164		
	AL TOURIST TAX COLLECTIONS				\$25,207,342	10%

Leisure and Hospitality Employment

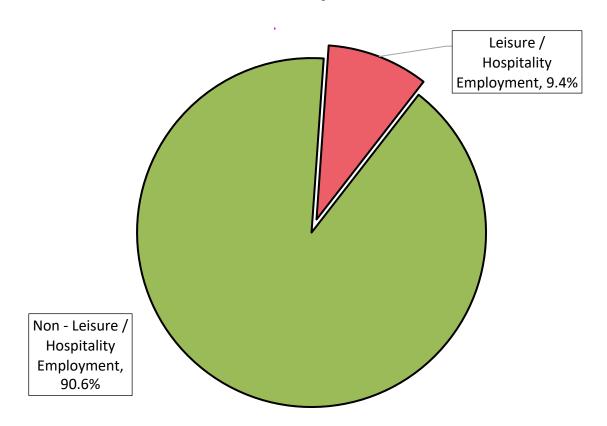




MIAMI-DADE COUNTY JOBS

	<u>2020*</u>	<u>2021</u>	% CHANGE
Total Employment (Non-Agricultural)	1,137,000	1,231,900	8.3%
Leisure and Hospitality Employment	105,500	115,900	9.8%
Leisure and Hospitality			
Employment as % of Total	9.3%	9.4%	1.1%

Leisure and Hospitality Employment Miami-Dade County 2021



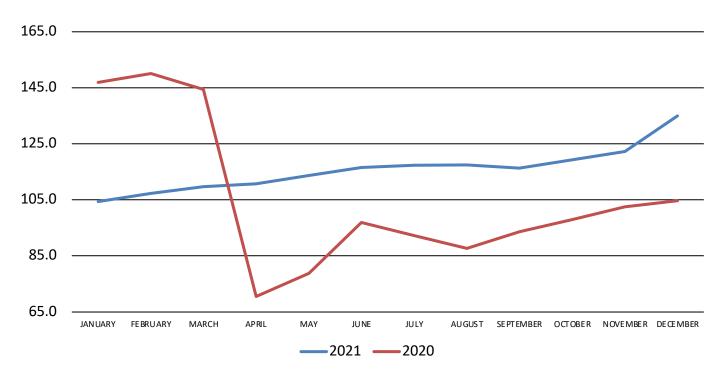
*reflects annual revision by Florida Department of Economic Opportunity

Employment

					DADE						
					-DADE						
	LE	ISURE		HOSPI	TALITY	EMPL		INT TR	ENDS		0/
											<u>%</u> CHANGE
	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>21 vs 20</u>
JANUARY	116.6	123.0	126.9	132.1	138.9	139.5	140.6	143.7	146.9	104.4	-28.9%
FEBRUARY	116.9	124.9	128.5	133.5	141.4	141.5	144.1	145.8	150.1	107.3	-28.5%
MARCH	119.6	127	131	135.5	143.5	143.3	145.6	148.1	144.4	109.7	-24.0%
APRIL	120	127	130.4	135.3	143.0	143.6	144.2	147.2	70.5	110.7	57.0%
MAY	120.3	126.5	129.8	134.3	141.7	143.4	143.9	146.5	78.8	113.7	44.3%
JUNE	119.7	125.5	129.4	133.5	139.6	143.4	141.2	144.1	96.9	116.6	20.3%
JULY	118.7	123.5	127.3	132.6	138.5	140.7	141.5	143.6	92.2	117.4	27.3%
AUGUST	118.7	124.1	127.6	133.5	138.3	141.4	143.4	145.6	87.7	117.5	34.0%
SEPTEMBER	119.1	124	128.7	132.9	139.7	133.3	142.5	143.7	93.6	116.3	24.3%
OCTOBER	120.0	125.3	130.1	133.5	141.2	137.7	143.4	145.4	97.9	119.3	21.9%
NOVEMBER	120.4	127.3	132.5	135	144.1	140	145.2	147.3	102.5	122.3	19.3%
DECEMBER	121.7	128.7	133.6	135.2	144.5	140.8	145.9	148.3	104.7	135	28.9%

YTD Total 119.3 125.6 129.7 133.9 141.2 140.7 143.5 145.8 115.9 105.5 9.8% Source: Florida Agency for Workforce Innovation

MIAMI-DADE LEISURE AND HOSPITALITY EMPLOYMENT

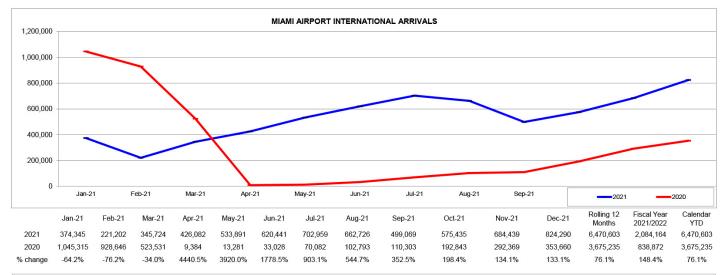


Note: Reported figures are in thousands

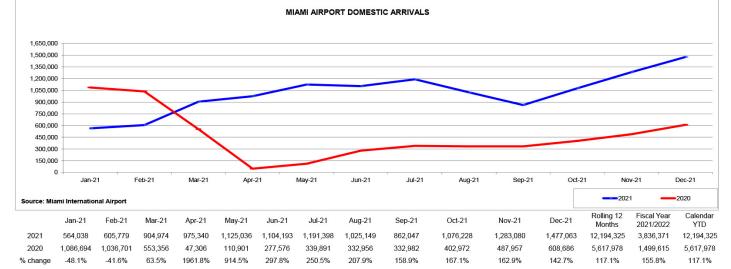
2021 Dashboard of Key Visitor Industry Indicators

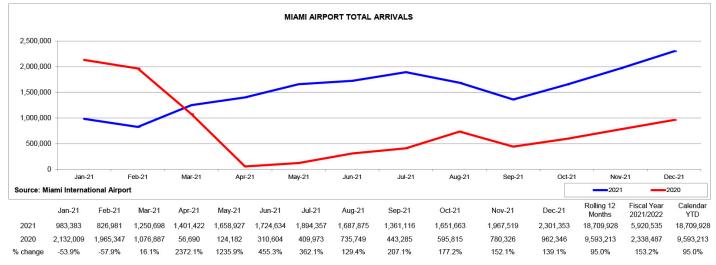


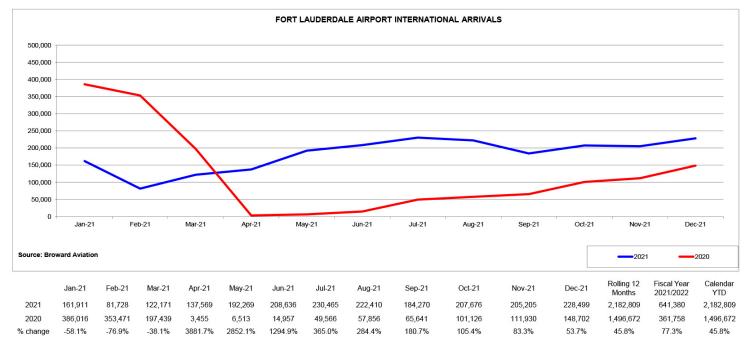
Monthly Dashboard of Key Visitor Industry Indicators

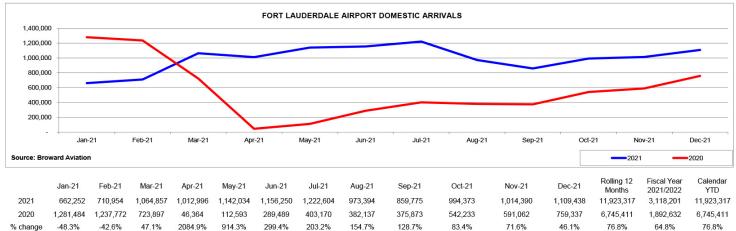


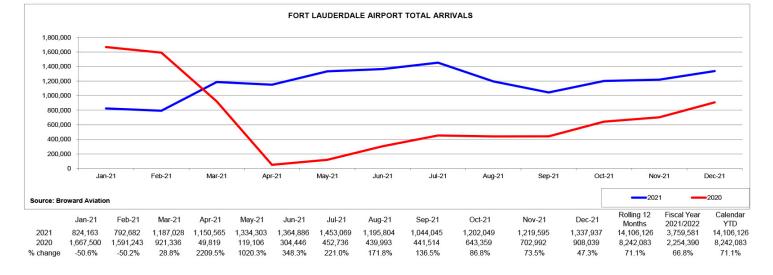
MONTHLY DASHBOARD OF KEY VISITOR INDUSTRY INDICATORS

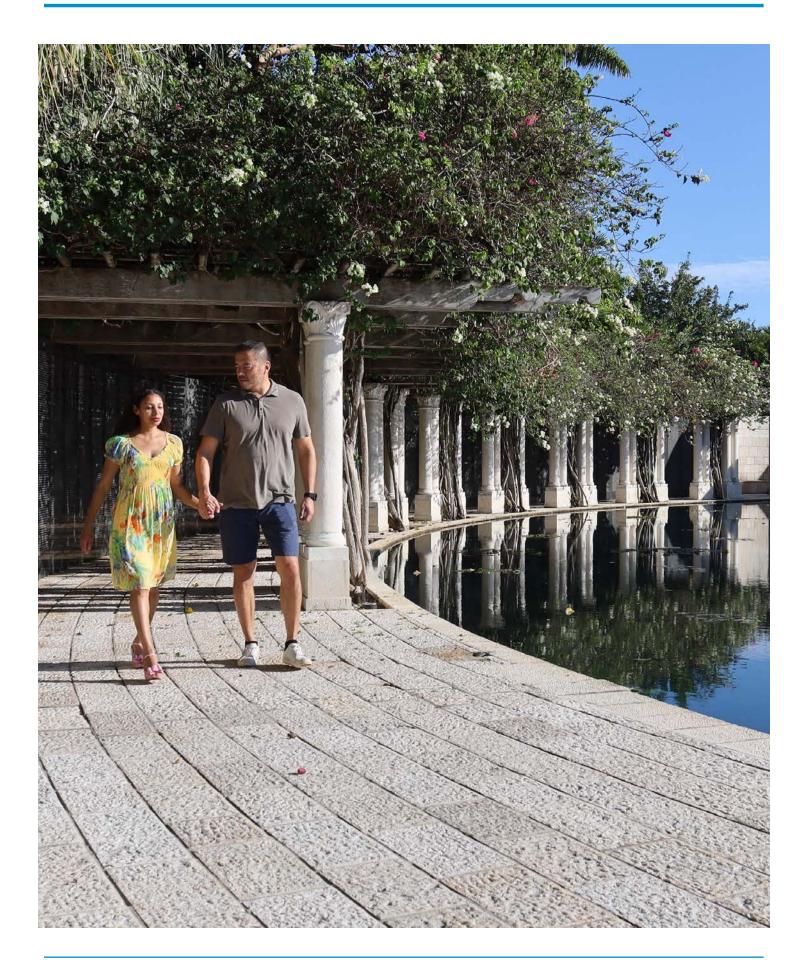


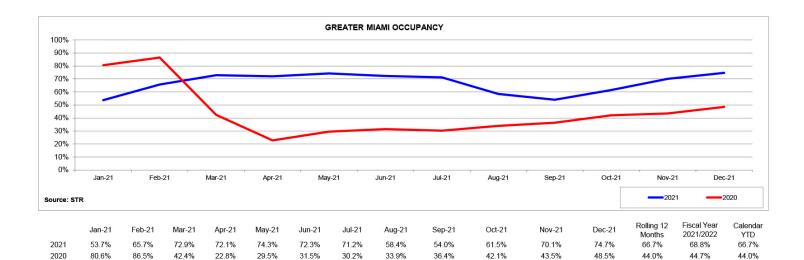


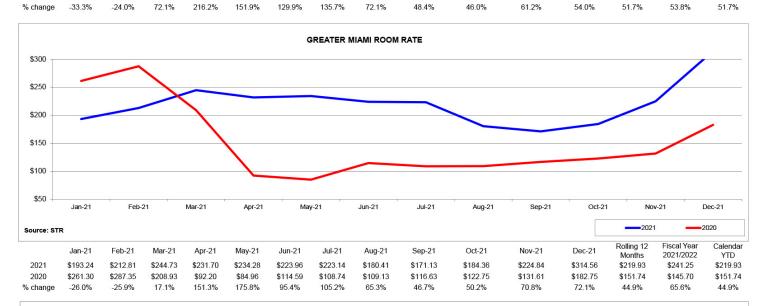


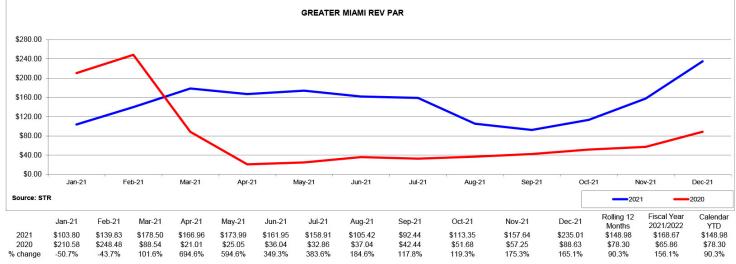


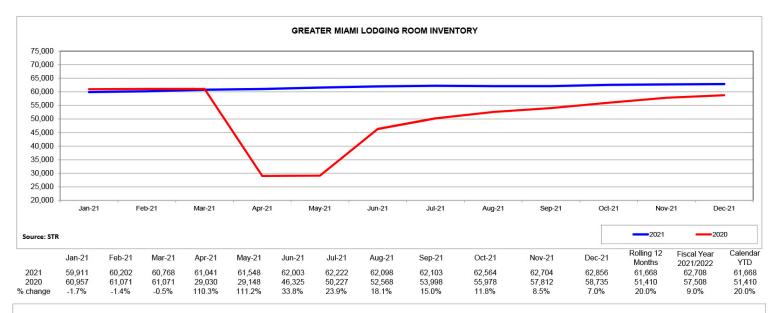


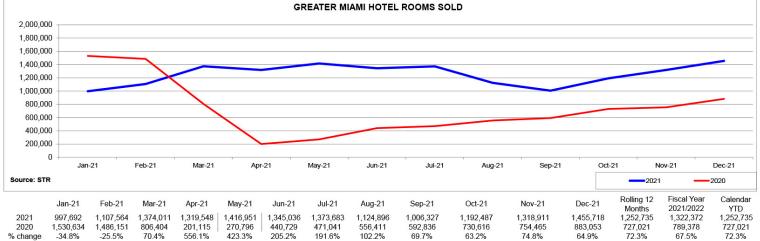


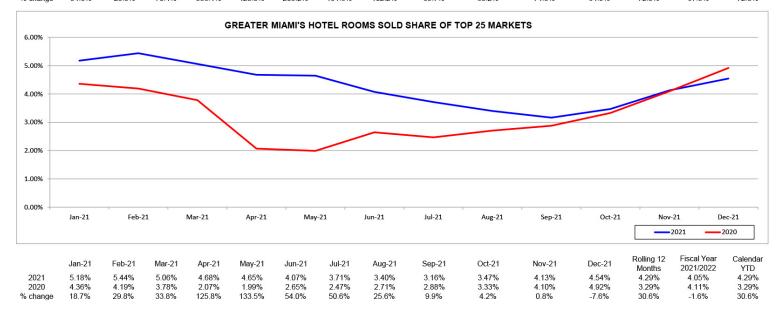




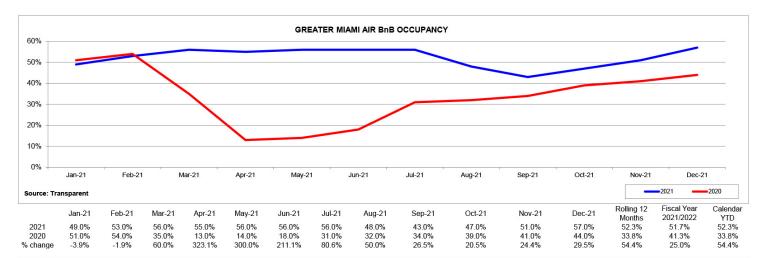


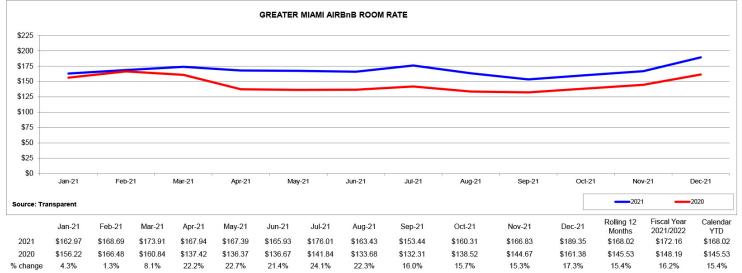


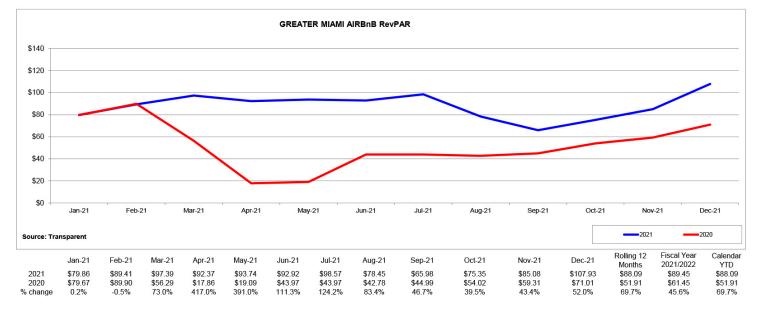


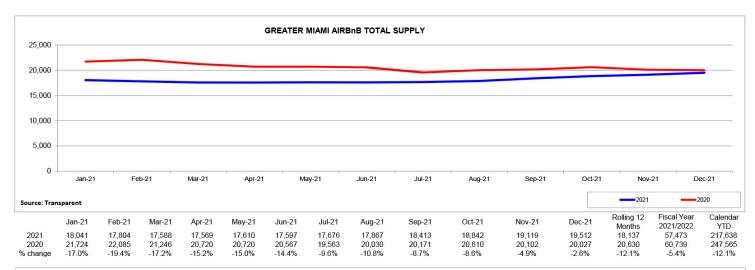


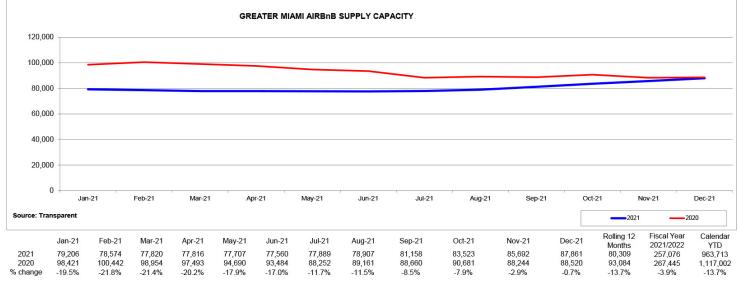


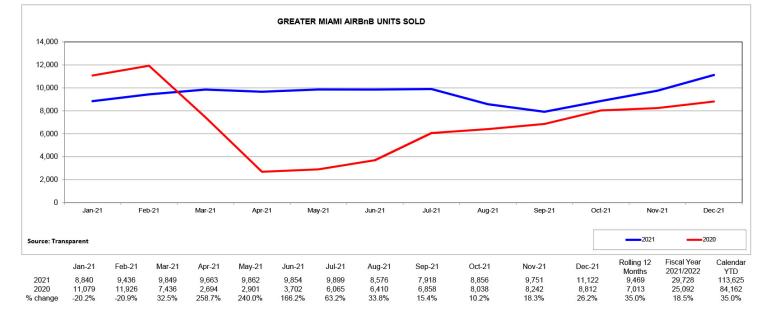


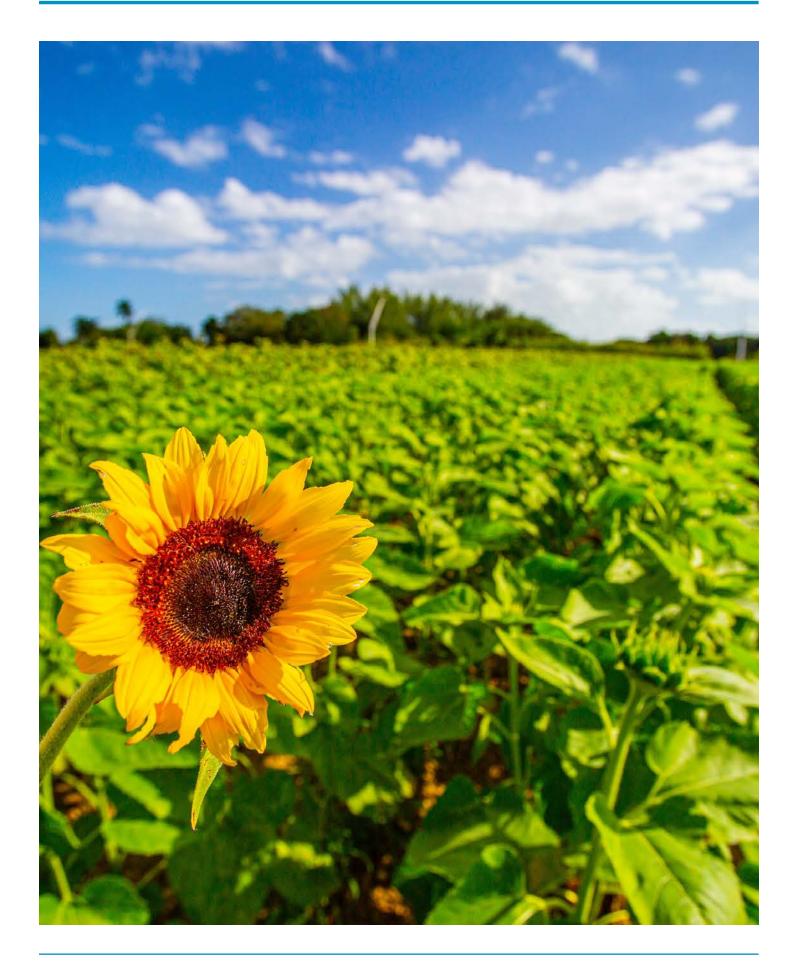


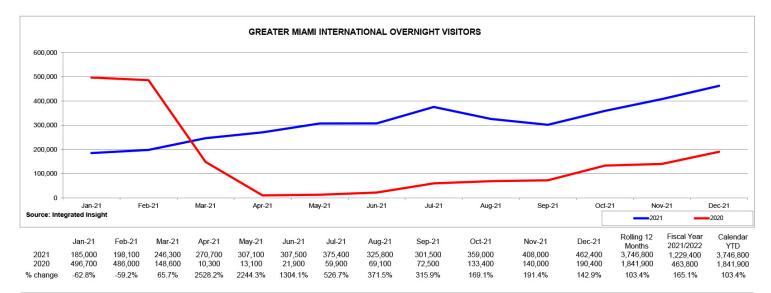


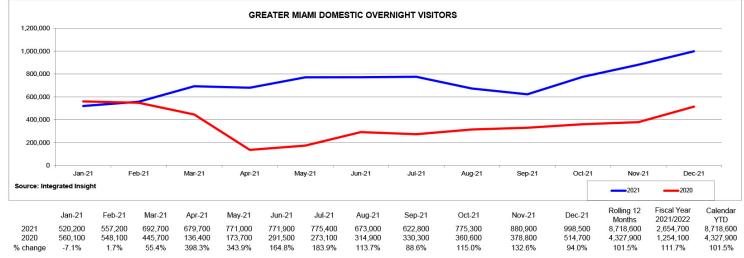


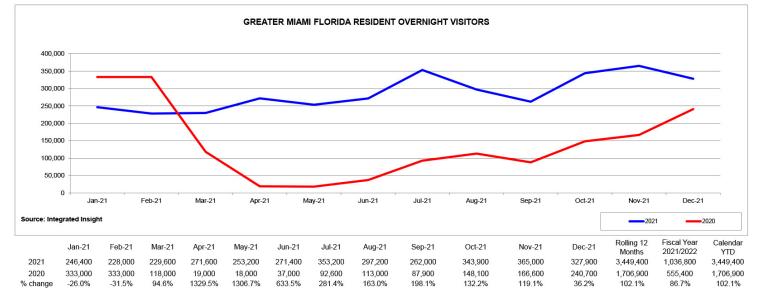


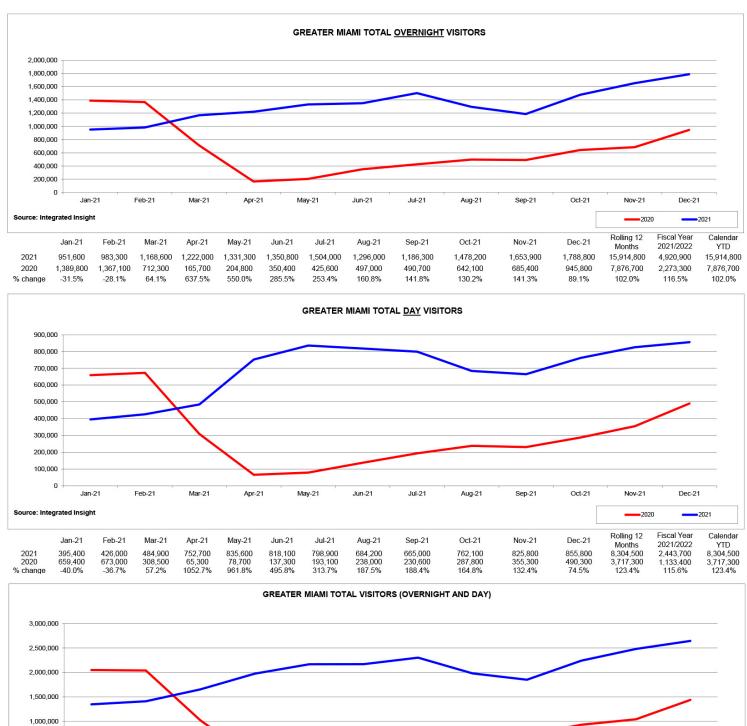


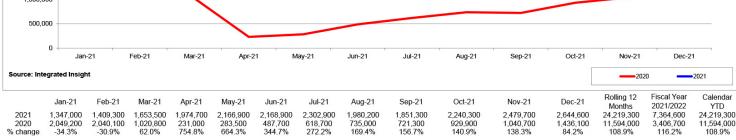


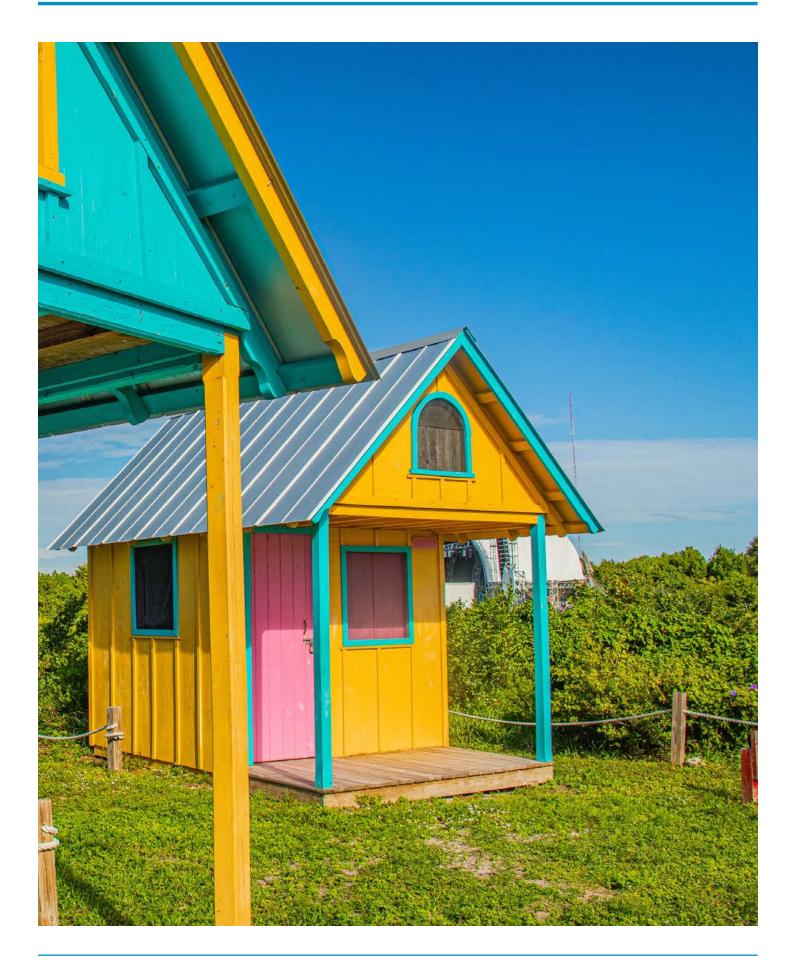


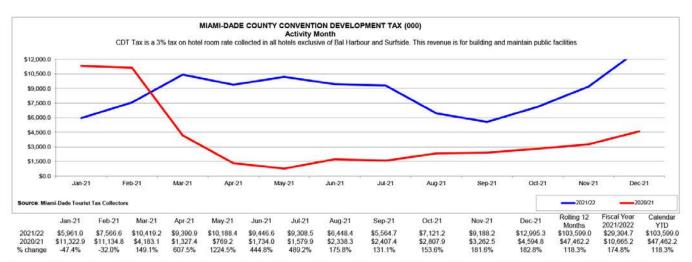




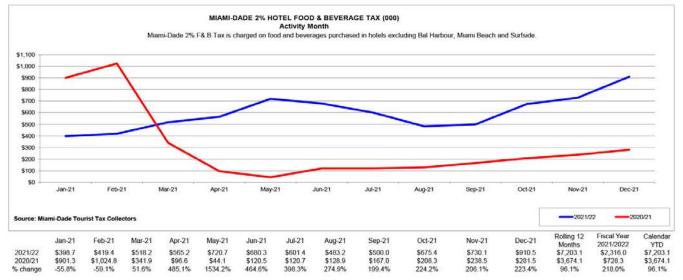




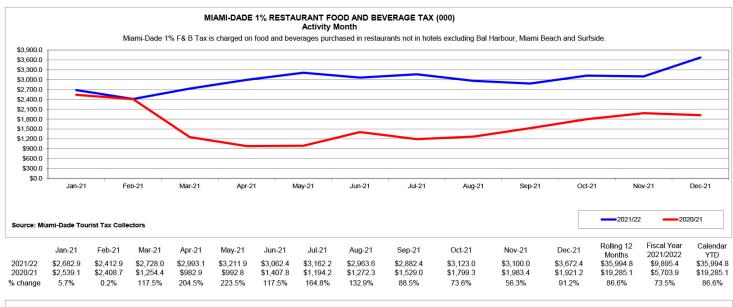




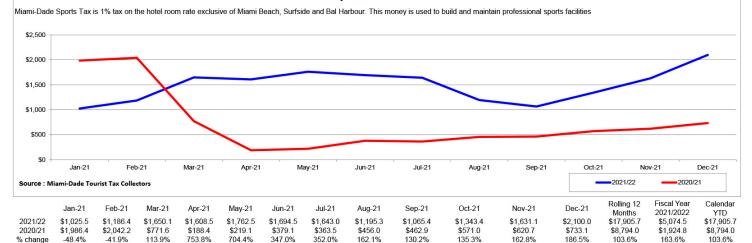


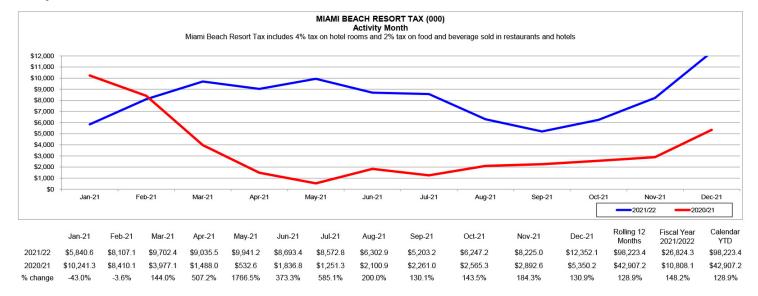


Visitor Industry Overview 2021



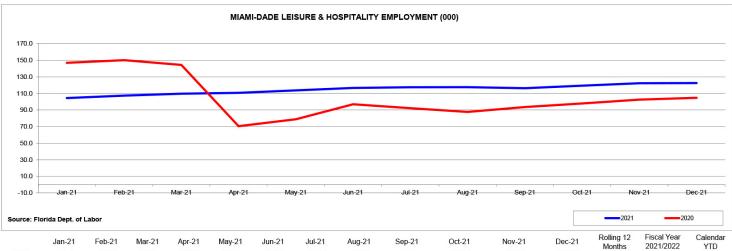
MIAMI-DADE 1% PROFESSIONAL SPORTS TAX (000) Activity Month



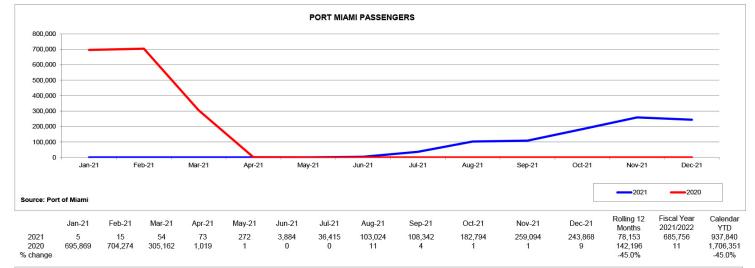


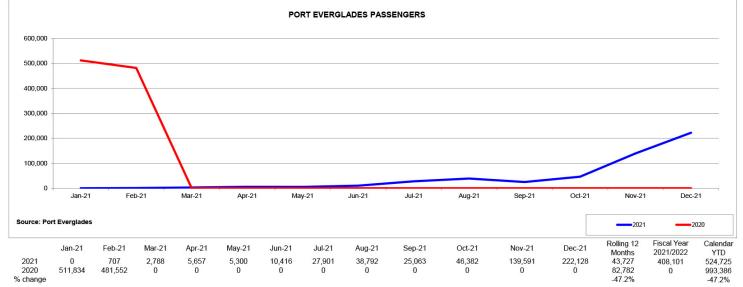
Visitor Industry Overview 2021



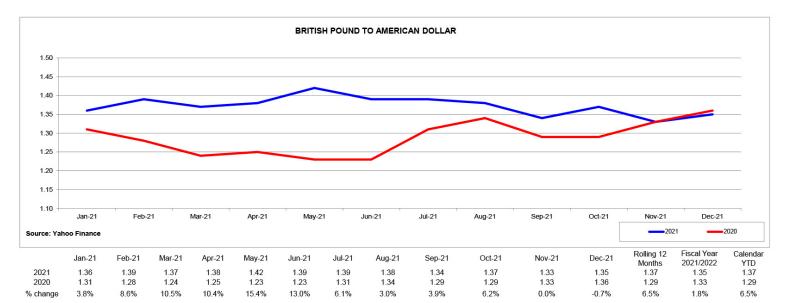


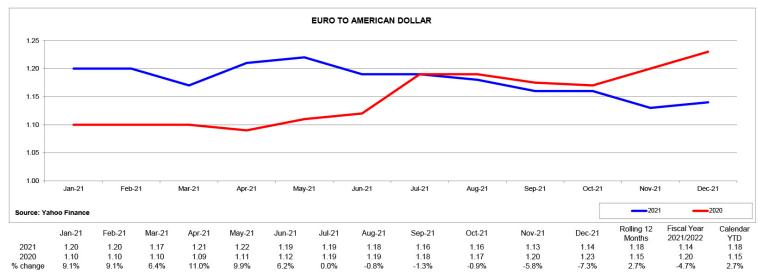


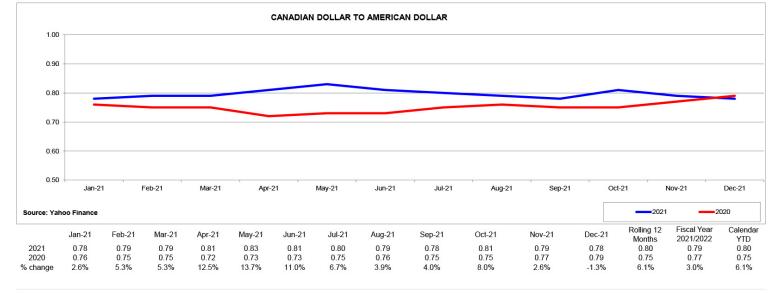


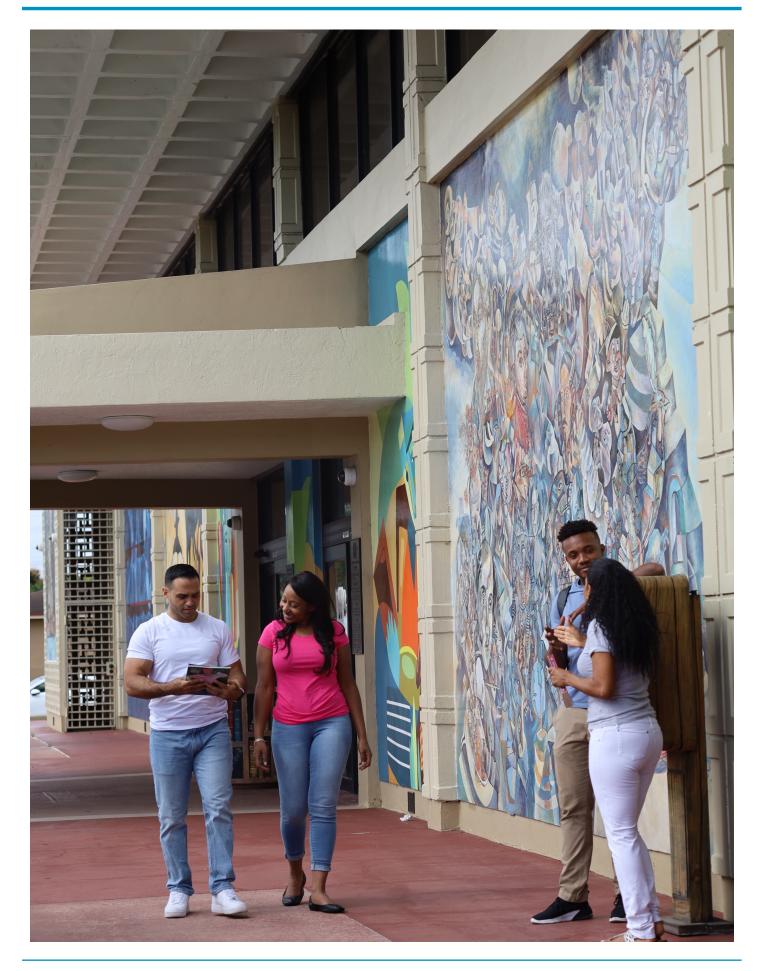


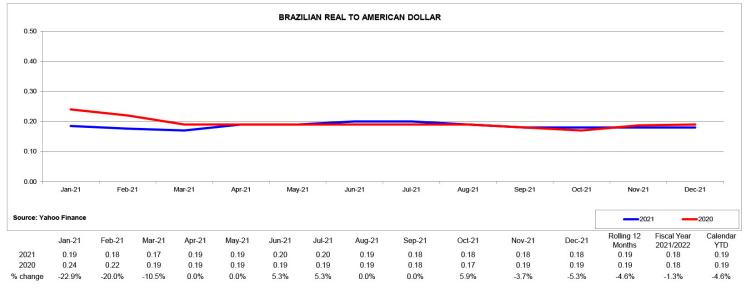
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